CCS Technical Documentation
NSB-9 Series Transceivers

Troubleshooting Instructions

Issue 1 04/03
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RF Troubleshooting

Introduction

This document describes the methods of RF troubleshooting for Iris NSB-9 transceiver. Fault finding charts of the most common fails are included in this document. Arrows are marked with ✓ (OK) and ✗ (NOT OK), respectively. Measurement equipment is marked as:

DMM Digital Multimeter

OSC Oscilloscope

SA Spectrum Analyzer

Figures of typical signals and voltages at each testpoint are described in Chapter 8.

Location of testpoints are described in Chapters 9 and 10.

EQUIPMENT NEEDED:

NSB-9 module jig MJS-48, power and DAU-9S cables

DC power supply 3.9 VDC >3A

Radio Communication Tester with GSM850/1900 option

Spectrum analyzer and probe with frequency range up to 4 GHz

Digital multimeter (DMM)

Oscilloscope with 10:1 probe

PC with Phoenix software

USEFUL HINTS

Sometimes it is difficult to get reliable measurement results at high frequencies (500...4000 MHz) because of probe properties etc. If measurement results of faulty phone don't correspond to the results shown in this document it may be useful to measure a reference phone and finally, compare the results.

Special attention shall be paid with internal antenna. Visual inspection of antenna module (shape of radiator metal) is needed to verify that antenna is GSM850/1900 antenna - not GSM900/1800 used in similar European product. Both antennas behave very similarly in MJF-32 jig so it may be impossible to distinguish them by doing measurements over air interface.

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TROUBLESHOOTING IN CASE OF RF TUNING FAIL

Channel Select Filter Calibration

Calibration is done using internal calibration circuit (UEM sends and receives a test signal to/from Hagar). VCO (G650), RX-bandfilters (Z501, Z551) and TX-filter/balun (Z700, T700) don't have any effect to the Channel Select Filter Calibration. Instead, baseband shall be functional (=VCTCXO G660 is running). Any failure in Hagar, its supply voltages or RX/TX IQ-lines may cause this calibration to be failed.

If baseband works and there are not any visible cause around Hagar (missing or broken components etc.), Hagar shall be replaced at first place.

RX Calibration

The most probably reason for this is lack of gain in receiver chain. Check rx chain according to RX850/1900 fault finding charts. In GSM850 RX, components Z520, V500 and Z501 should be checked. In GSM1900 RX, components Z520, V550 and Z551 should be checked.

If signal seems to pass rx chains with adequate gain, VCO function shall be checked. It is also possible that signal passes rx chain to Hagar and VCO is functional but signal doesn't appear in RX IQ-lines. In this case, Hagar shall be replaced.

RX AM Suppression Calibration

RX AM Suppression Calibration limits (LOPI, LOMI, LOPQ and LOMQ) are so wide that the calibration results can't exceed the limits. Instead, RSSI value measured after tuning may be too high. Also in this case, replacing Hagar may improve the result.

RX Band Filter Response Compensation

If RX Calibration results are ok but this compensation fails, the most probably reason for this is lack of gain (or too big gain) in receiver chain in some frequency. Check rx chain according to RX850/1900 fault finding charts. Retest rx chain also in low and high channels. In GSM850 RX, components Z520 and Z501 should be checked. In GSM1900 RX, components Z520 and Z551 should be checked.

TX Power Level Tuning

The most likely reason for this is lack of gain in transmitter chain. Check tx chain according to TX850/1900 fault finding charts. In GSM850 TX, components Z500, L750, N700 and Z700 should be checked. In GSM1900 TX, components Z500, L750, N700 and T700 should be checked.

If signal seems to pass tx chains with adequate gain, VCO function shall be checked. It is also possible that signal doesn't appear in TX IQ-lines. In this case, baseband shall be checked.

TX IQ Tuning

TX IQ tuning fails, if IQ-spikes in the spectrum can't be tuned low enough. If replacing Hagar doesn't help with this issue, VCO component (G650) and components around it

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shall be checked.

TX 850 Troubleshooting

Phoenix commands

RF Controls ⇒ Band GSM 850 TX ⇒ Burst mode

Channel 190 ⇒ TX Power Level 10

TX PA Mode Free ⇒ TX Data Random

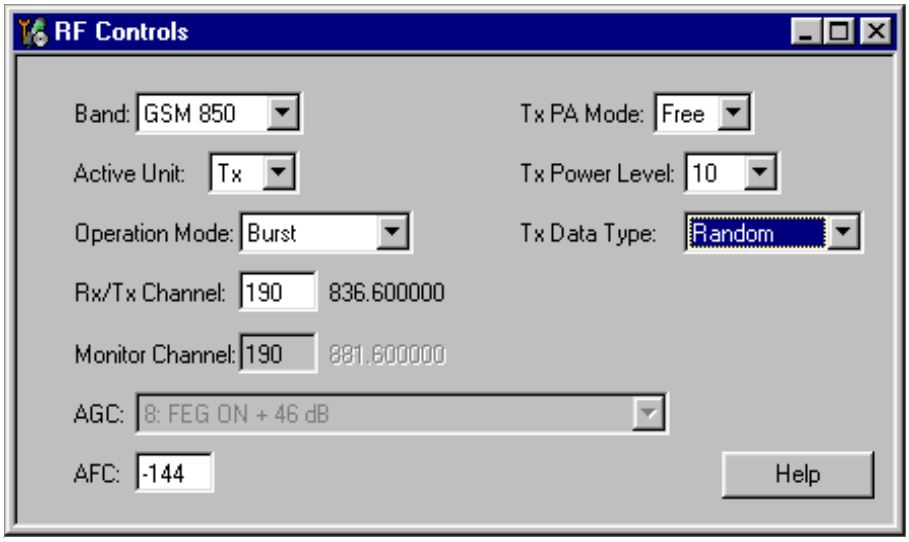

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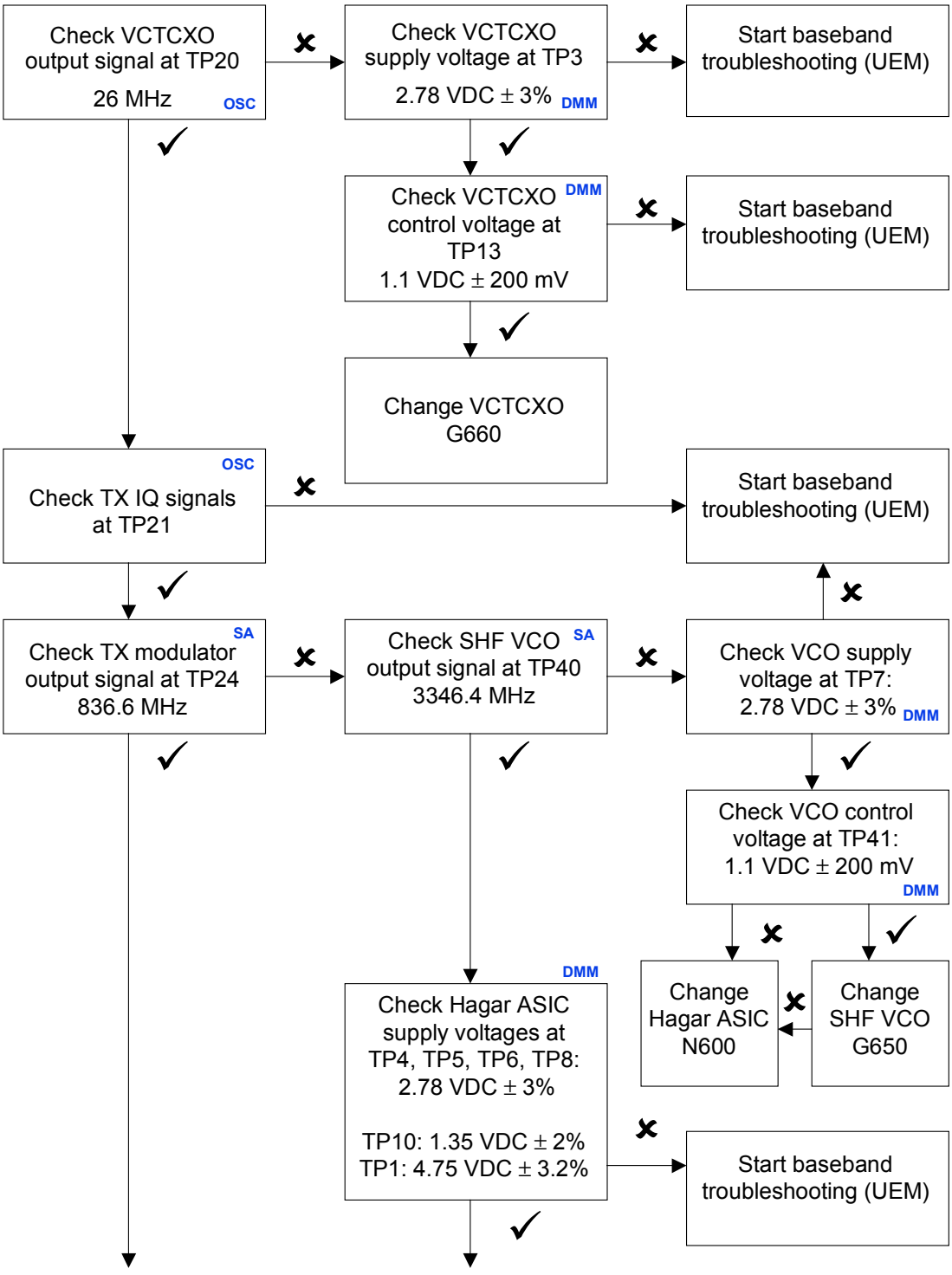
Figure 1: Fault finding chart, TX850



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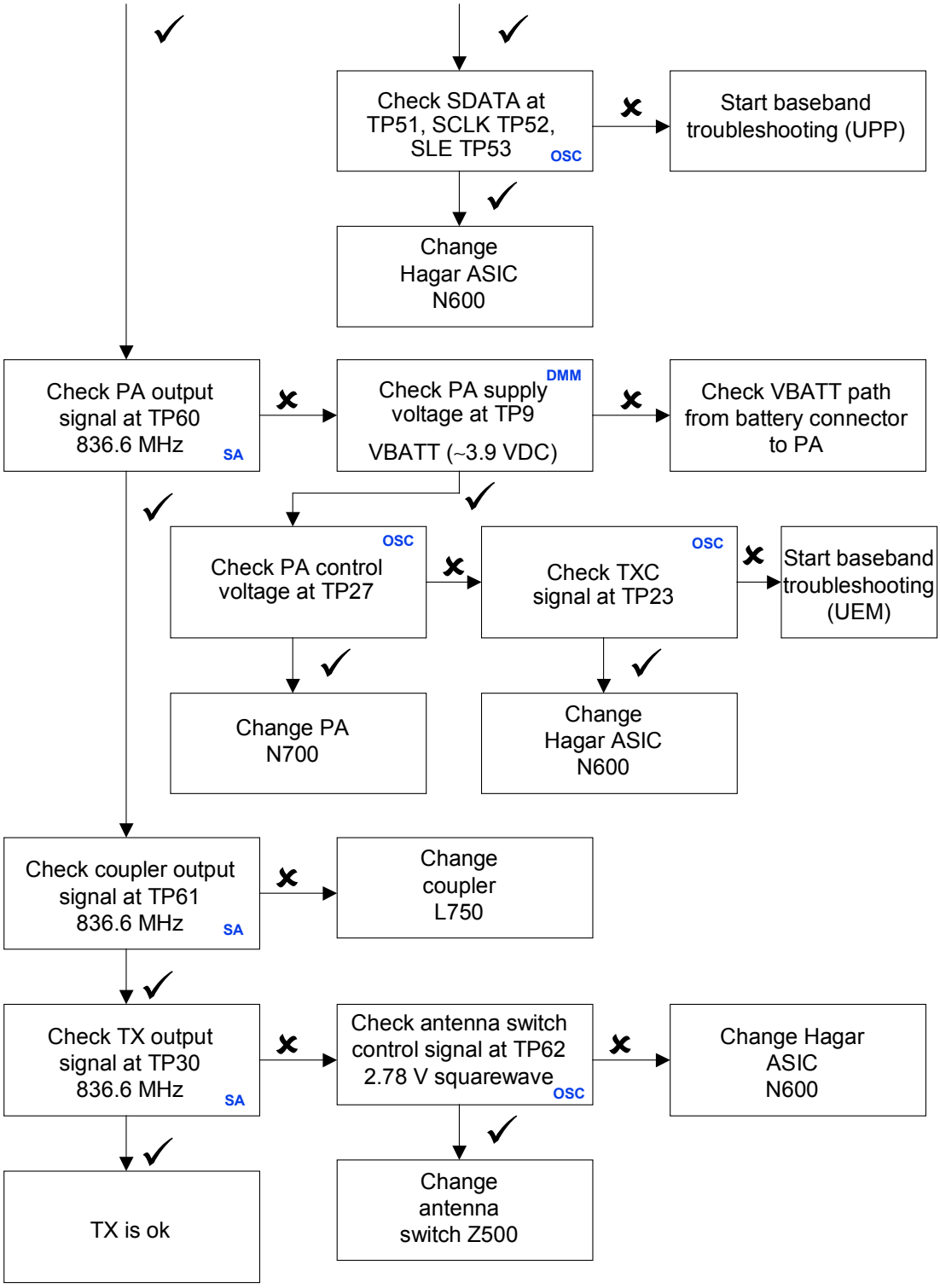
Check SDATA at TP51, SCLK TP52, SLE TP53
OSC
Start baseband troubleshooting (UPP)
Change Hagar ASIC N600
Check PA output signal at TP60 836.6 MHz
SA
Check PA supply voltage at TP9
VBATT (~3.9 VDC)
DMM
Check VBATT path from battery connector to PA
Check PA control voltage at TP27
OSC
Check TXC signal at TP23
OSC
Start baseband troubleshooting (UEM)
Change PA N700
Change Hagar ASIC N600
Check coupler output signal at TP61 836.6 MHz
SA
Change coupler L750
Check TX output signal at TP30 836.6 MHz
SA
Check antenna switch control signal at TP62 2.78 V squarewave
OSC
Change Hagar ASIC N600
TX is ok
Change antenna switch Z500

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TX1900 TROUBLESHOOTING

Phoenix commands

RF Controls ⇒ Band GSM 1900 TX ⇒ Burst mode

Channel 661 ⇒ TX Power Level 10

TX PA Mode Free ⇒ TX Data Random

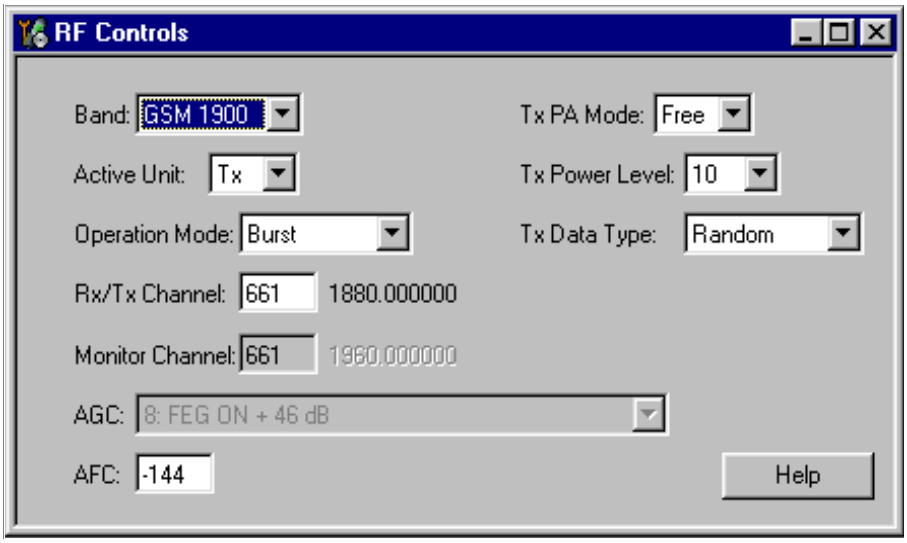

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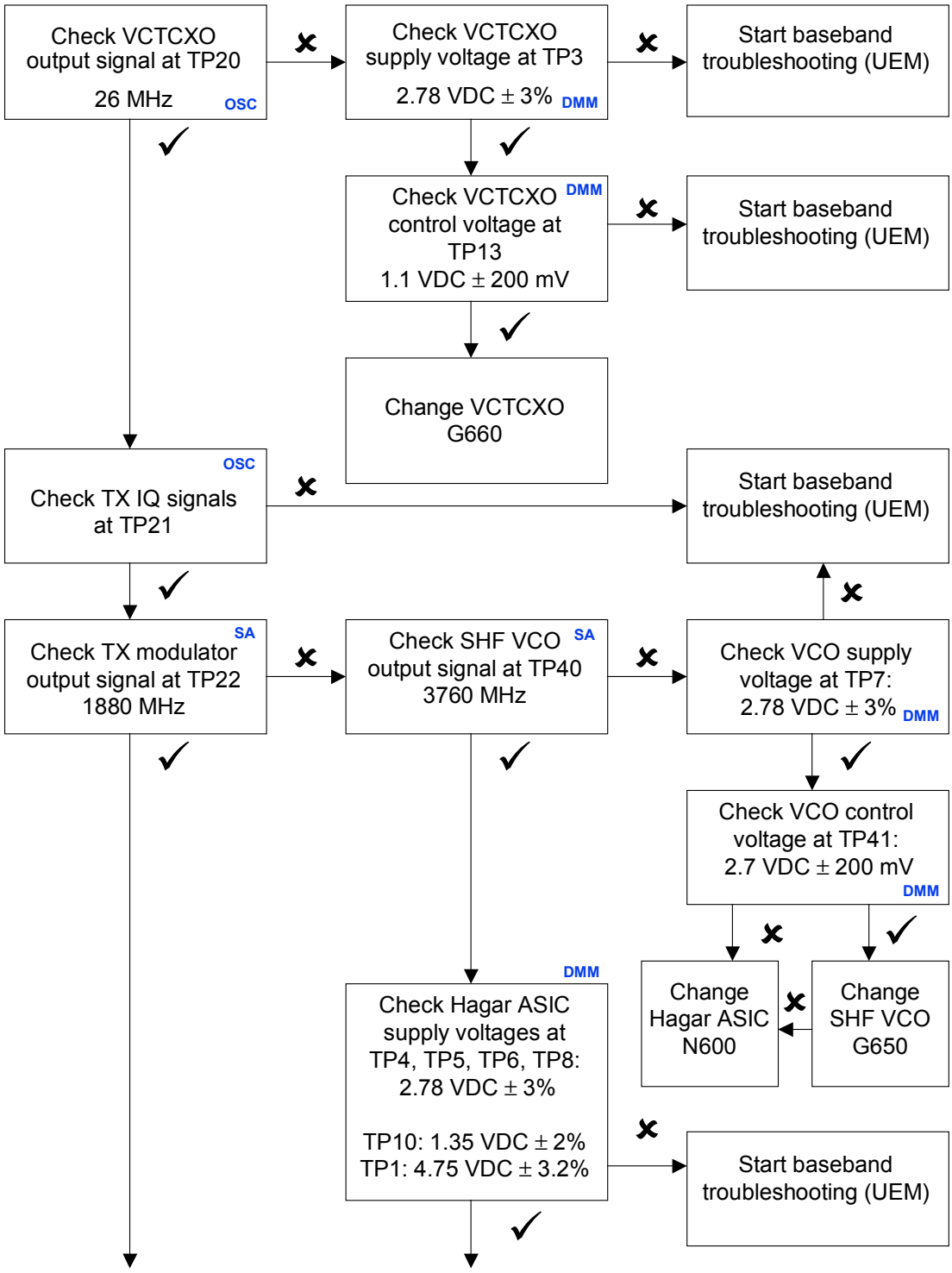
Figure 2: Fault finding chart, TX1900



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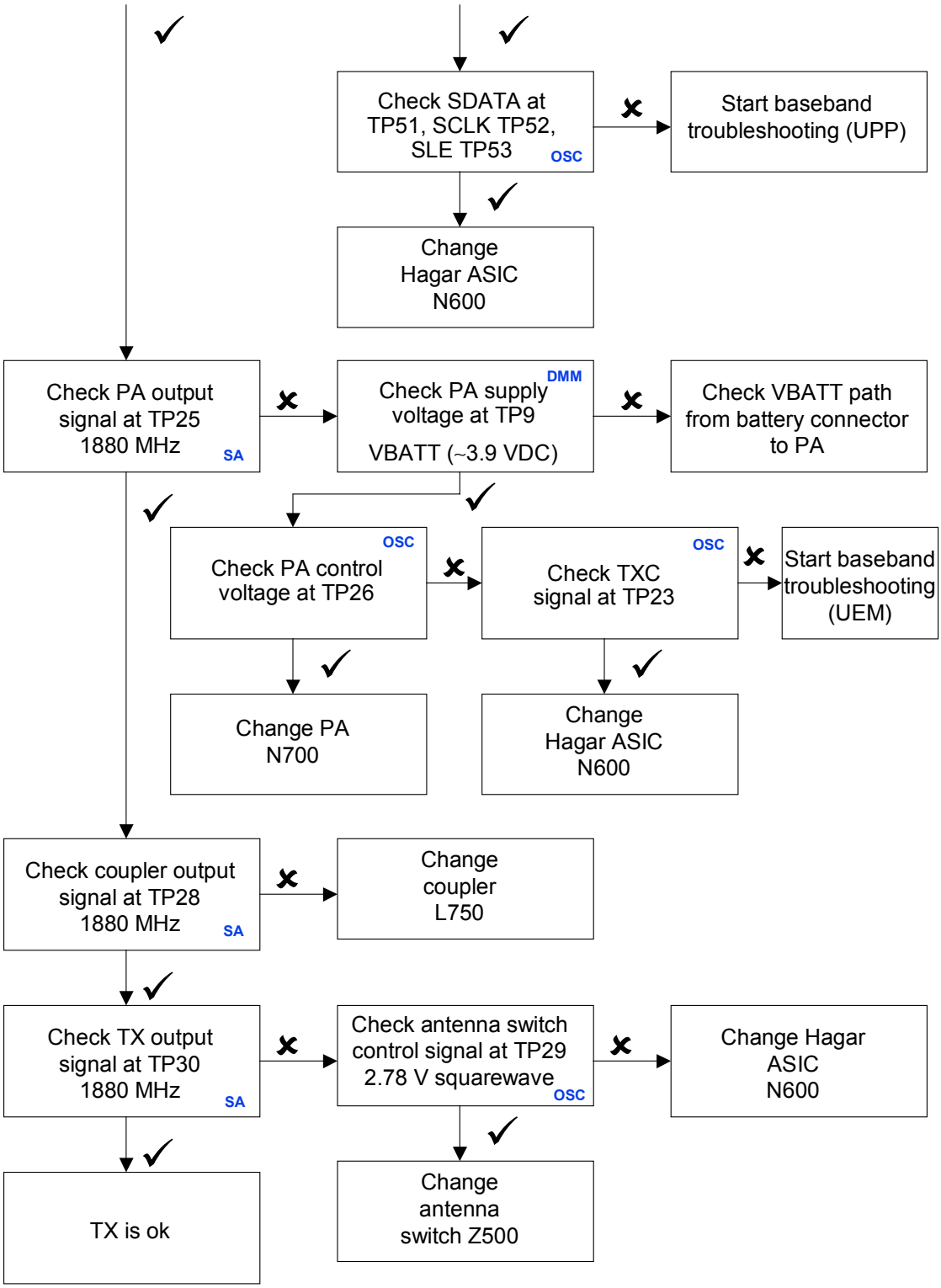
Check SDATA at TP51, SCLK TP52, SLE TP53
OSC
Start baseband troubleshooting (UPP)
Change Hagar ASIC N600
Check PA output signal at TP25 1880 MHz
SA
Check PA supply voltage at TP9
VBATT (~3.9 VDC)
DMM
Check VBATT path from battery connector to PA
Check PA control voltage at TP26
OSC
Check TXC signal at TP23
OSC
Start baseband troubleshooting (UEM)
Change PA N700
Change Hagar ASIC N600
Check coupler output signal at TP28 1880 MHz
SA
Change coupler L750
Check TX output signal at TP30 1880 MHz
SA
Check antenna switch control signal at TP29 2.78 V squarewave
OSC
Change Hagar ASIC N600
TX is ok
Change antenna switch Z500

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RX850 troubleshooting

Phoenix commands

RF Controls ⇒ Band GSM 850 RX ⇒ Continuous mode

Channel 190 ⇒ AGC 8 FEG ON + 46 dB

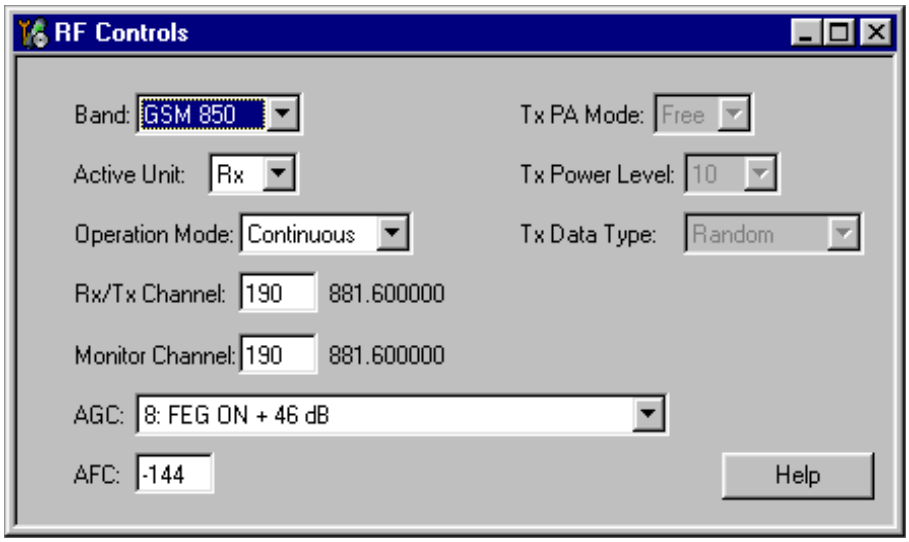

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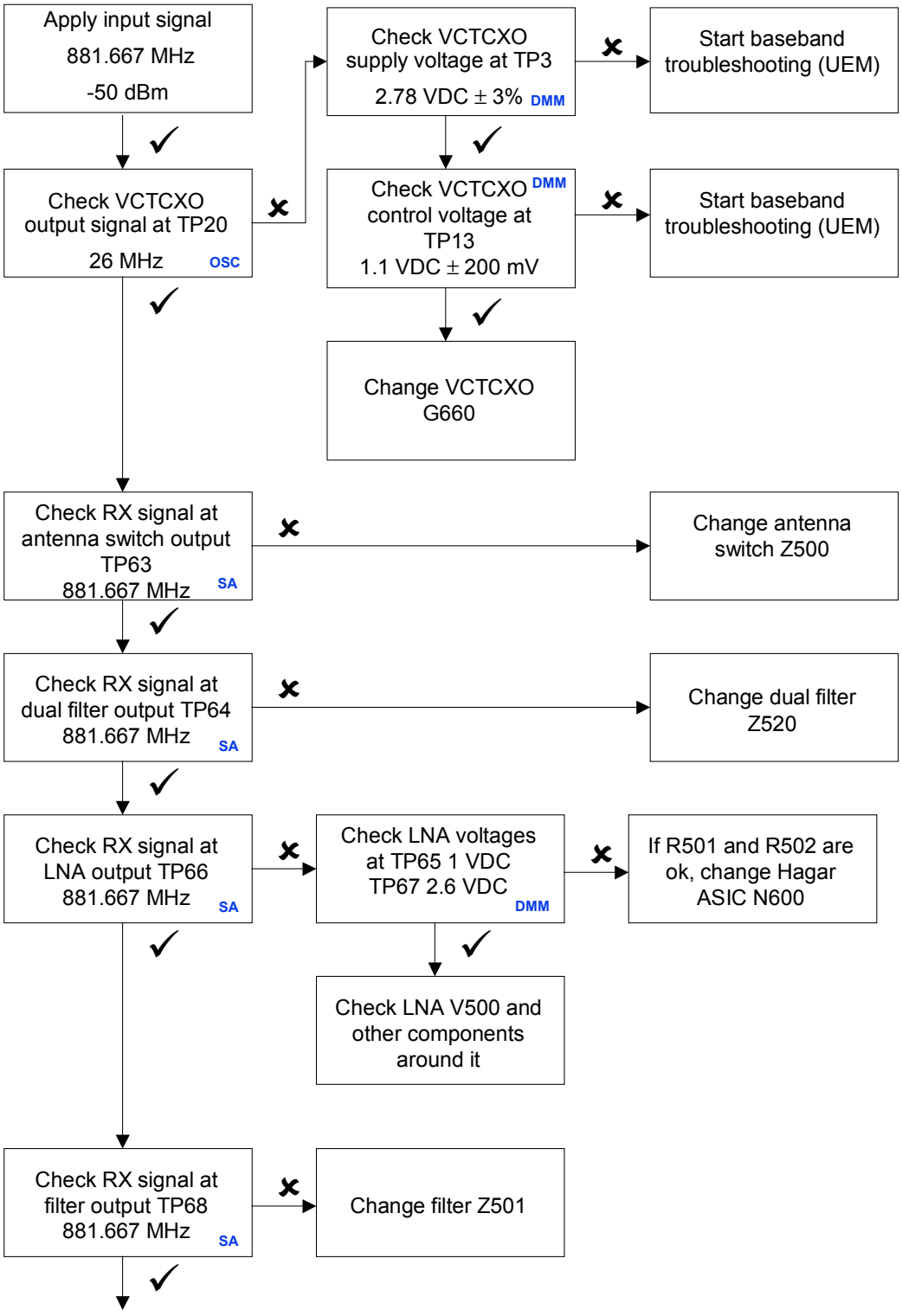
Figure 3: Fault finding chart, RX850


Apply input signal
881.667 MHz
-50 dBm
Check VCTCXO supply voltage at TP3
2.78 VDC ± 3% DMM
Start baseband troubleshooting (UEM)
Check VCTCXO output signal at TP20
26 MHz OSC
Check VCTCXO DMM control voltage at TP13
1.1 VDC ± 200 mV
Start baseband troubleshooting (UEM)
Change VCTCXO G660
Check RX signal at antenna switch output TP63
881.667 MHz SA
Change antenna switch Z500
Check RX signal at dual filter output TP64
881.667 MHz SA
Change dual filter Z520
Check RX signal at LNA output TP66
881.667 MHz SA
Check LNA voltages at TP65 1 VDC
TP67 2.6 VDC DMM
If R501 and R502 are ok, change Hagar ASIC N600
Check LNA V500 and other components around it
Check RX signal at filter output TP68
881.667 MHz SA
Change filter Z501

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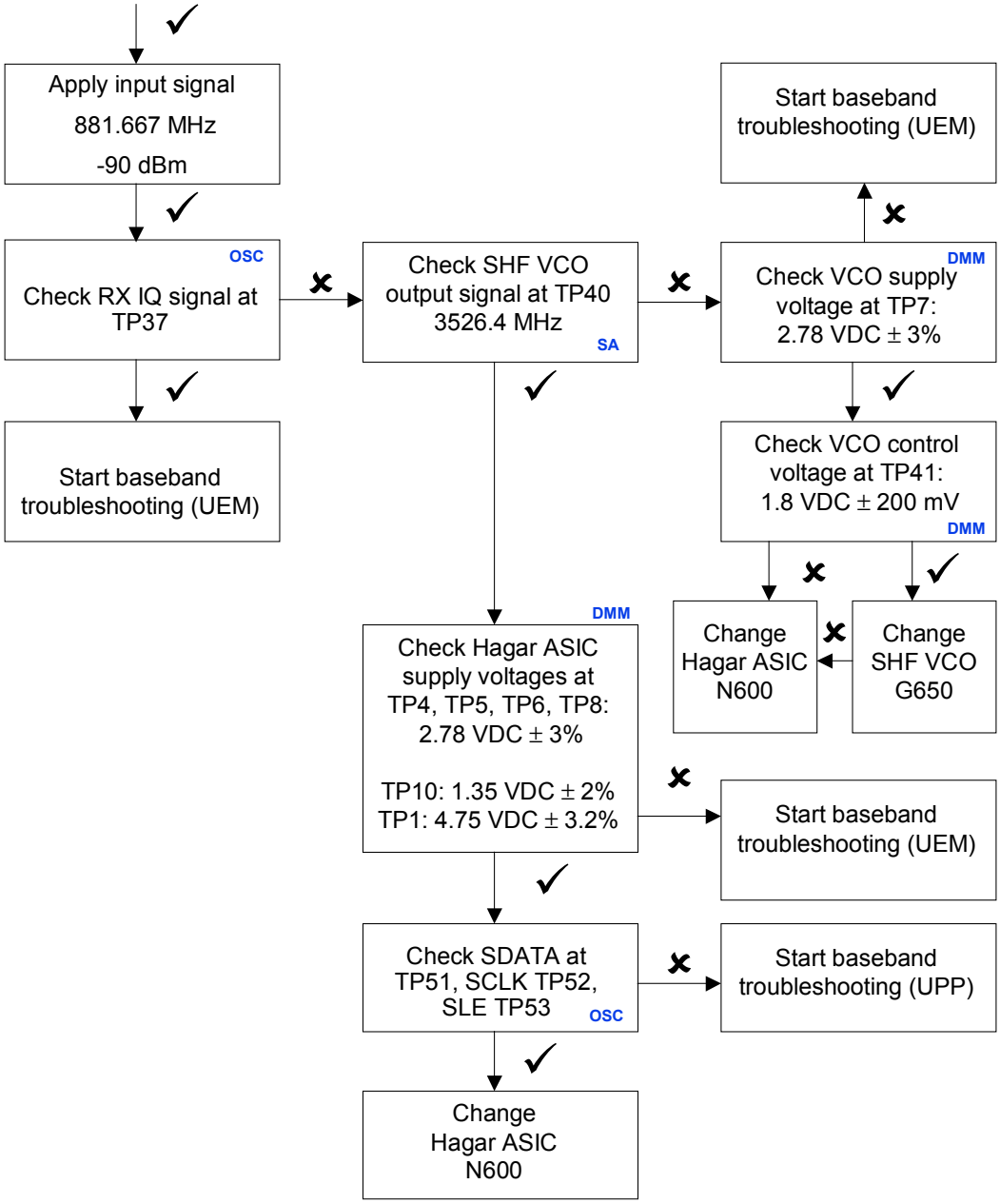

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RX1900 Troubleshooting

Phoenix commands

RF Controls ⇒ Band GSM 1900 RX ⇒ Continuous mode

Channel 661 ⇒ AGC 8 FEG ON + 46 dB

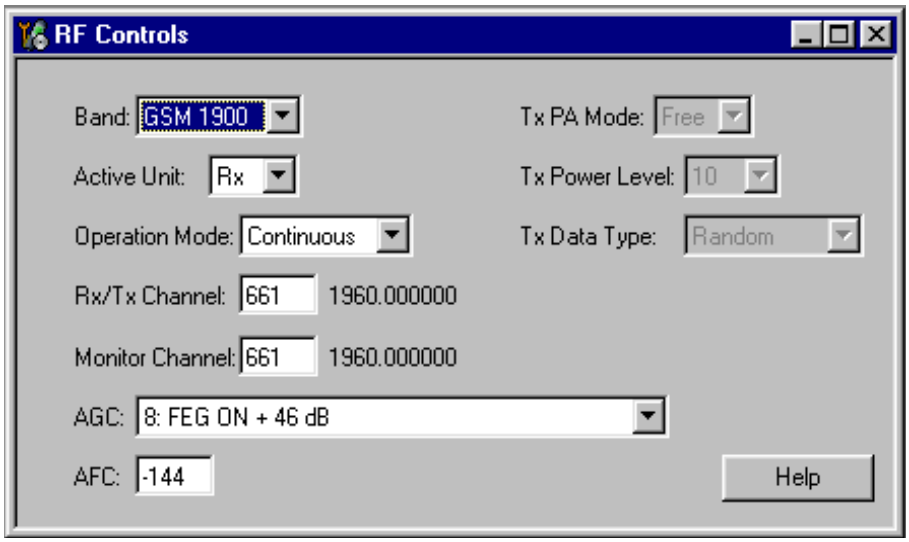

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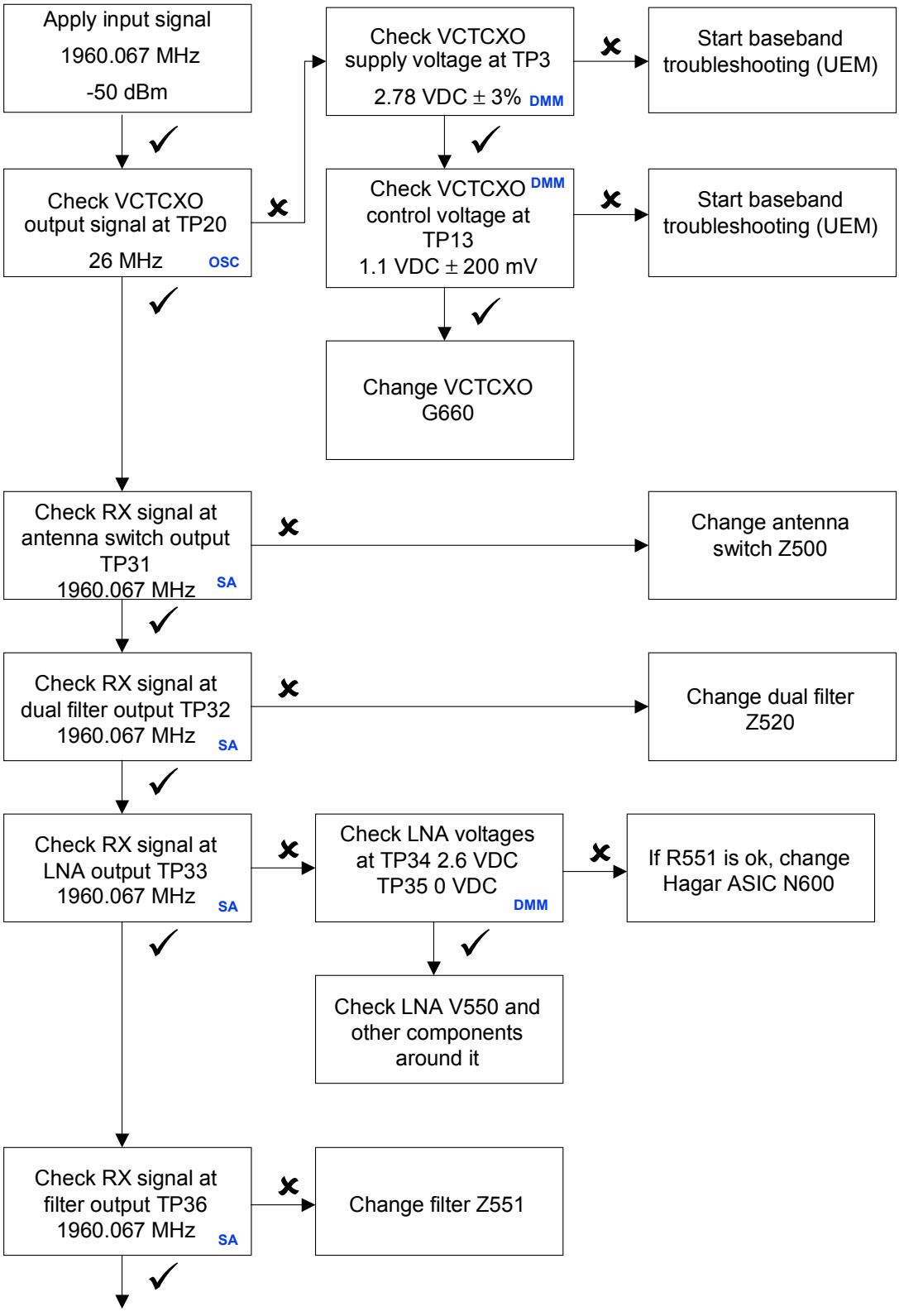
Figure 4: Fault finding chart, RX1900



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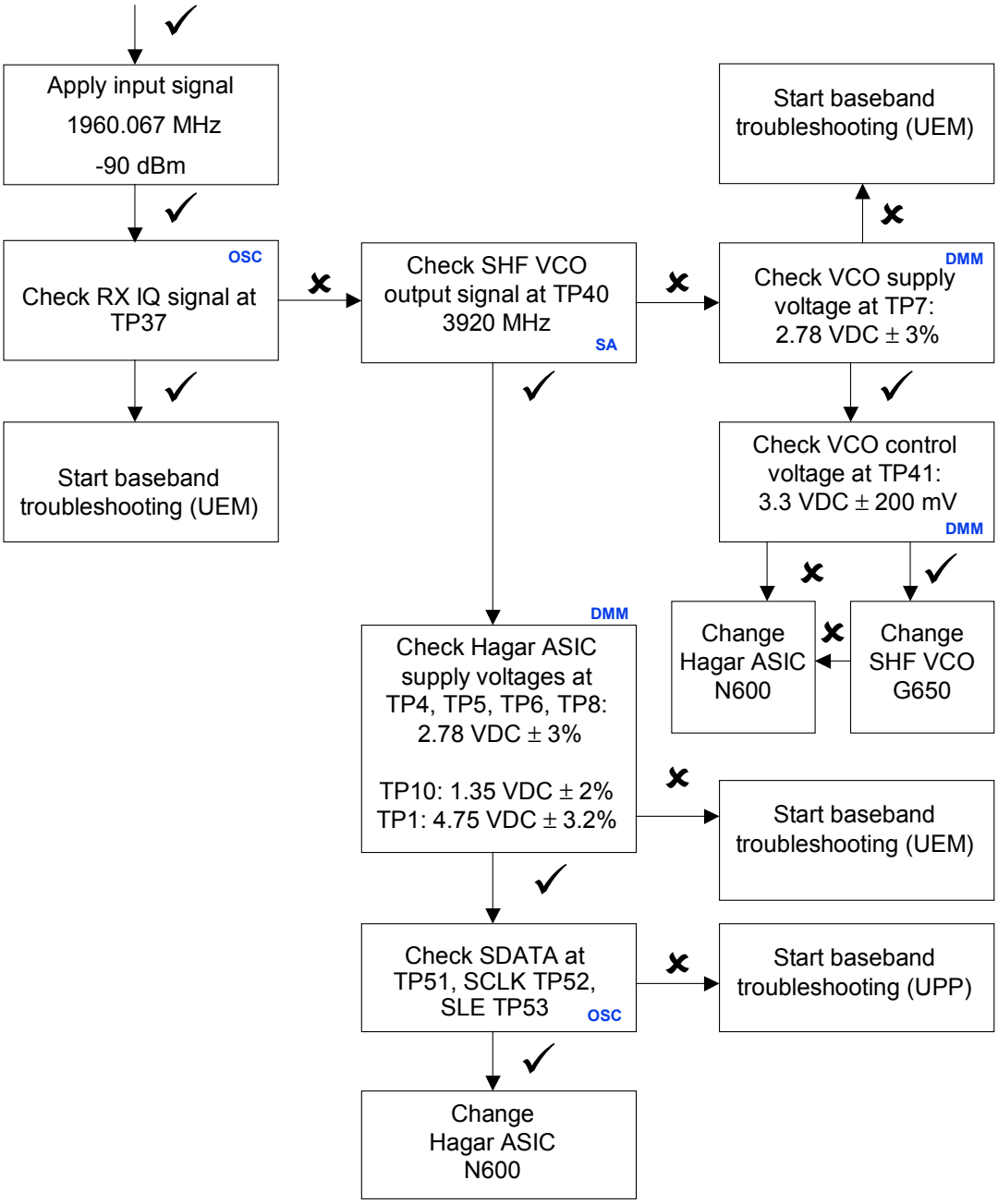

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Figures of signals and voltages in testpoints

Figure 5: TP20: 26 MHz VCTCXO output signal

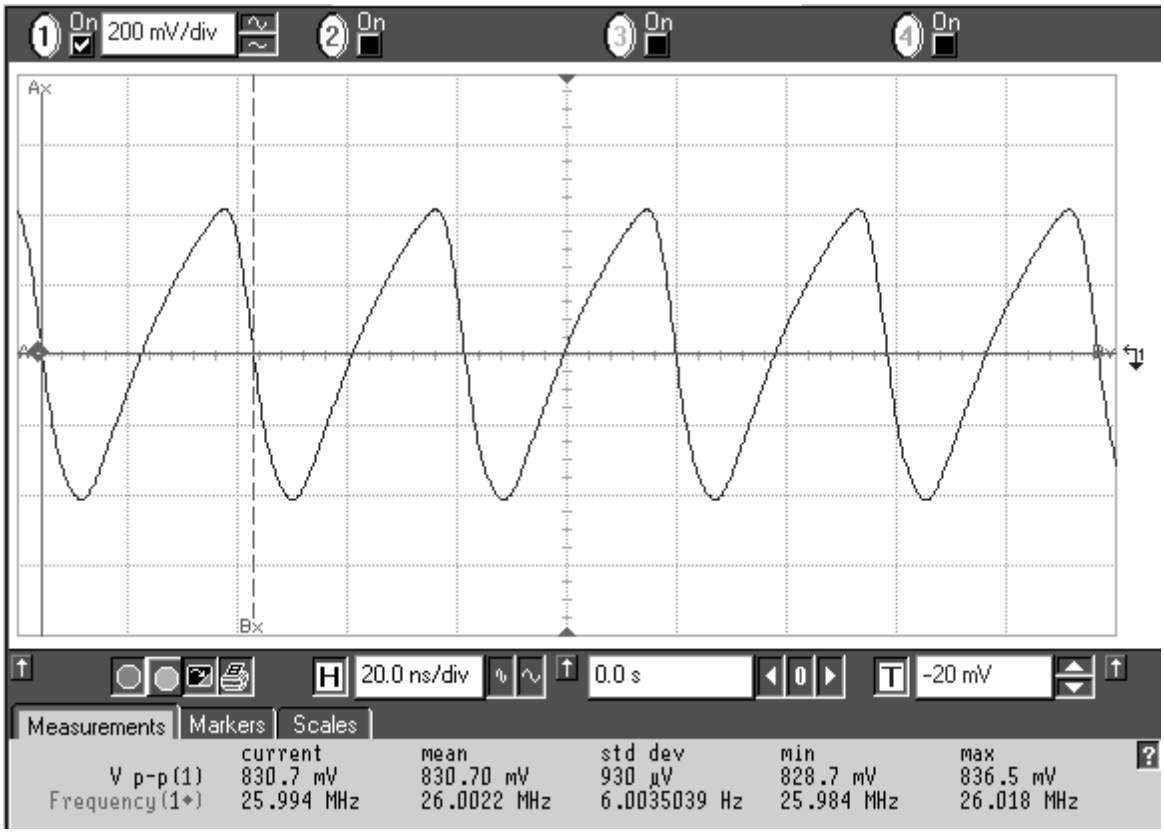

Figure 6: TP21: TX I/Q signal

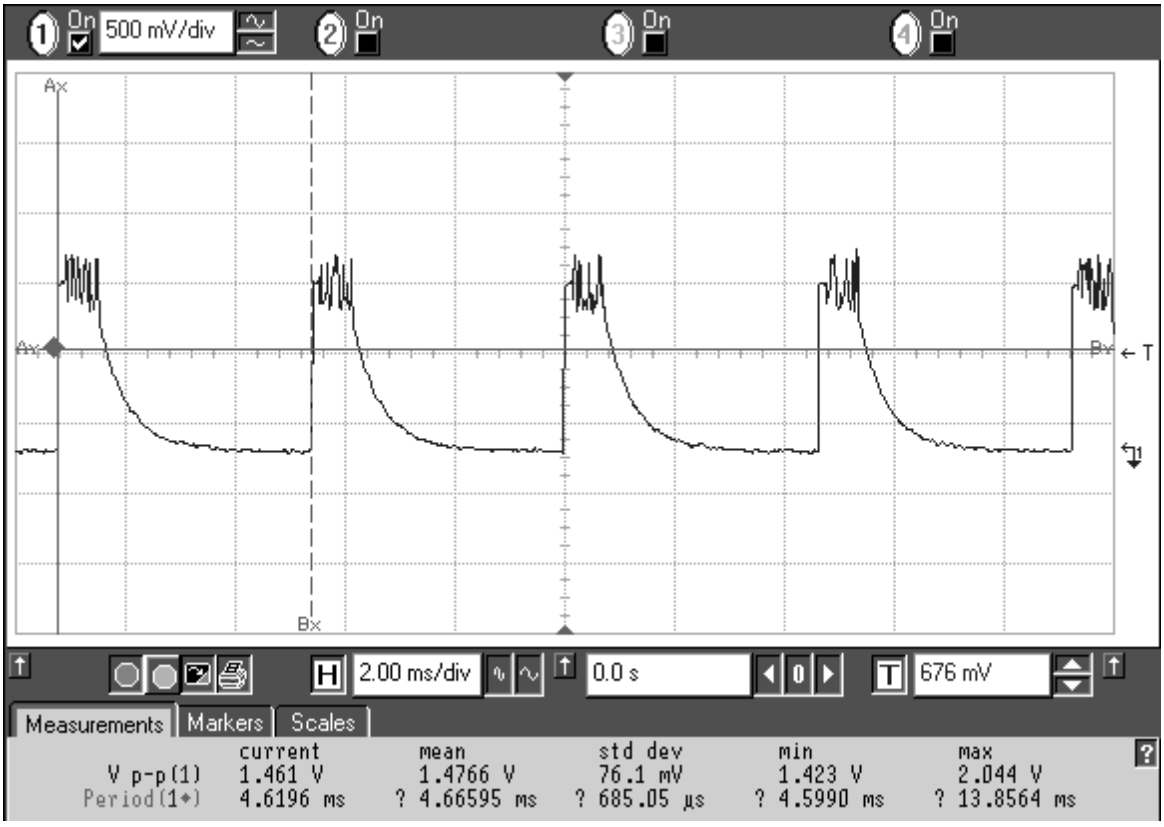

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Figure 7: TP22: TX1900 modulator output signal

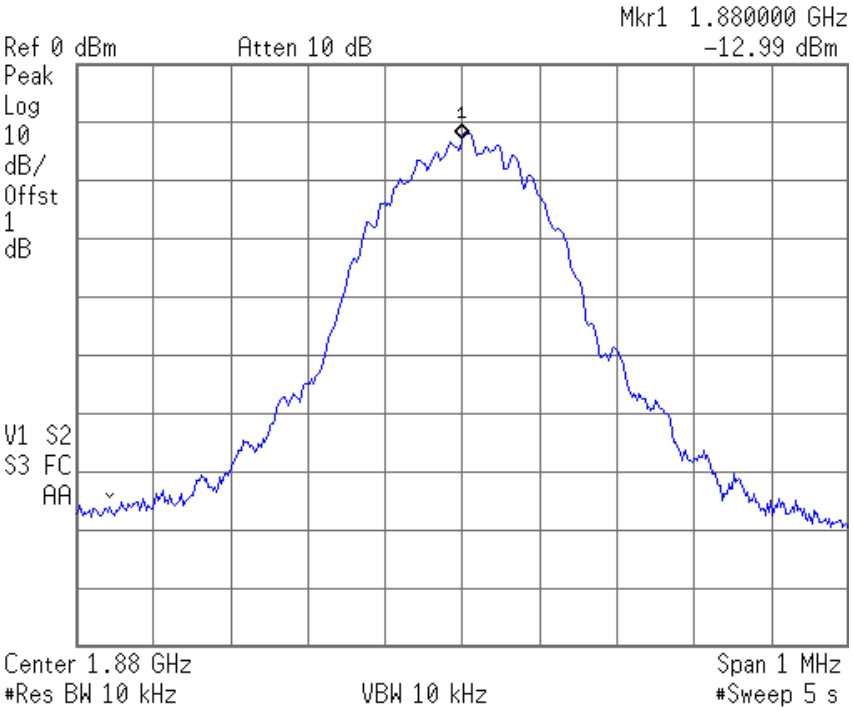

Figure 8: TP23: TXC signal from UEM ASIC

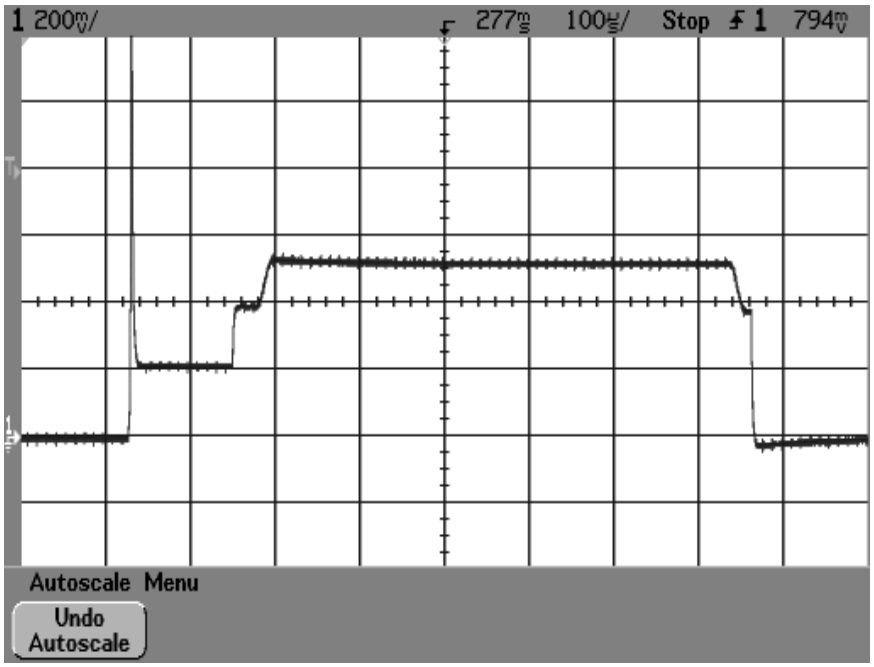

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Figure 9: TP24: TX850 modulator output signal

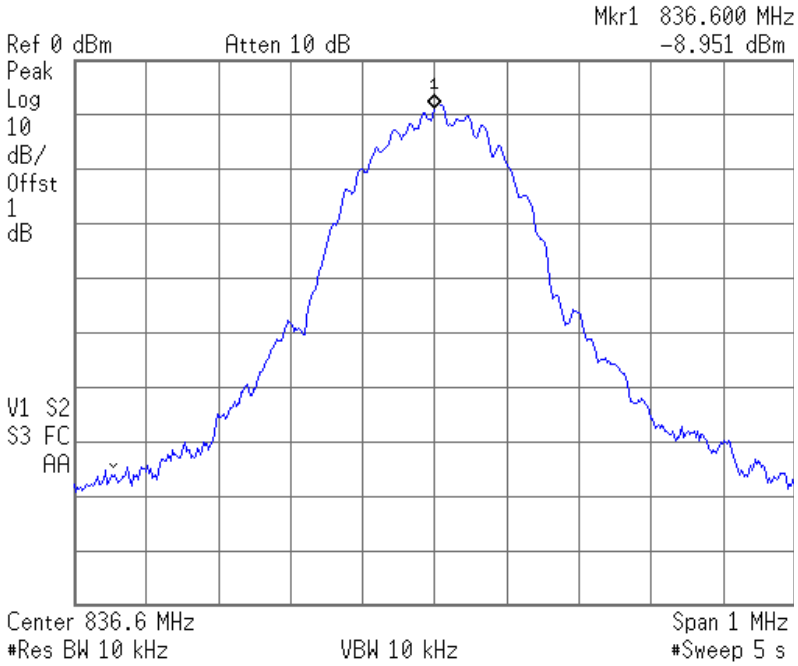

Figure 10: TP25: TX1900 PA output signal

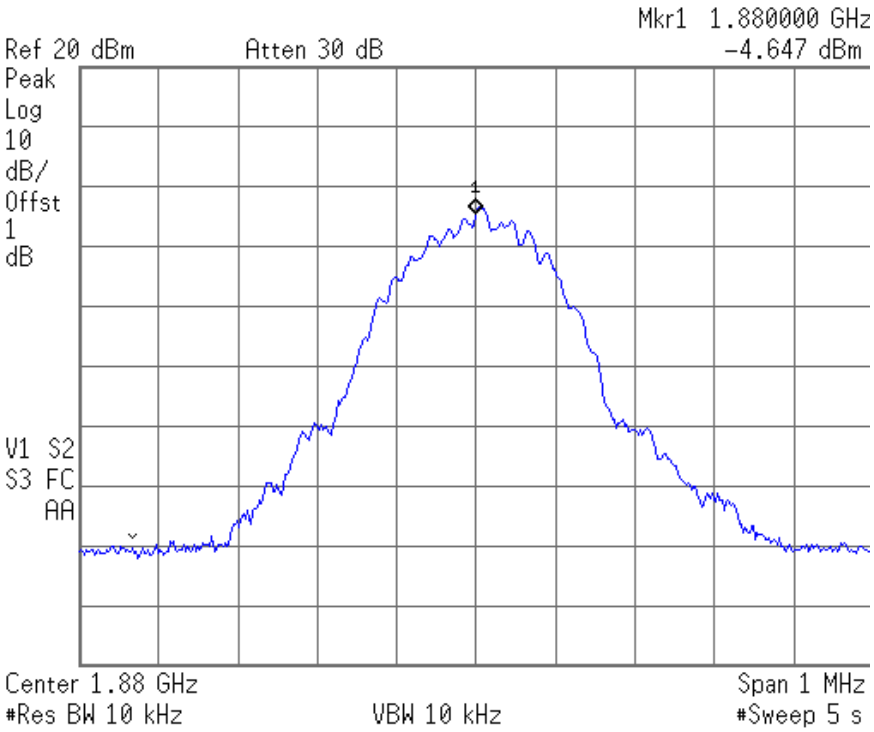

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Figure 11: TP 26: TX1900 PA power control signal

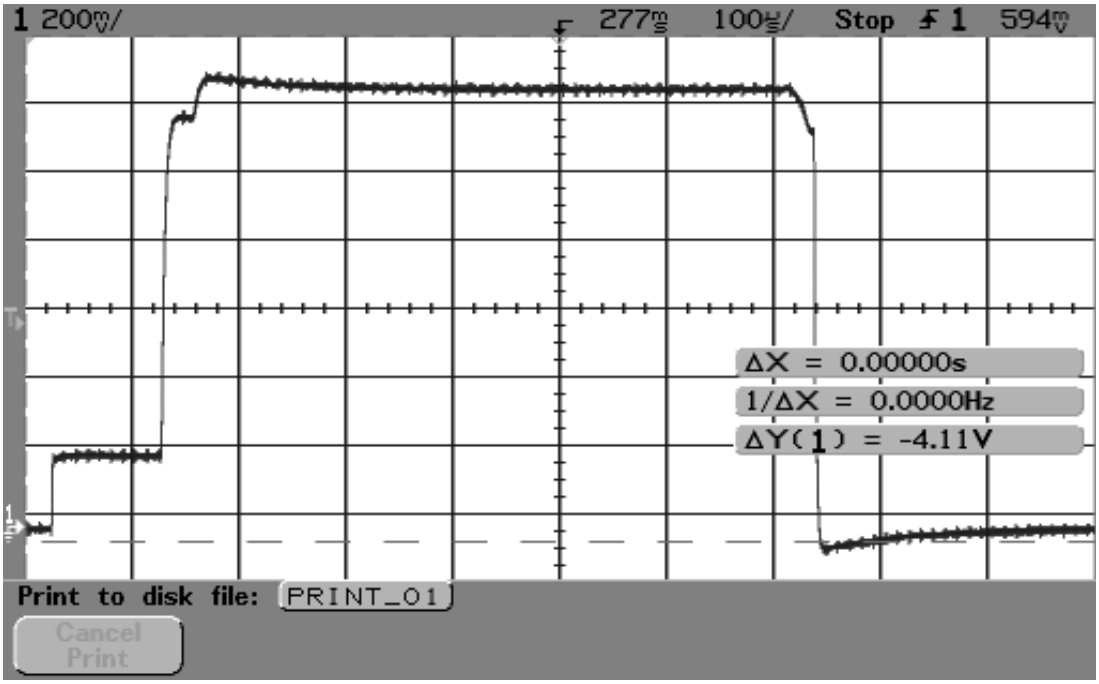

Figure 12: TP27: TX850 PA power control signal

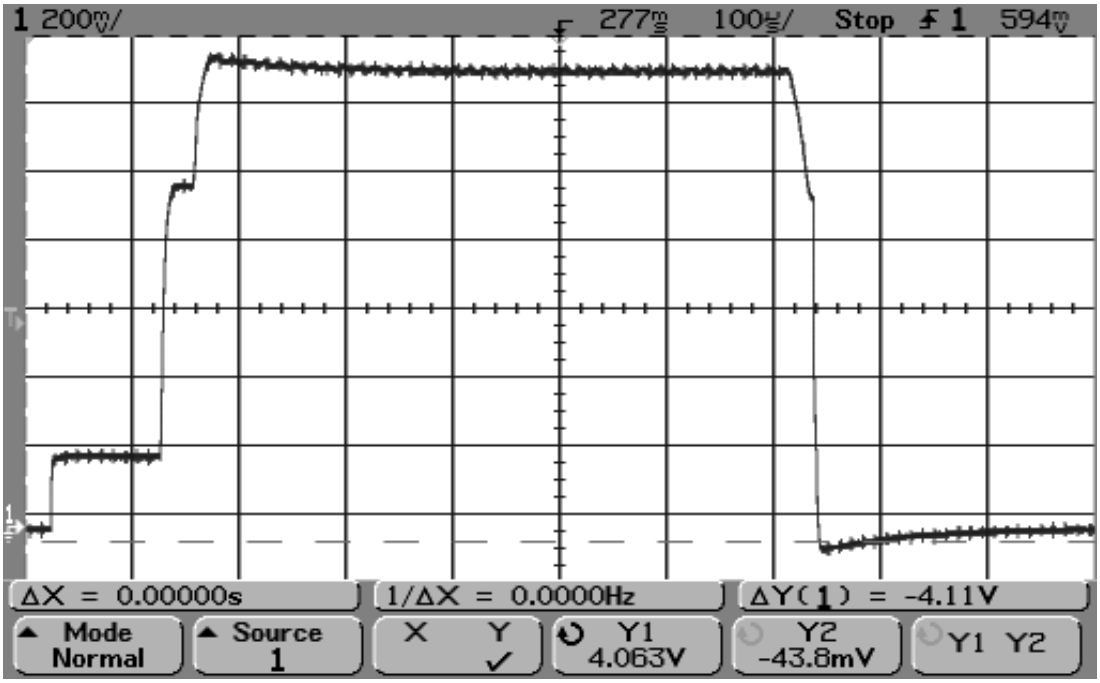

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Figure 13: TP 28: TX1900 signal at coupler output

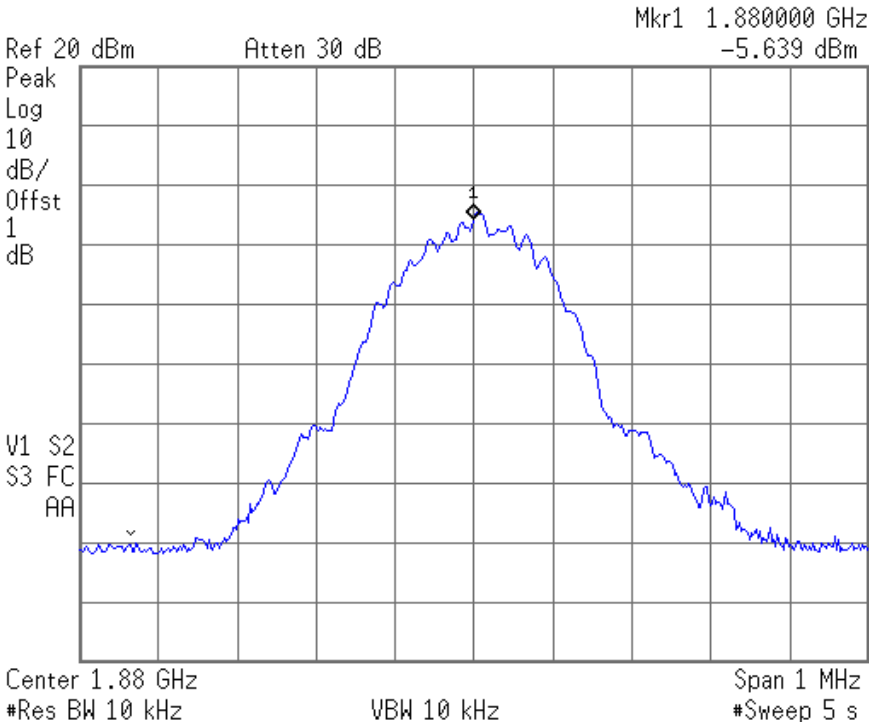

Figure 14: TP29: Antenna switch control signal in TX1900 mode

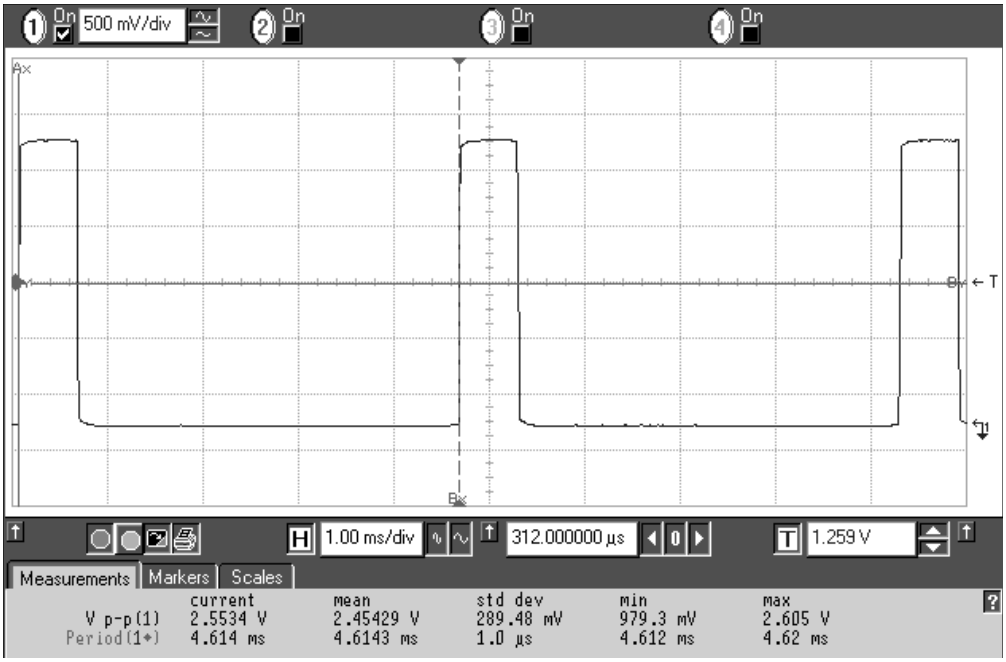

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Figure 15: TP30: TX850 signal at antenna pad

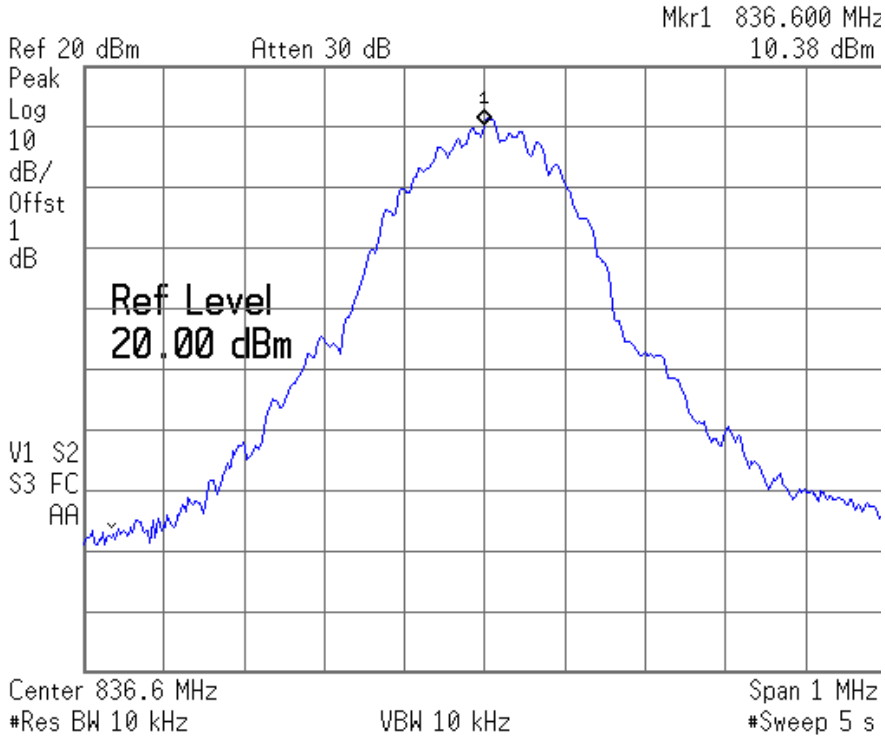

Figure 16: TP30: TX1900 signal at antenna pad

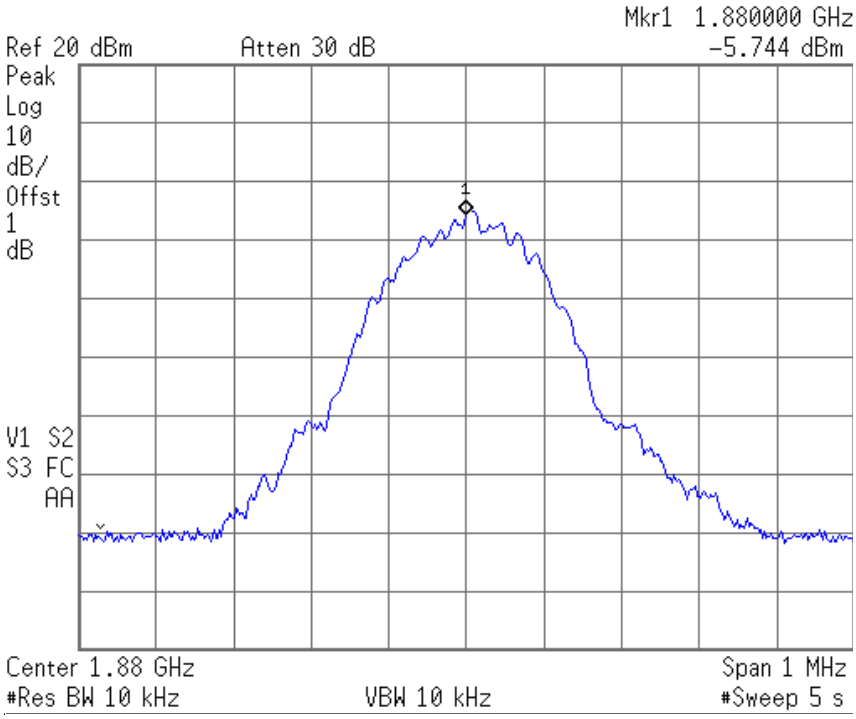

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Figure 17: TP31: RX1900 signal at antenna switch output

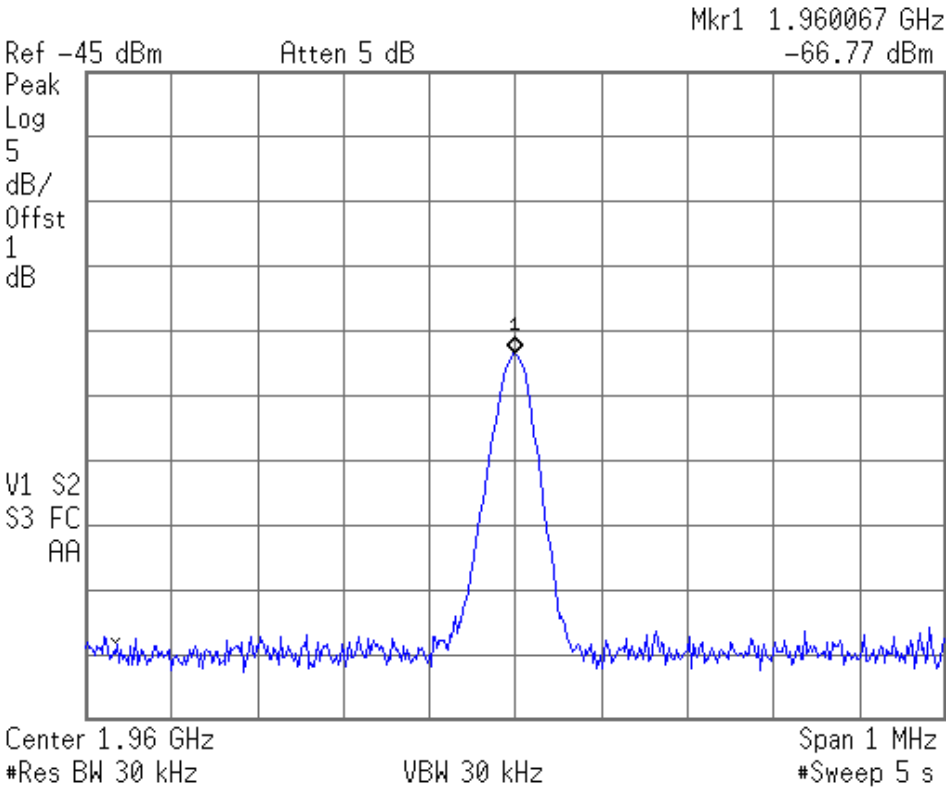

Figure 18: TP32: RX1900 signal at dual SAW filter output

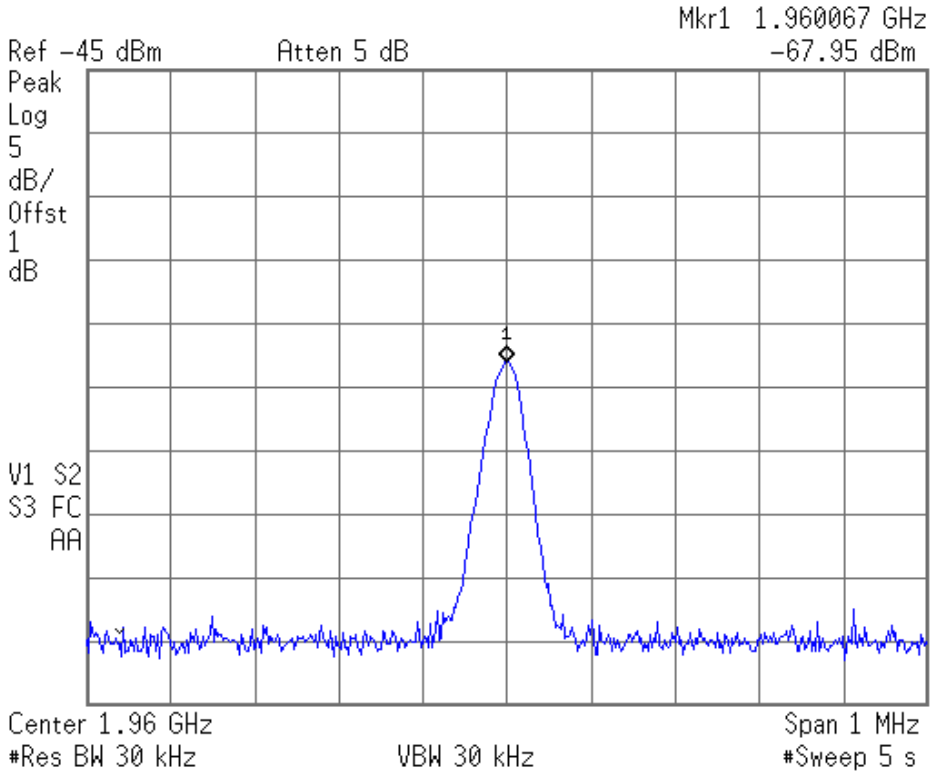

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Figure 19: TP33: RX1900 signal at LNA output

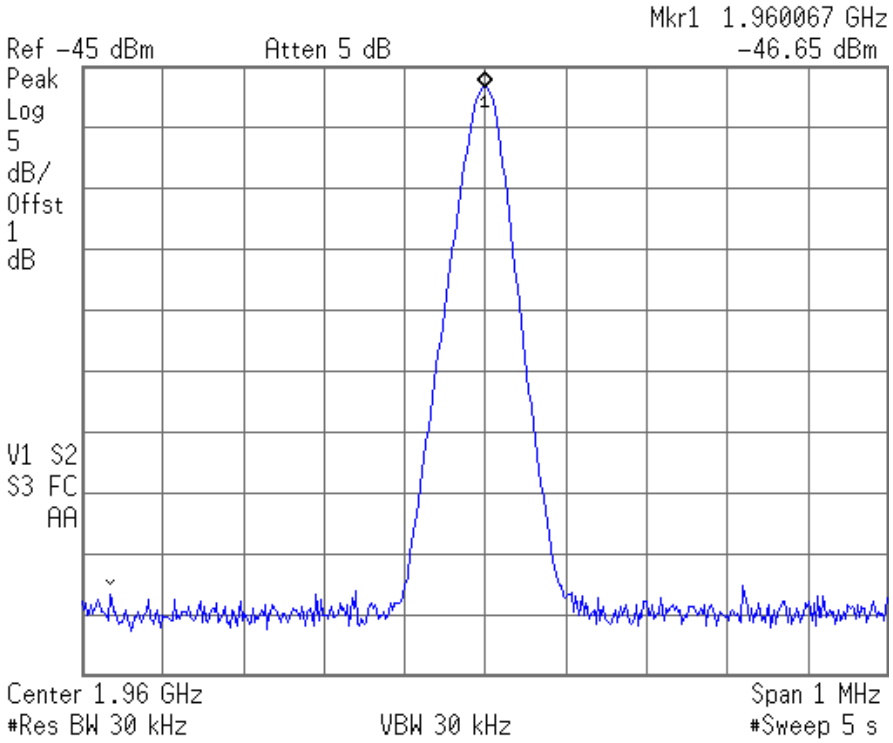

Figure 20: TP34, TP35: RX1900 LNA control signals (Burst mode)

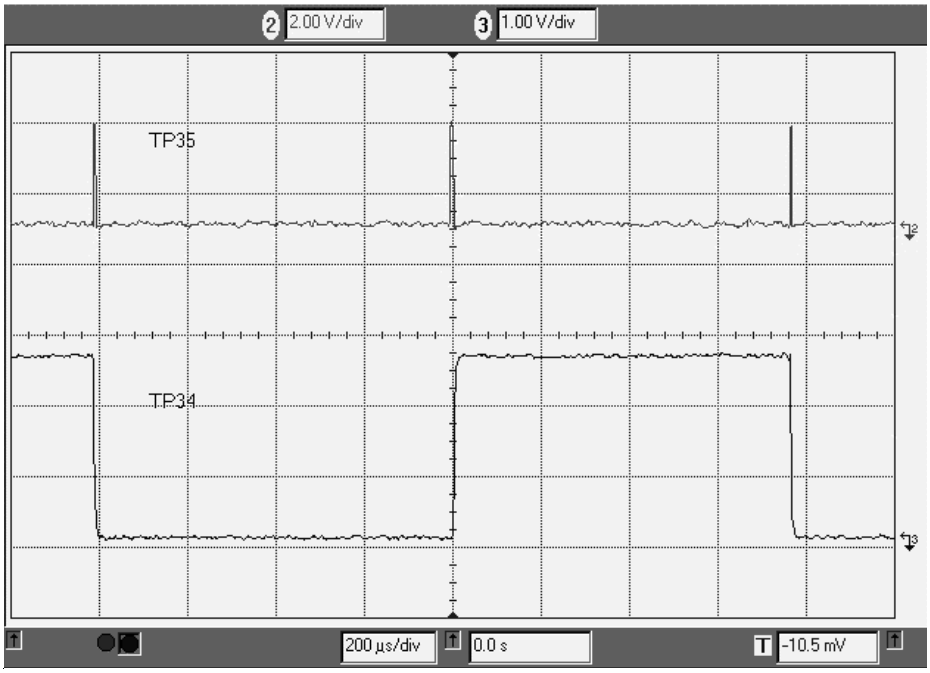

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Figure 21: TP36: RX1900 signal at 2nd band filter output

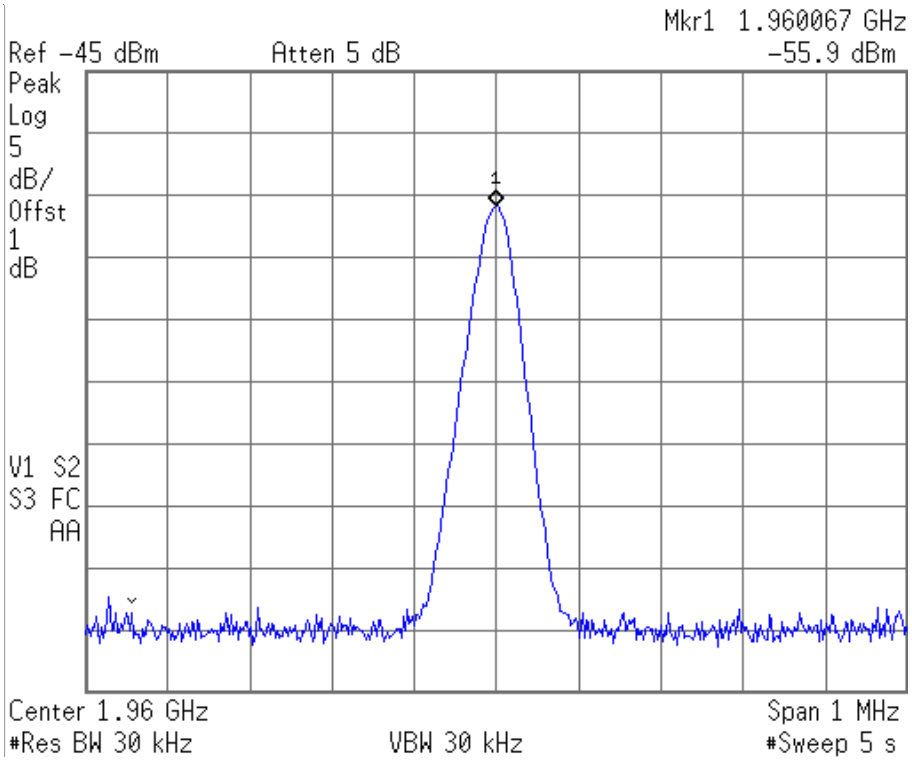

Figure 22: TP37: RX IQ signal (Burst Mode)

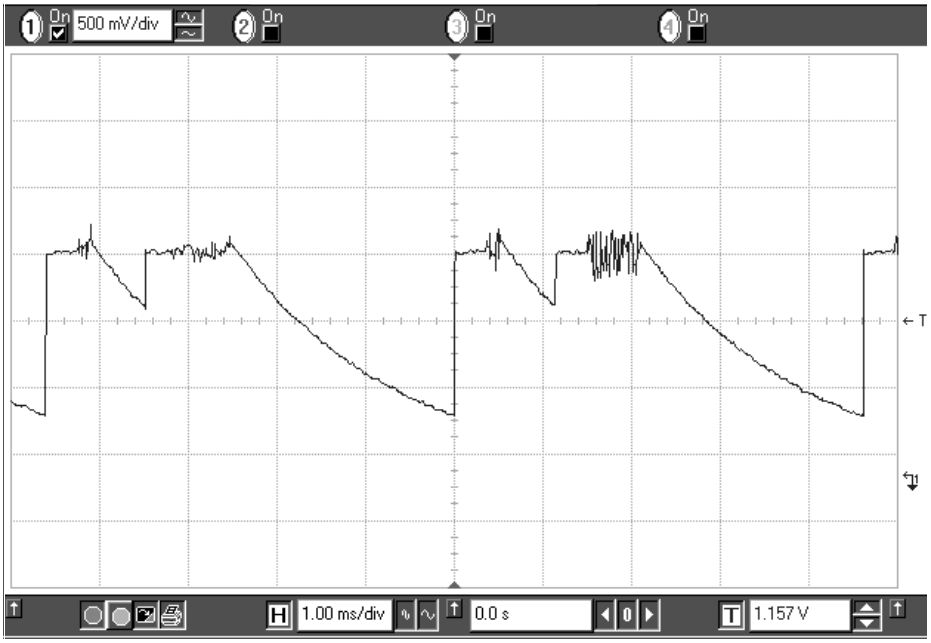

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Figure 23: TP37: RX IQ signal (GSM850, Continuous Mode, Signal level -90 dBm)

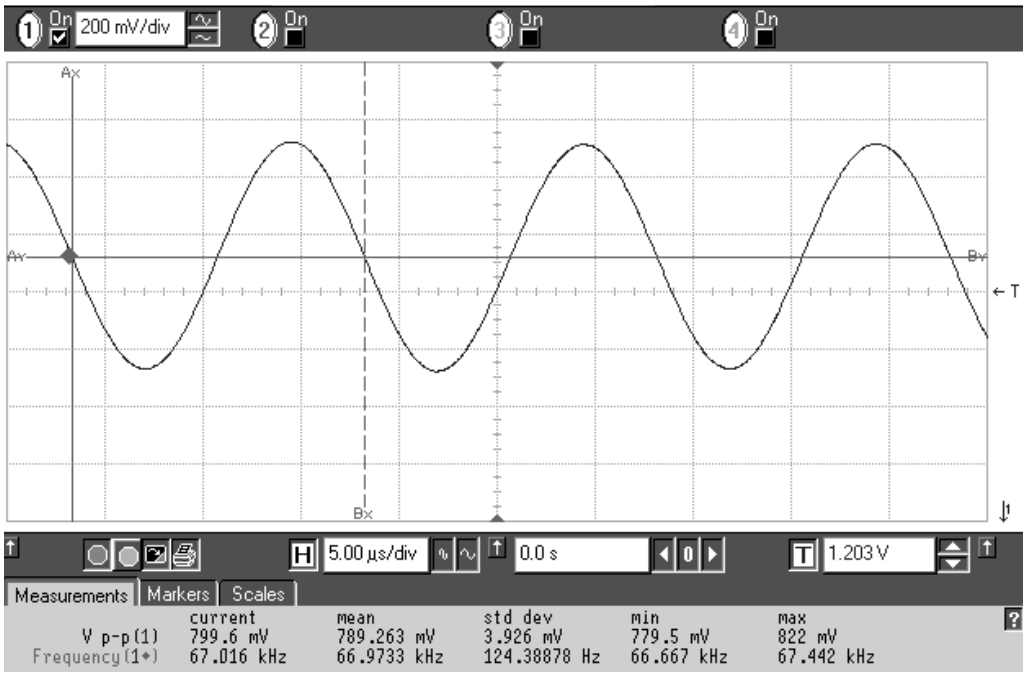
200 mV/div
5.00 µs/div
0.0 s
1.203 V
Measurements
Markers
Scales
current mean std dev min max
V p-p(1) 799.6 mV 789.263 mV 3.926 mV 779.5 mV 822 mV
Frequency(1*) 67.016 kHz 66.9733 kHz 124.38878 Hz 66.667 kHz 67.442 kHz

Figure 24: TP37: RX IQ signal (GSM1900, Continuous Mode, Signal level -90 dBm)

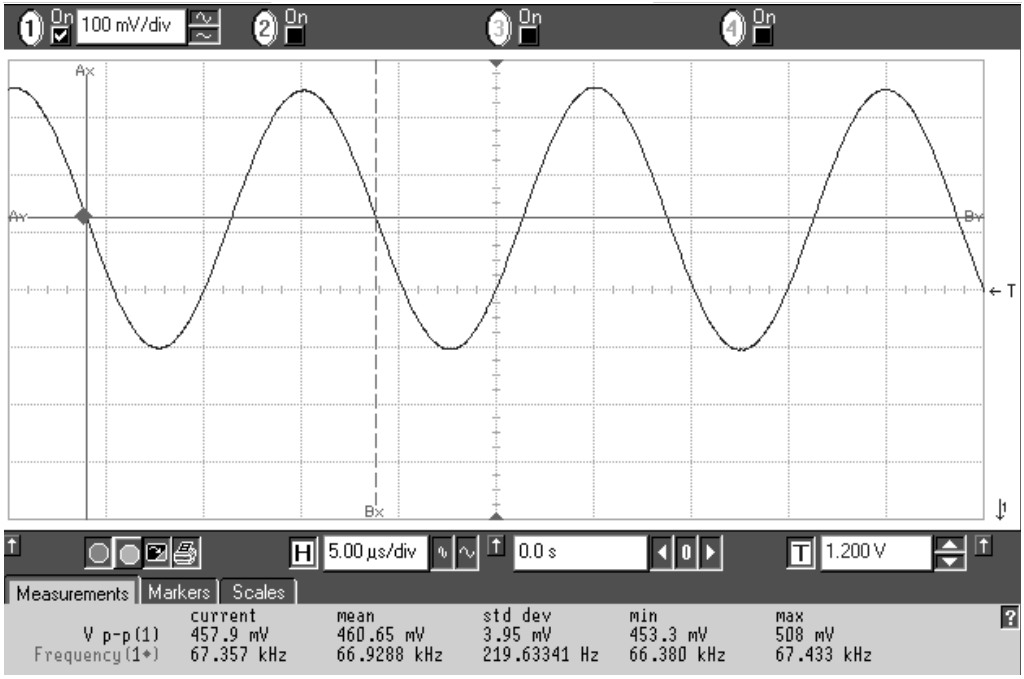
100 mV/div
5.00 µs/div
0.0 s
1.200 V
Measurements
Markers
Scales
current mean std dev min max
V p-p(1) 457.9 mV 460.65 mV 3.95 mV 453.3 mV 508 mV
Frequency(1*) 67.357 kHz 66.9288 kHz 219.63341 Hz 66.380 kHz 67.433 kHz

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Figure 25: TP40: SHF VCO output signal in TX850 mode

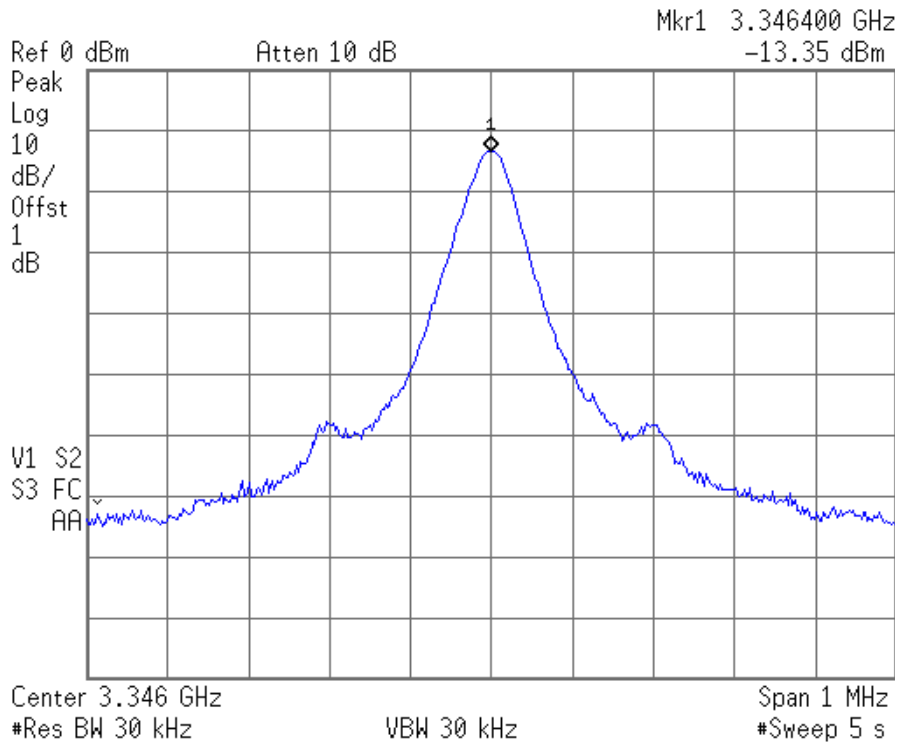

Figure 26: TP40: SHF VCO output signal in TX1900 mode

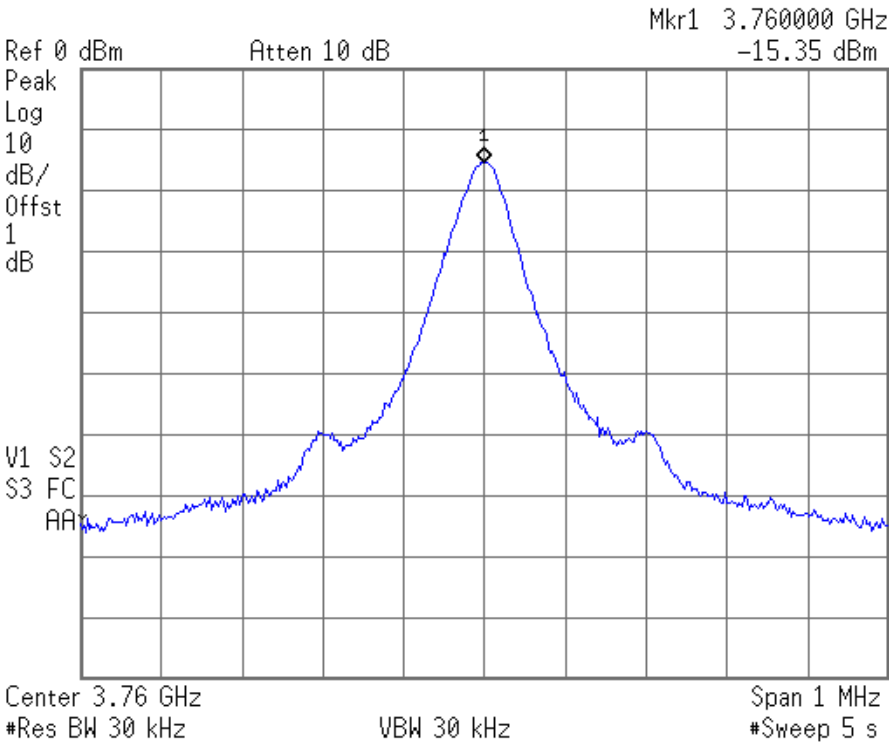

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Figure 27: TP40: SHF VCO output signal in RX850 mode

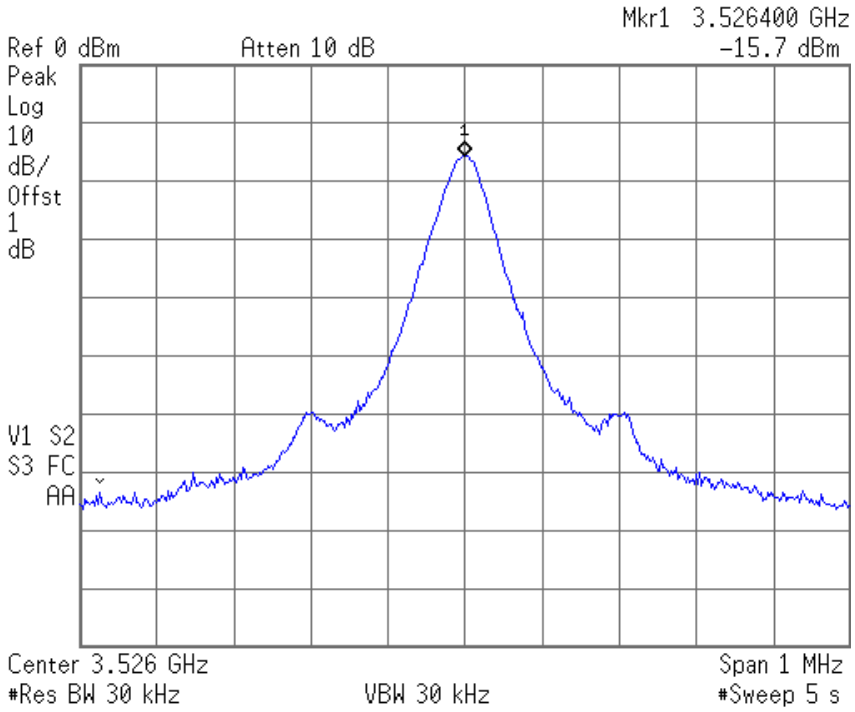

Figure 28: TP40: SHF VCO output signal in RX1900 mode

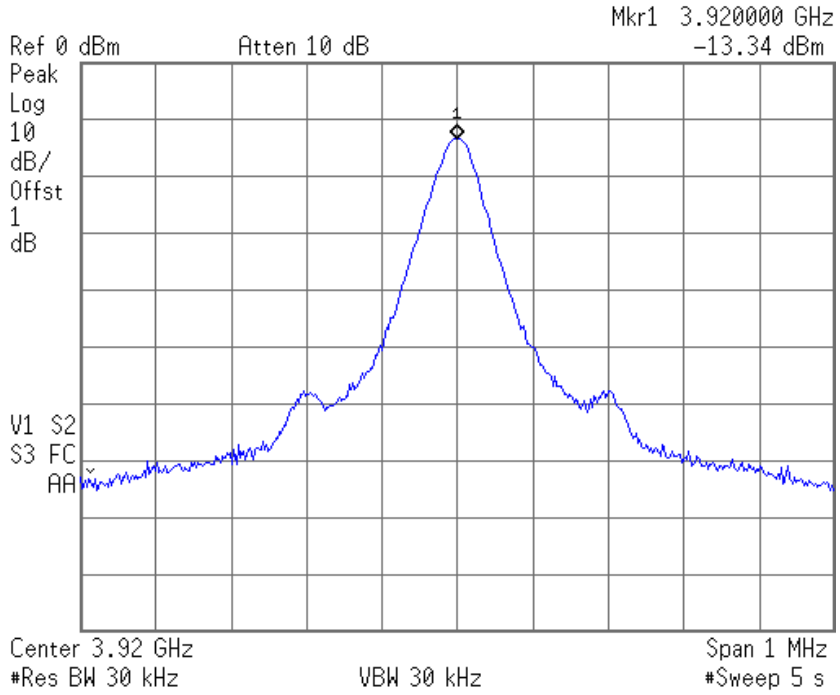

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Figure 29: TP51,52,53: SDATA, SCLK and SLE signals in GSM850/1900 mode

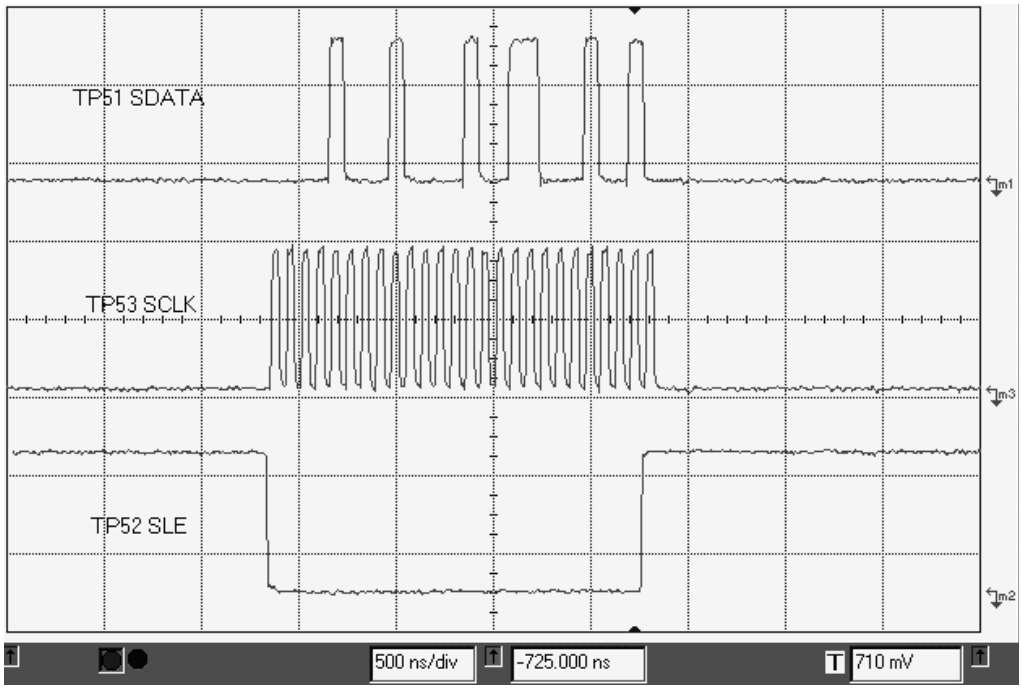

Figure 30: TP60: TX850 PA Output Signal

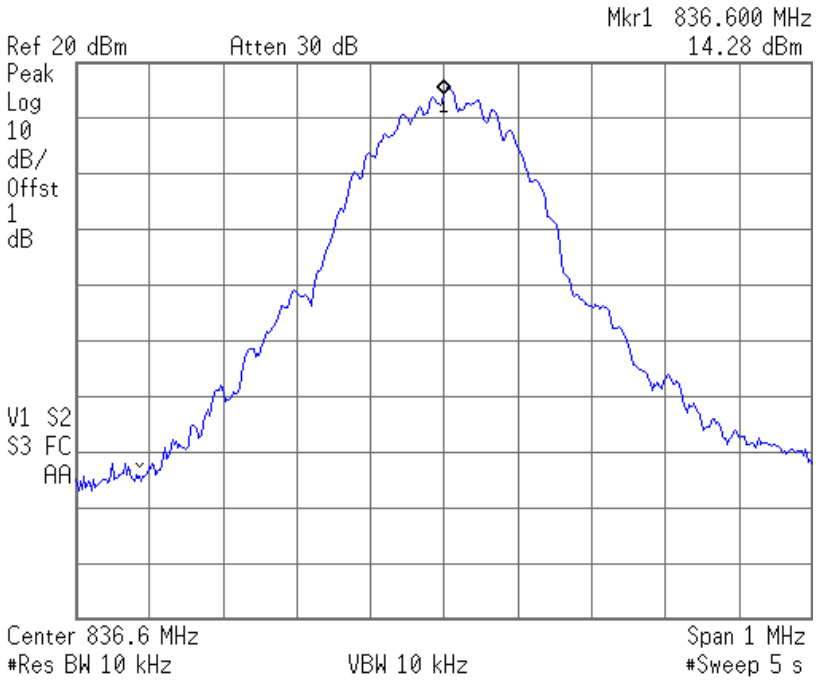

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Figure 31: TP61: TX850 signal at coupler output

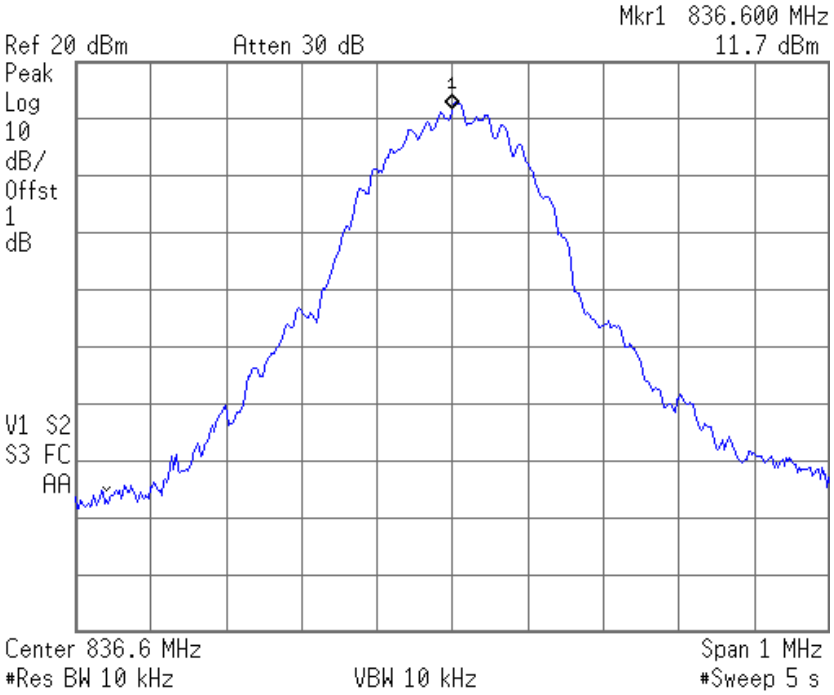

Figure 32: TP62: Antenna switch control signal in TX850 mode

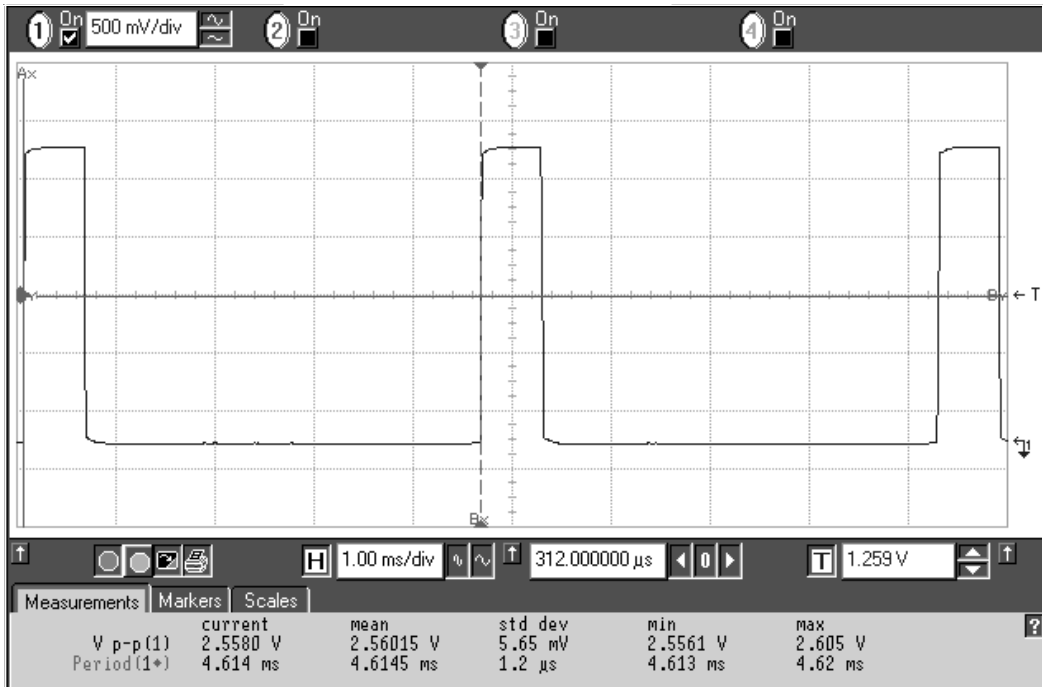

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Figure 33: TP 63: RX850 signal at antenna switch output

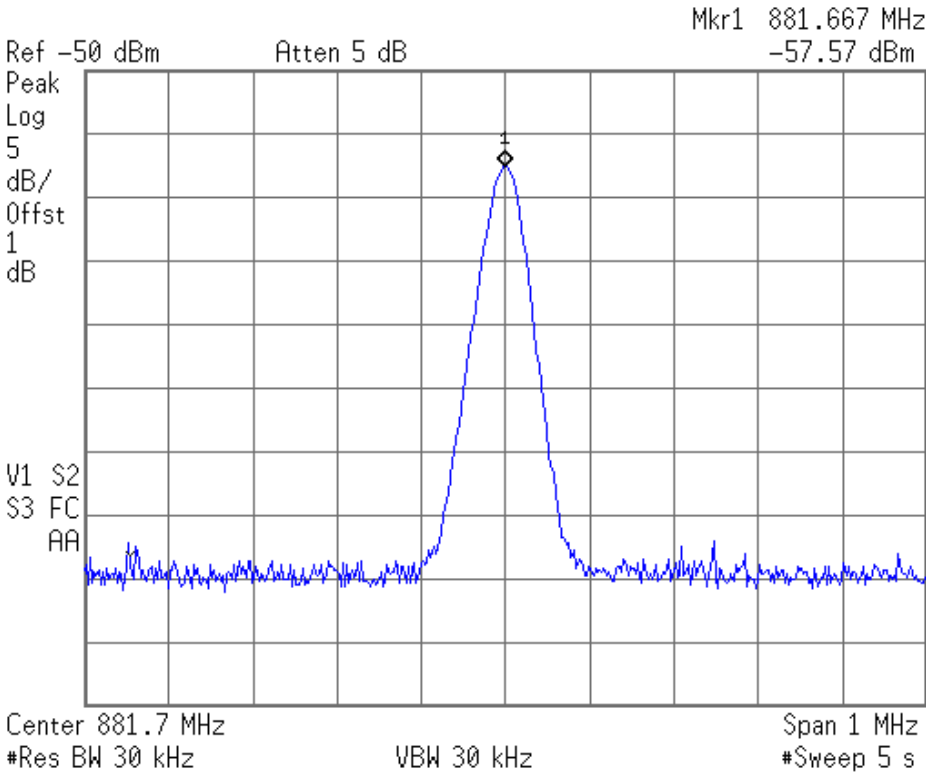
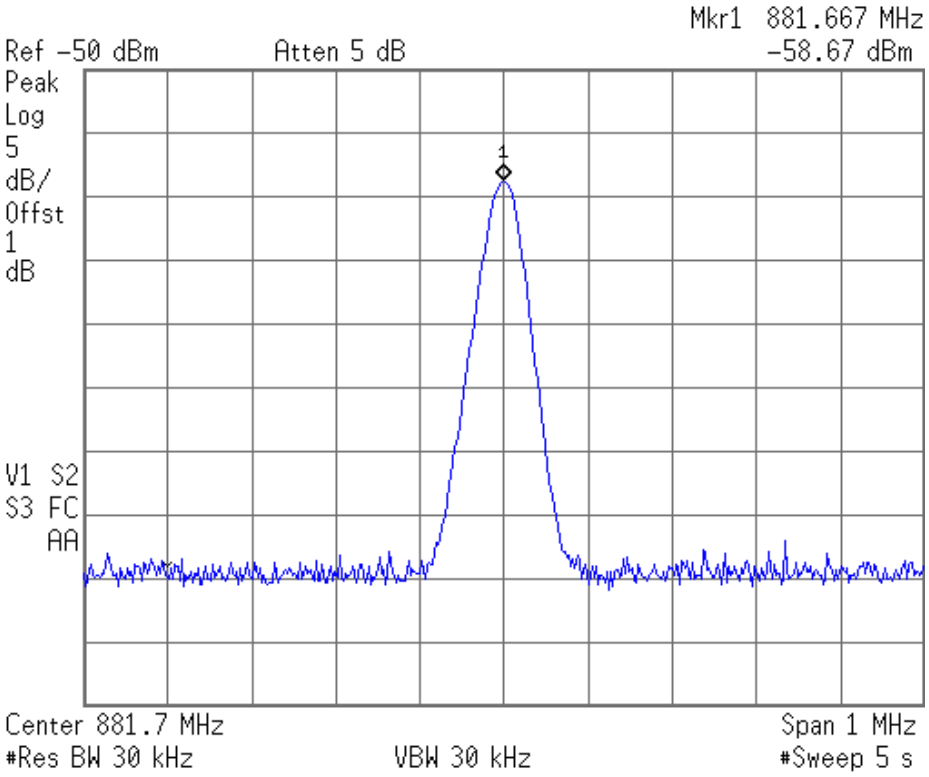


Figure 34: TP 64: RX850 signal at dual SAW filter output



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TP 65, 67: RX850 LNA control signals (Burst mode)

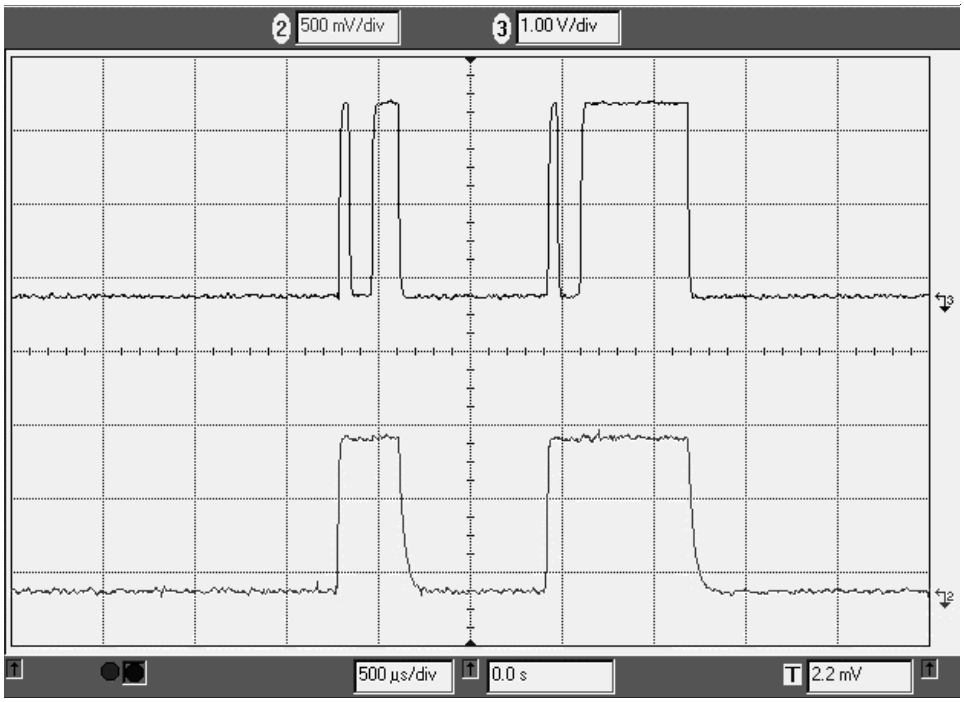

Figure 35: TP 66: RX850 signal at LNA output

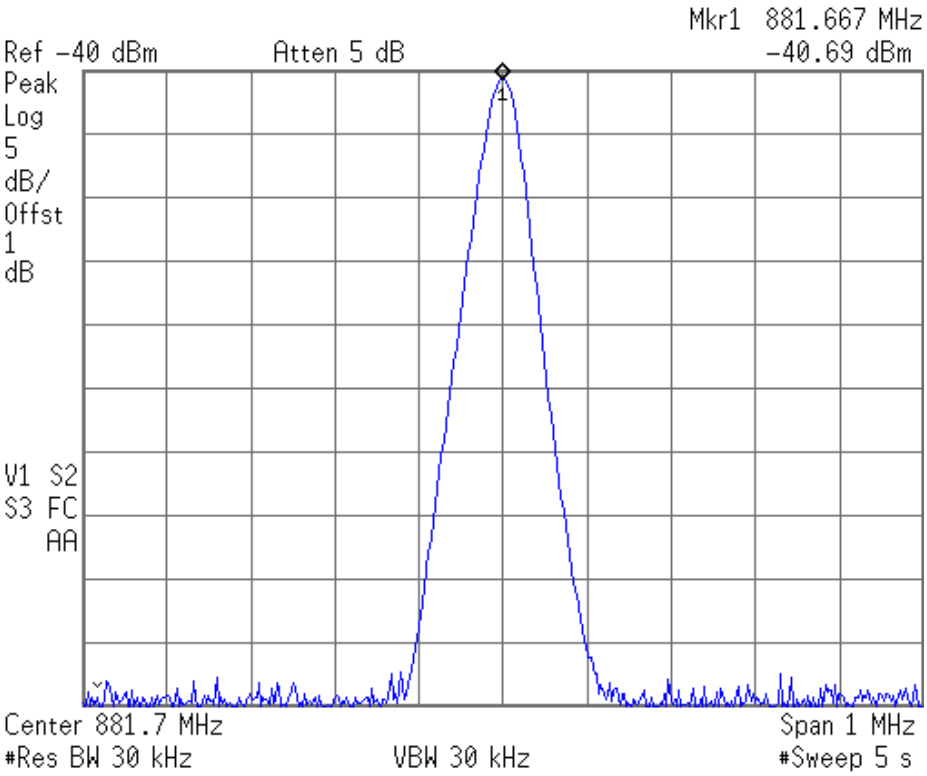

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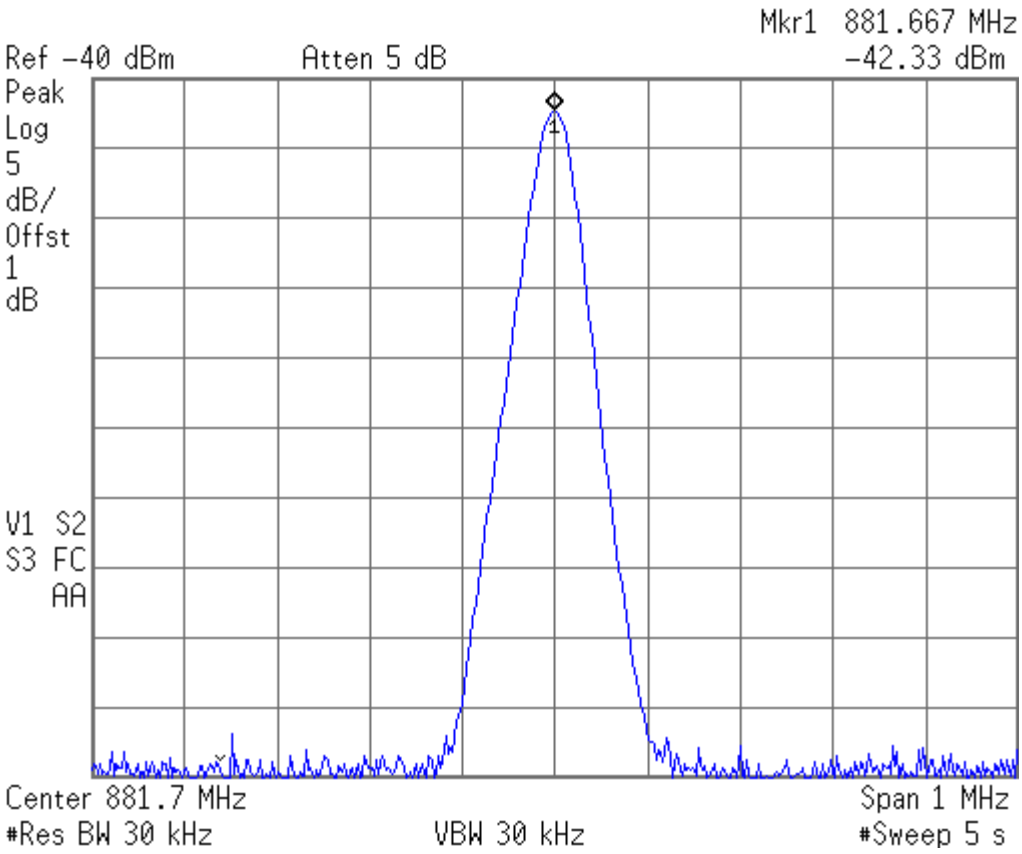
Figure 36: TP68: RX850 signal at 2nd band filter output



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FM Radio Troubleshooting

Introduction

This document describes the methods of FM radio troubleshooting for Iris NSB-9 transceiver.

EQUIPMENT NEEDED

NSB-9 module jig MJS-48, power and DAU-9S cables

DC power supply 3.9 VDC >3A

Digital multimeter (DMM)

Audio Analyzer

Oscilloscope with 1 MHz 1:1 probe

PC with Phoenix software

Headset (HDB-4 or HDS-3)

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FM RADIO SCHEMATICS

Figure 37: Input signal connection to antenna (headset cable)

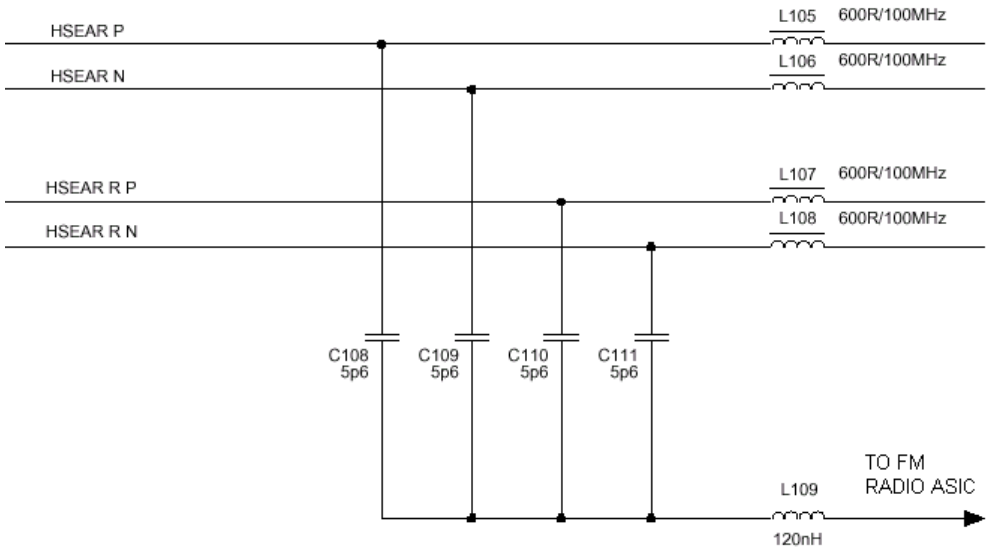

Figure 38: Input signal single to differential conversion

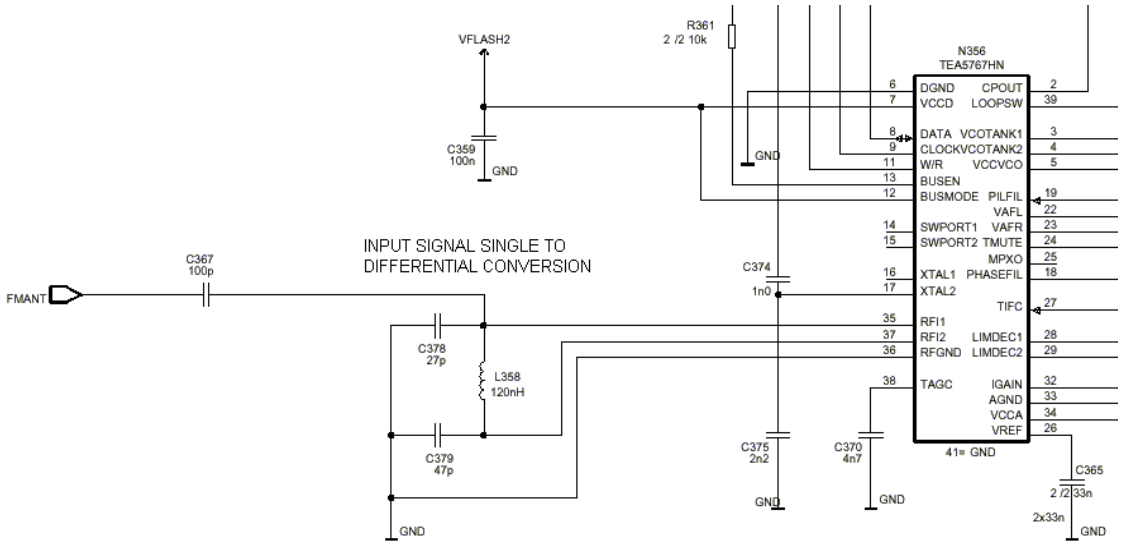

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Figure 39: VCO components

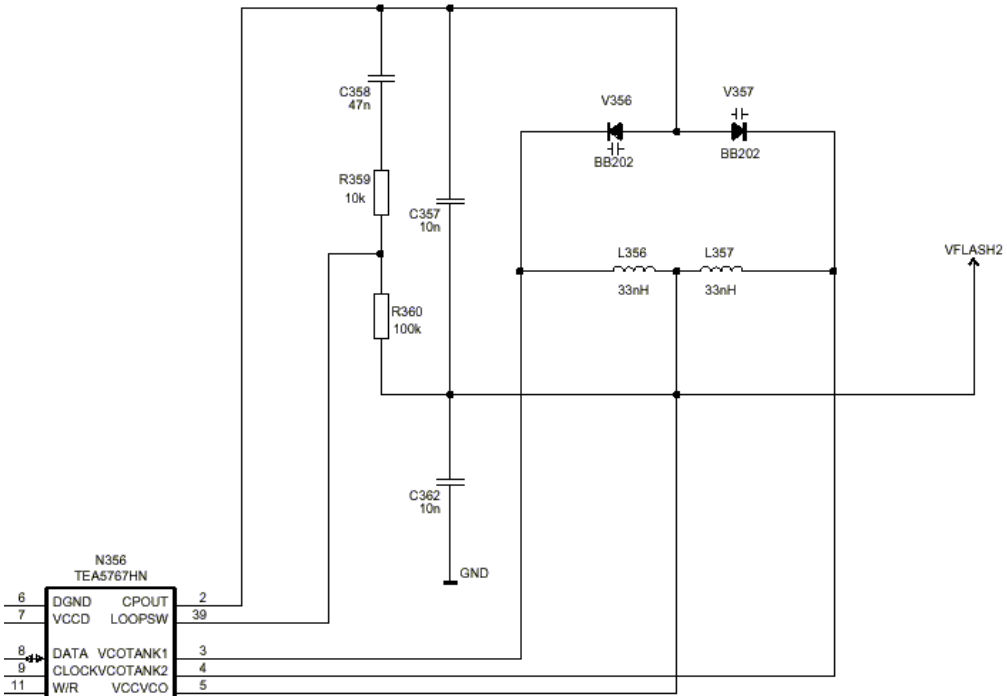

Figure 40: Connection to UPP

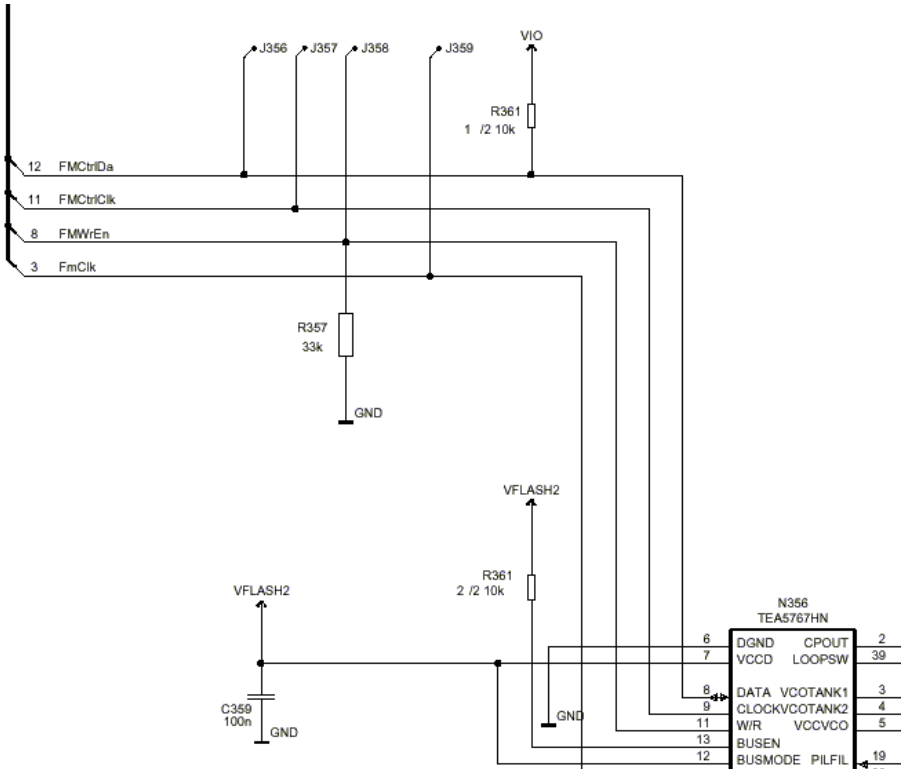

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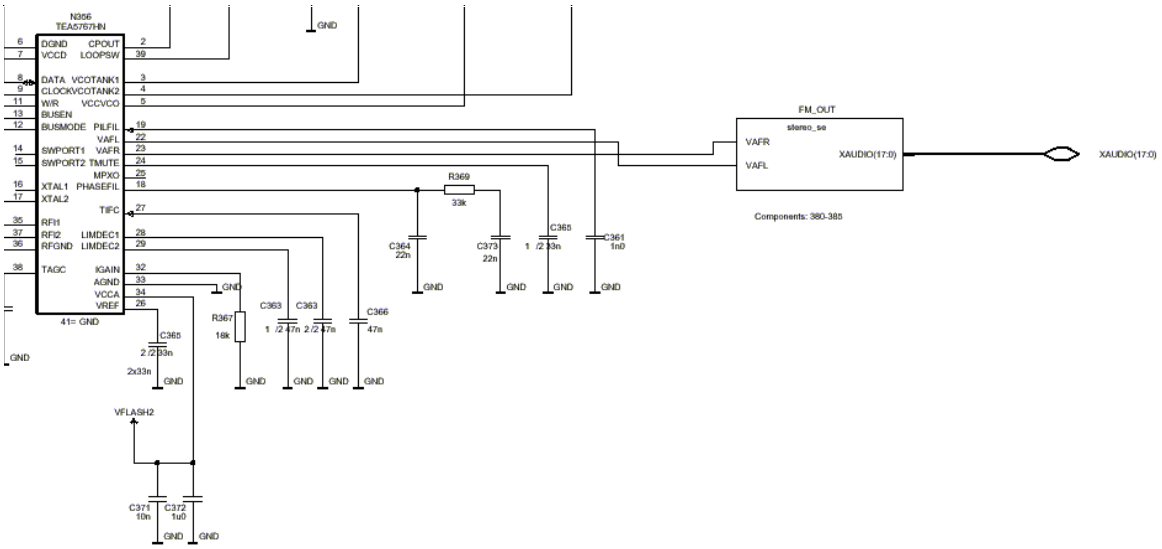
Figure 41: Audio signal output



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FM Radio layout

Figure 42: Components

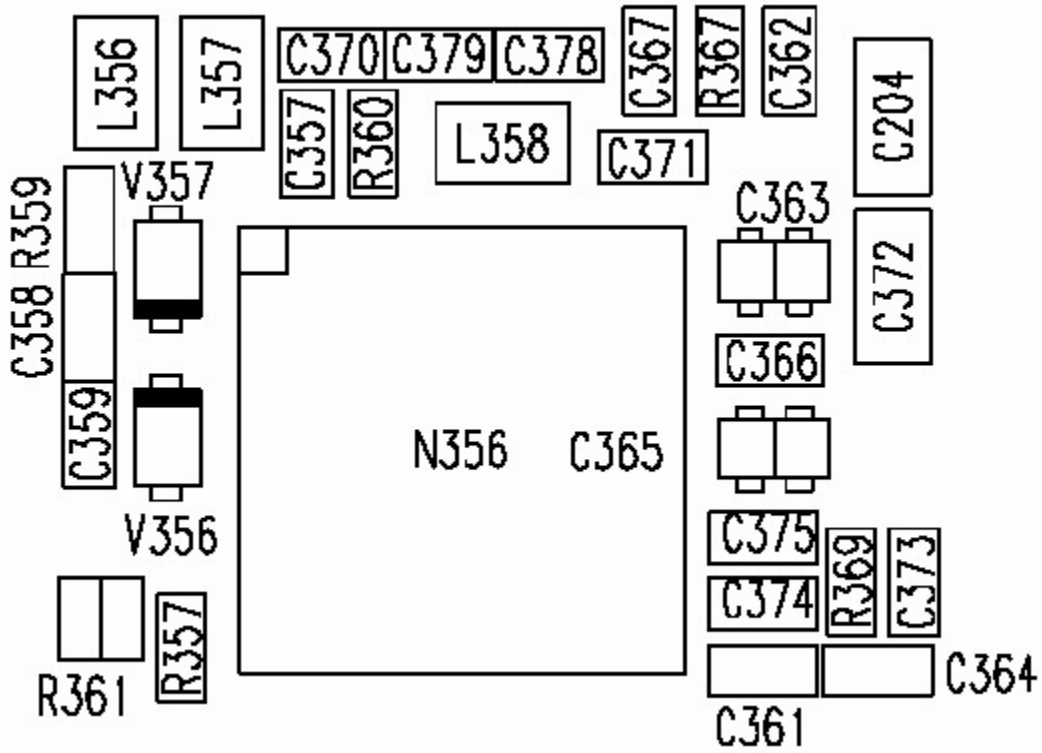

Figure 43: Components on PWB

Note! Components L105, L106, L107, L108, L109, C108, C109, C110, C111, R164, R165, R166, R167, R170 and R171 are not shown in the picture. Components are placed near audio amplifier N150.

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Figure 44: FM radio testpoints

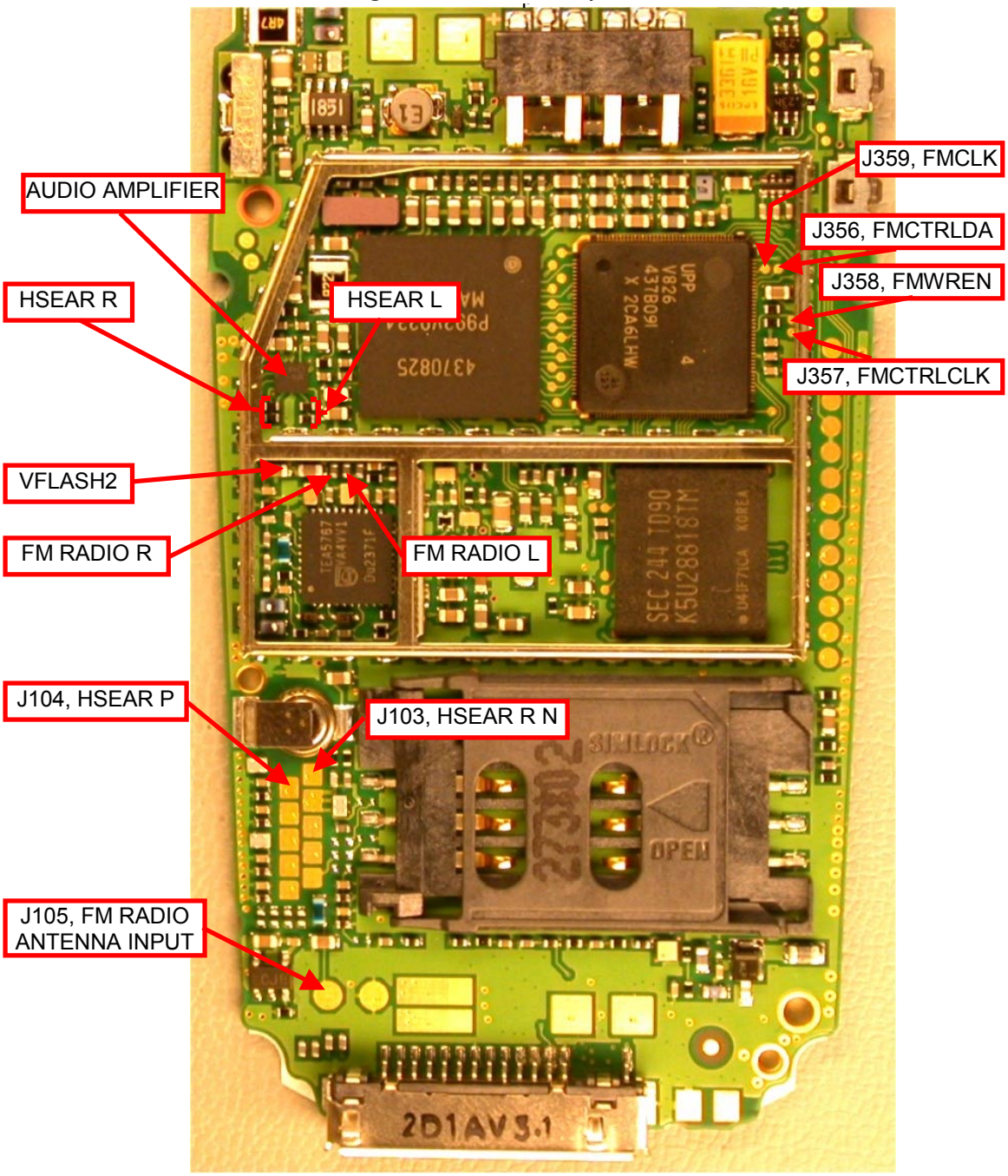

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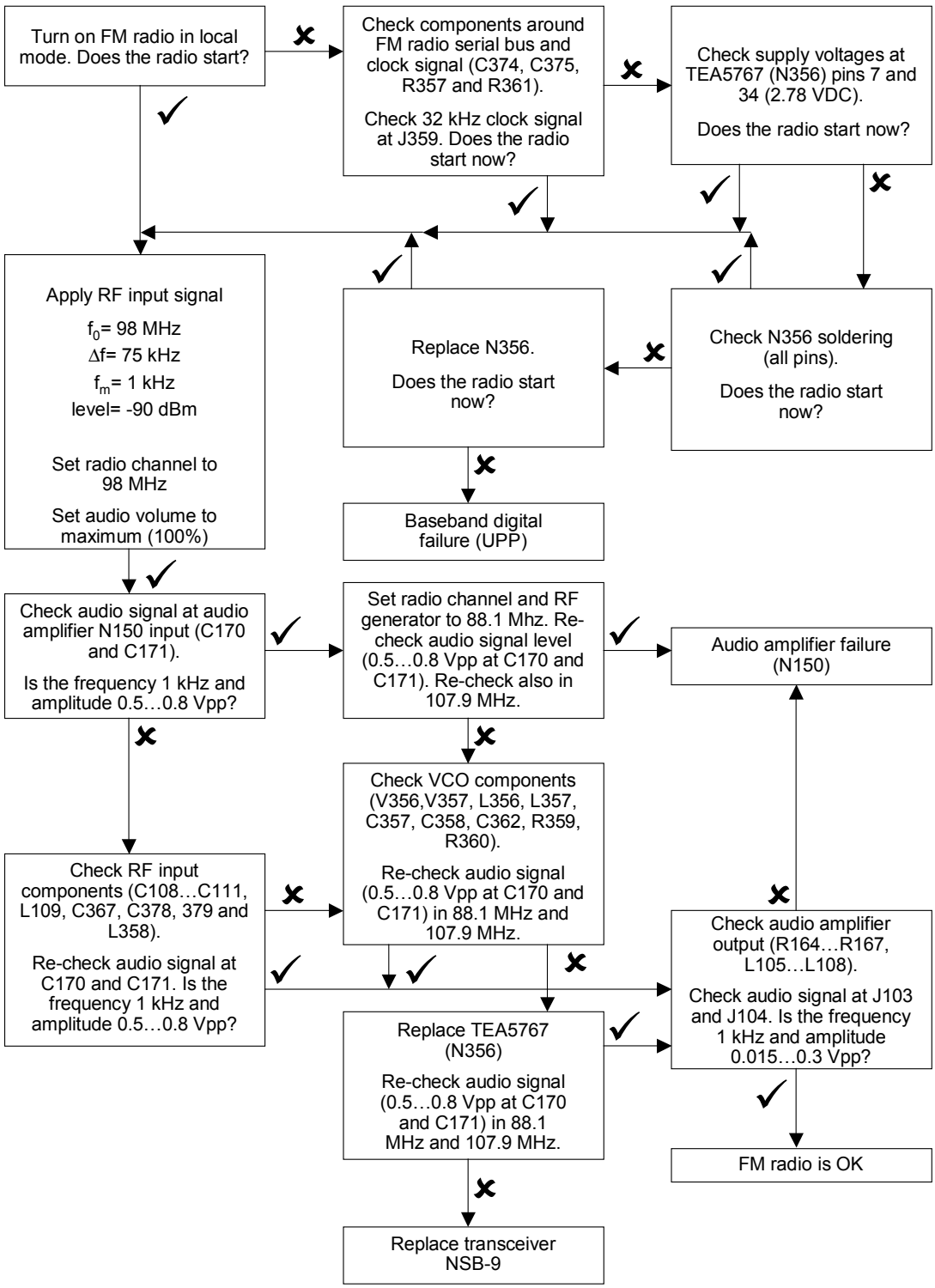
Figure 45: FM radio fault finding chart


Turn on FM radio in local mode. Does the radio start?
Check components around FM radio serial bus and clock signal (C374, C375, R357 and R361).
Check 32 kHz clock signal at J359. Does the radio start now?
Check supply voltages at TEA5767 (N356) pins 7 and 34 (2.78 VDC).
Does the radio start now?
Apply RF input signal
f_0= 98 MHz
Δf= 75 kHz
f_m= 1 kHz
level= -90 dBm
Set radio channel to 98 MHz
Set audio volume to maximum (100%)
Replace N356.
Does the radio start now?
Check N356 soldering (all pins).
Does the radio start now?
Baseband digital failure (UPP)
Check audio signal at audio amplifier N150 input (C170 and C171).
Is the frequency 1 kHz and amplitude 0.5…0.8 Vpp?
Set radio channel and RF generator to 88.1 Mhz. Re-check audio signal level (0.5…0.8 Vpp at C170 and C171). Re-check also in 107.9 MHz.
Audio amplifier failure (N150)
Check VCO components (V356,V357, L356, L357, C357, C358, C362, R359, R360).
Re-check audio signal (0.5…0.8 Vpp at C170 and C171) in 88.1 MHz and 107.9 MHz.
Check RF input components (C108…C111, L109, C367, C378, 379 and L358).
Re-check audio signal at C170 and C171. Is the frequency 1 kHz and amplitude 0.5…0.8 Vpp?
Check audio amplifier output (R164…R167, L105…L108).
Check audio signal at J103 and J104. Is the frequency 1 kHz and amplitude 0.015…0.3 Vpp?
Replace TEA5767 (N356)
Re-check audio signal (0.5…0.8 Vpp at C170 and C171) in 88.1 MHz and 107.9 MHz.
FM radio is OK
Replace transceiver NSB-9

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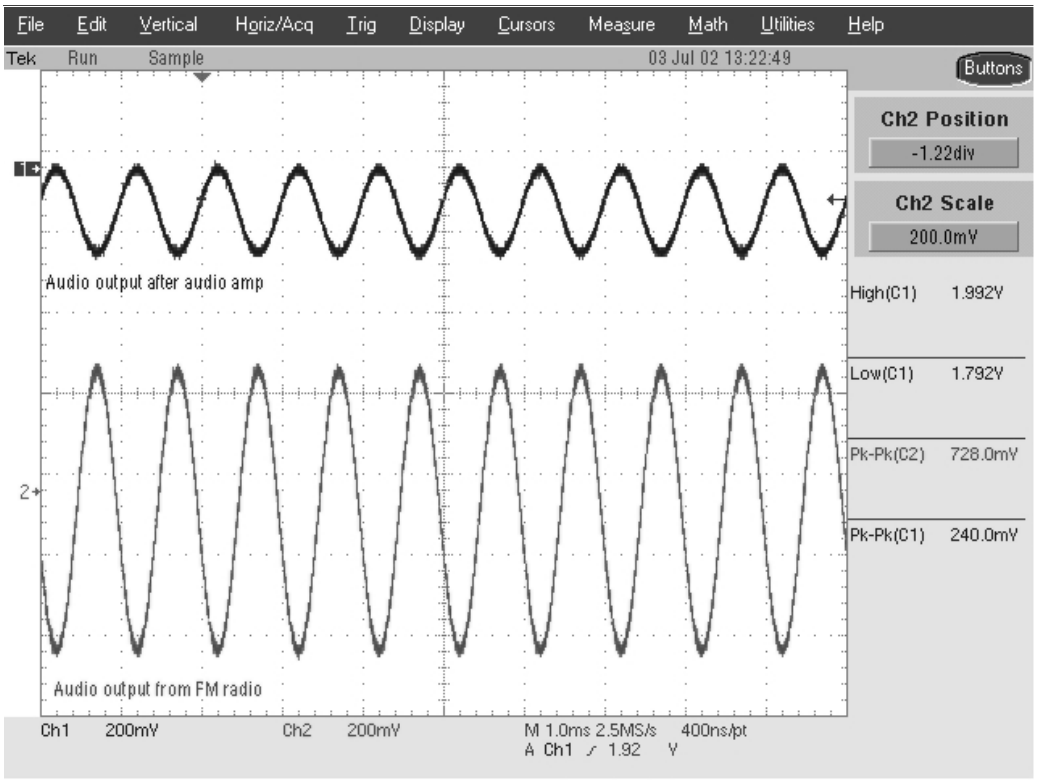
REFERENCE MEASUREMENT RESULTS

Figure 46: Audio output signal



Signal 1: Audio output signal at PWB test points J103 and J104 (FM test signal, audio volume 100%)

Signal 2: Audio output at FM radio pins 22 and 23 (same signal as in C170 and C171)

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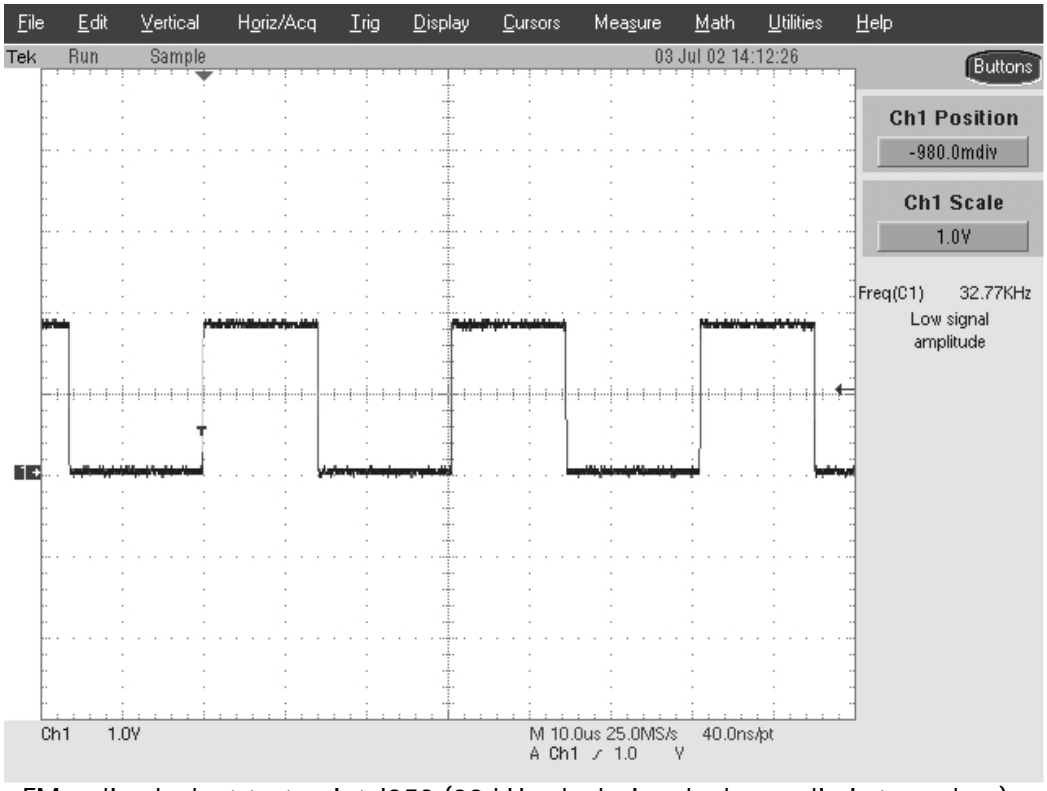
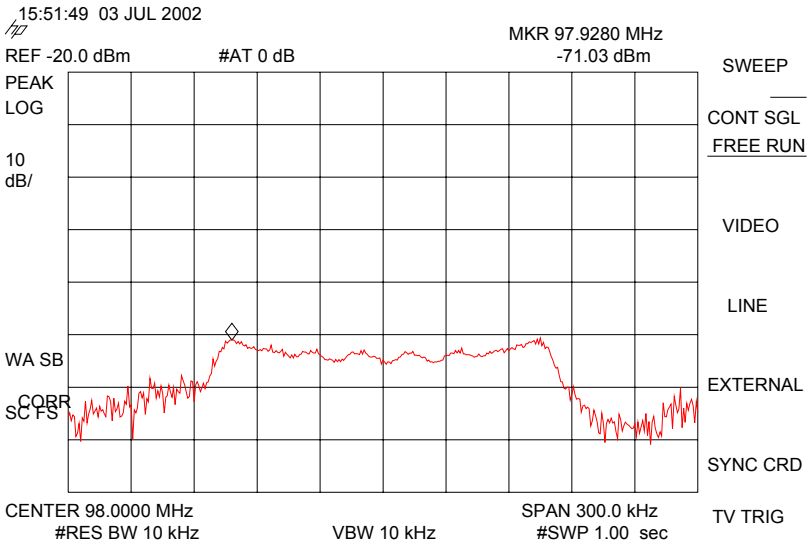
Figure 47: Reference clock signal from UPP



FM radio clock at test point J359 (32 kHz clock signal when radio is turned on)

Figure 48: RF input signal



FM modulated test signal at FM radio ASIC pin 37, at the other end of L358

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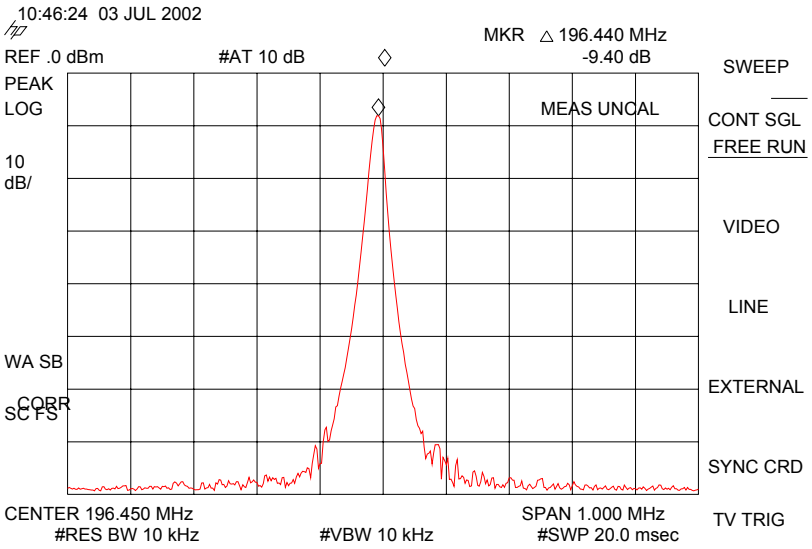
Figure 49: VCO signal



VCO frequency at FM radio pins 3 and 4, at the other ends of V356 and V357

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Baseband Troubleshooting

PWB Test points

Figure 50: Flash programming testpoints

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Figure 51: Baseband testpoints

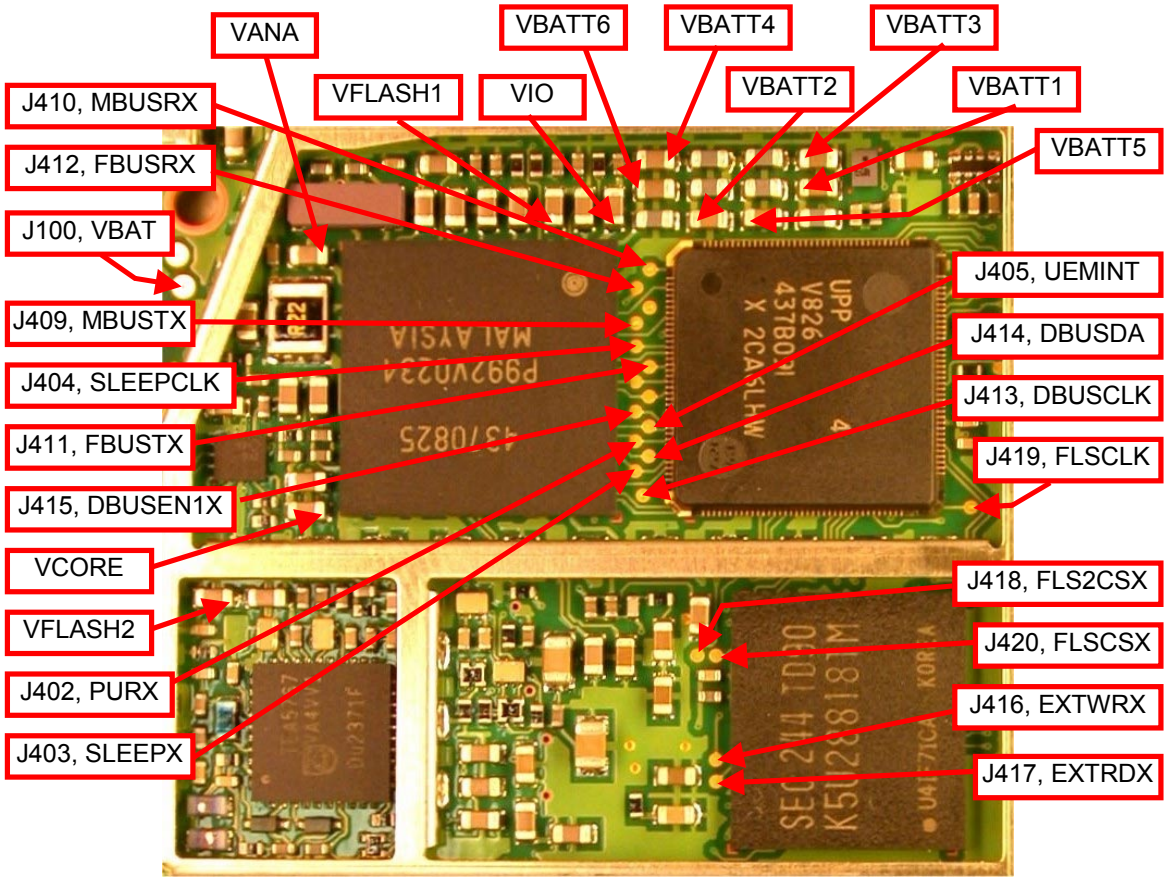

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Figure 52: SIM testpoints

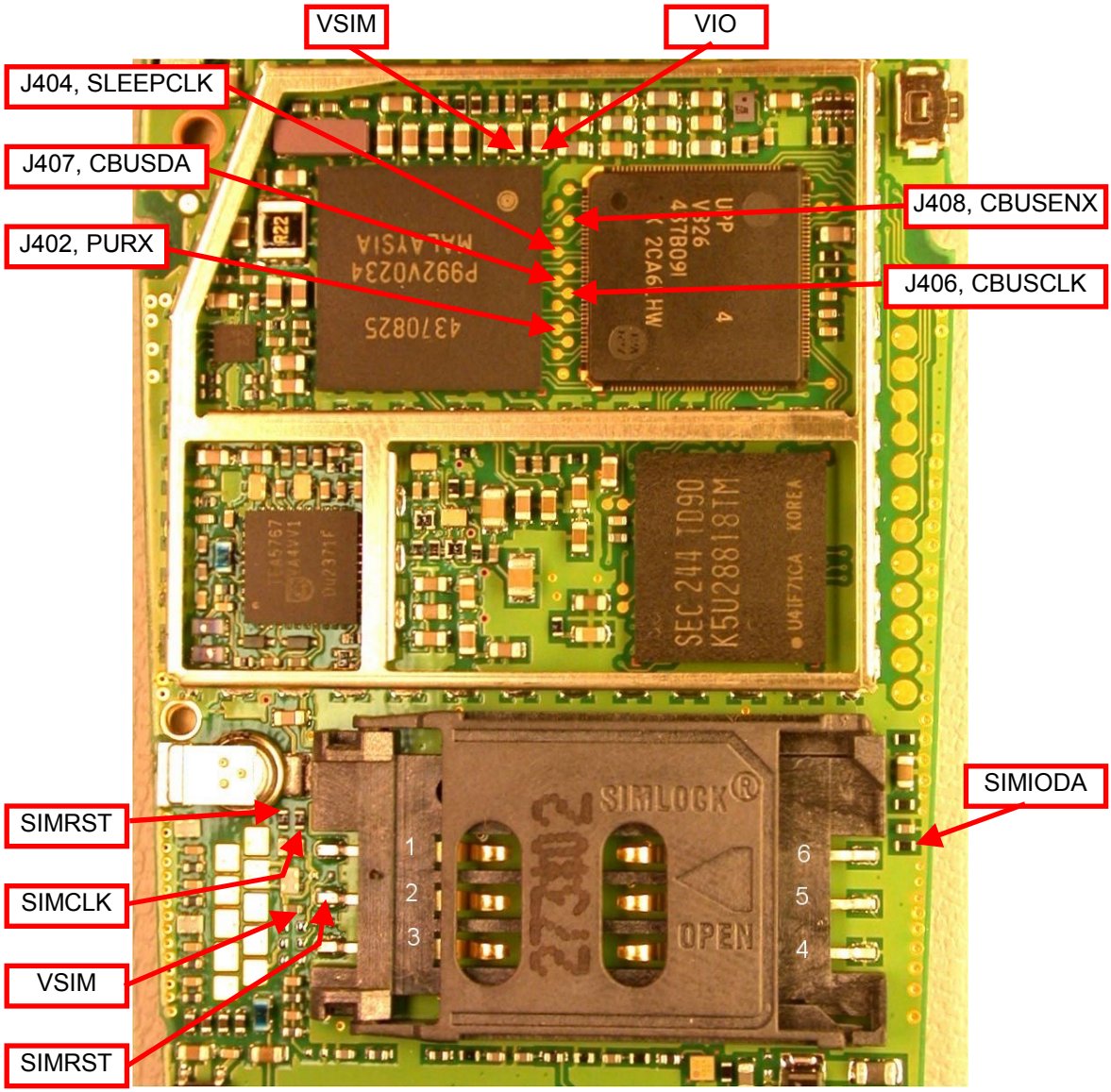

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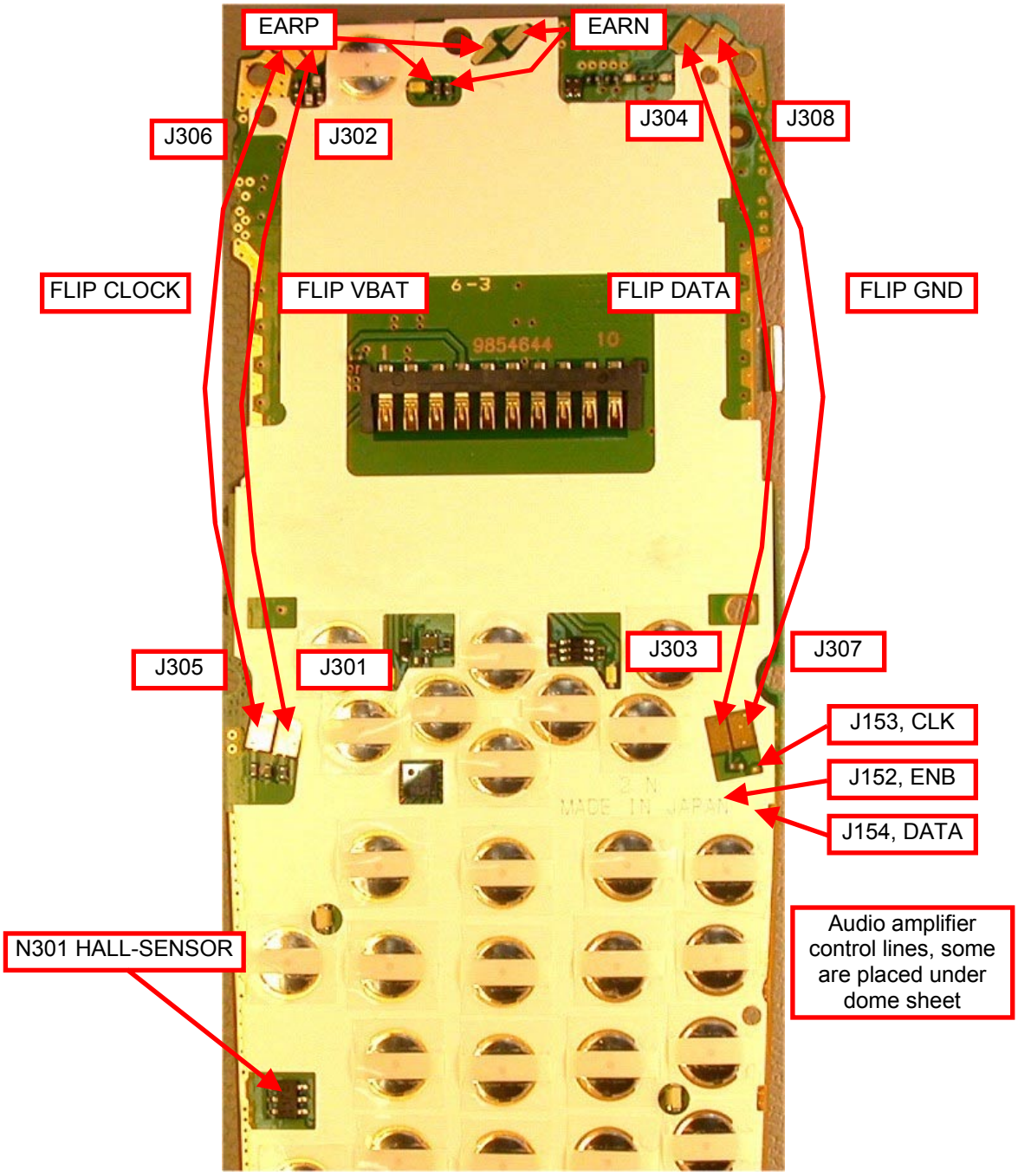
Figure 53: Miscellanous testpoints



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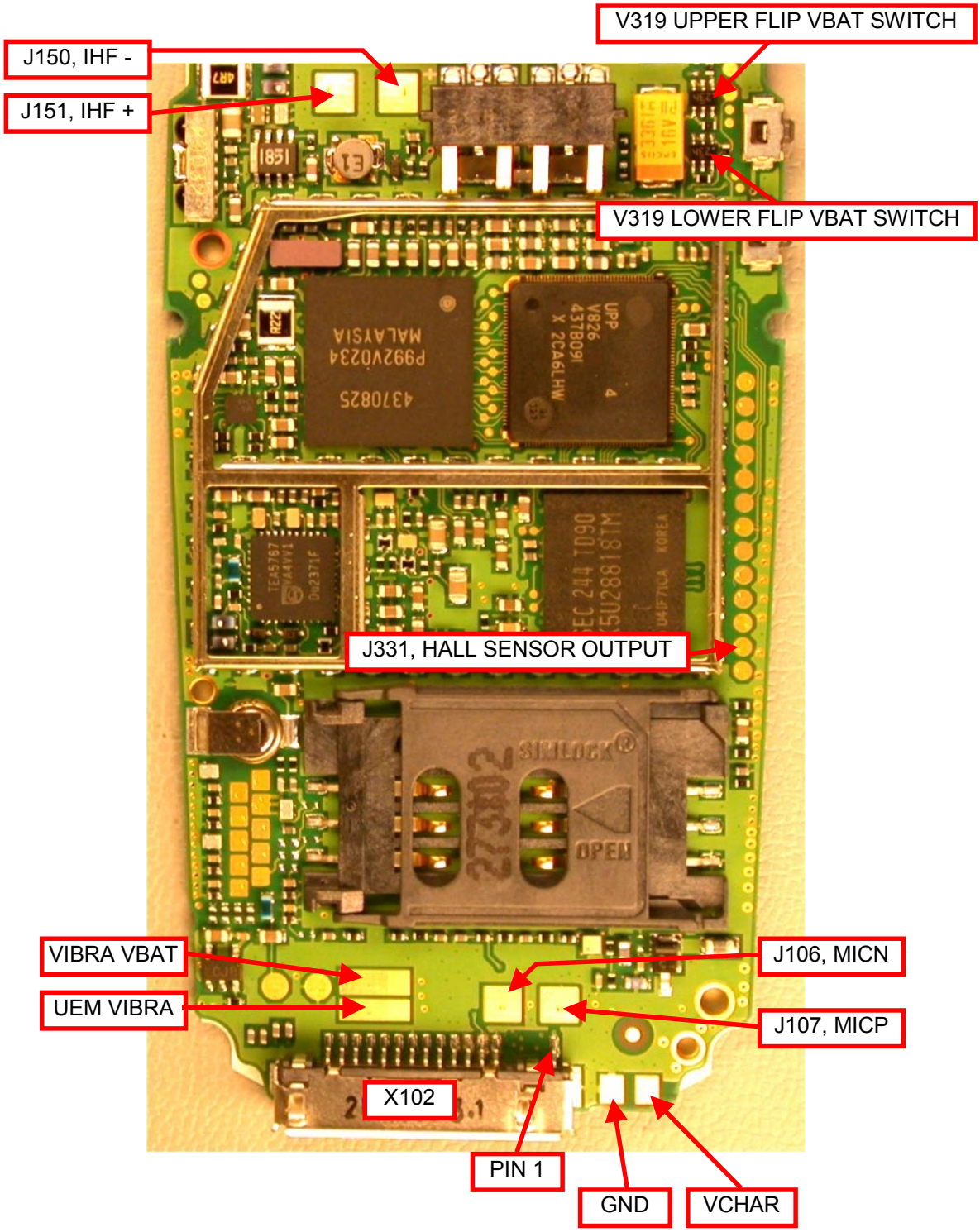

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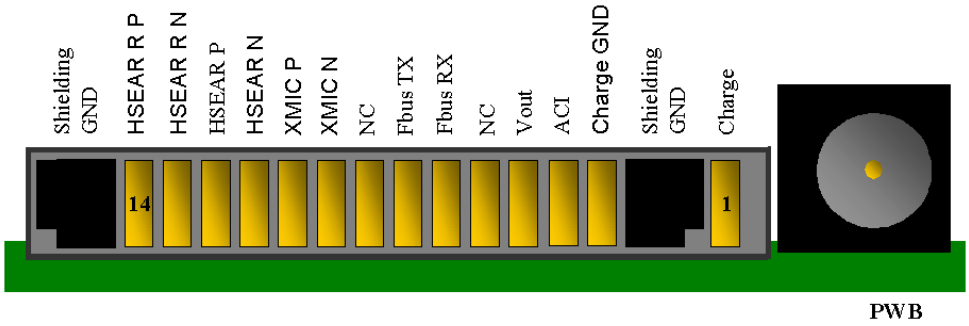

Signal Name	Function	Test Point	Signal Characteristics	Notes
FBUS_TX	Flash programming data and phone control	PRODTP2	2.8-0V, digital signal	From phone to prommer or PC
FBUS_RX	Flash programming data and phone control	PRODTP3	2.8-0V, digital signal	From prommer or PC to phone
MBUS	Flash programming clock and phone control	PRODTP7	2.8-0V, digital signal, clocks up to 6.5MHz	Bidirectional phone control
BSI	Flash programming startup signal,battery size indicator, local mode switch, SIM card detection	Battery connector and J101	2.8-0V, analog AD-converter and digital signal	2.8V pulse when flashing starts, approx. 1.0V in normal mode and 0V in local mode
VPP	Flash programming voltage	PRODTP6	1.8V, up to12V during flash programming	Internal programming voltage 1.8V , external 12V
VR1A	Power supply for Hagar PLL charge pump	C600	4.75 V	
VR2	Power supply for TX modulator	C706	2.8 V	
VR3	Power supply for VCTCXO	C662	2.8 V	Controlled by SLEEPX signal
VR4	Power supply for Hagar	C601	2.8 V	
VR5	Power supply for Hagar	C603	2.8 V	
VR6	Power supply for Hagar	C605	2.8 V	
VR7	Power supply for VCO	R652	2.8 V	

Signal Name	Function	Test Point	Signal Characteristics	Notes
VSIM	Power supply for SIM card	C390/conn.	1.8 or 3.0V	Level depend on SIM card type
SIMRST	SIM reset	C387/conn.	digital signal	Level depend on SIM card type
SIMIODAO	SIM data	C386/conn.	digital signal	Level depend on SIM card type
SIMCLKO	SIM clock	C388/conn.	3.25 MHz digital clock signal	Level depend on SIM card type
SLEEPX	Sleep mode control	J403	1.8-0V, digital signal	
PURX	Power up reset	J402	1.8-0V, digital signal	
SLEEPCLK	Sleep clock	J404	1.8-0V, 32 kHz digital clock signal	

Signal Name	Function	Test Point	Signal Characteristics	Notes
VBATTO_1	Power supply for VANA,VR3,VR4 and VR7 regulators	C260	= VBAT	
VBATTO_2	Power supply for VFLASH1,VFLASH2 and VSIM regulators	C261	= VBAT	
VBATTO_3	Power supply for VCORE regulator	C262	= VBAT	
VBATTO_4	Power supply for VR1A,VR1B and VR2 regulators	C264	= VBAT	
VBATTO_5	Power supply for VR5 and VR6 regulators	C263	= VBAT	
VBATTO_6	Power supply for VIO regulator	C265	= VBAT	
RFCLK	System clock for baseband	C420	13 MHz analog signal	Requirement > 0.3 Vpp
RF_BUSDA	Hagar control serial data	J2	0 -1.8V, digital signal	
RF_BUSCLK	Hagar control serial clock	J3	0 -1.8V, 13 MHz digital clock signal	

Signal Name	Function	Test Point	Signal Characteristics	Notes
CBUSCLK	Serial clock	J406	1.8-0V, 1MHz digital clock signal	Controlled by MCU
CBUSDA	Serial data input/output	J407	1.8-0V, digital signal	Controlled by MCU

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CBUSENX	CBUS selection and enable	J408	1.8-0V, digital signal	Controlled by MCU
VIO	Power supply for LCD, UPP and flash memory	C207	1.8V	
VFLASH1	Power supply for LCD, IR and flash memory	C205	2.8V	
VANA	Power supply for UEM (AD, RF and audio codecs)	C206	2.8V	
VCORE	Power supply for UPP	C208	1.0-1.8V programmable	1.8 V used in NHM-4, initial value is 1.5V
DLIGHT	DC/DC converter control	Converter pin8	~VBAT	

Signal Name	Function	Test Point	Signal Characteristics	Notes
RESET	Hagar reset	J1	0 -1.8V, digital signal	
RF_BUSEN1	Hagar chip select and latch enable	J4	1.8-0V, digital signal	
XRES	LCD reset	X300/2	1.8-0V, digital signal	
SI	LCD serial data input	X300/3	0 -1.8V, digital signal	
SCI	LCD serial clock input	X300/6	0 -1.8V, 3.25 MHz digital clock signal	
XCS	LCD chip select	X300/5	1.8-0V, digital signal	
EXTRDX	Flash memory read enable	J417	1.8-0V, digital signal	
FLSCSX	Flash memory chip select	J420	1.8-0V, digital signal	
FLSCLK	Flash memory clock in burst mode	J419	0 -1.8V, ~35 MHz digital clock signal	Burst mode only when read
EXTWRX	Flash memory write enable	J416	1.8-0V, digital signal	

Signal Name	Function	Test Point	Signal Characteristics	Notes
VBAT	Battery voltage for UEM, power amplifier, DC/DC converter, IR, audio amp, keyboard leds and vibra	Battery connector	3.6V	3.1V – 4.2V
BTEMP	Battery temperature, test mode switch	Battery connector and J102		
FBUSRX	FBUS from UEM to UPP	J412	0 -1.8V, digital signal	
FBUSTX	FBUS from UPP to UEM	J411	1.8-0V, digital signal	
UEMINT	Interrupt request for UPP	J405	0 -1.8V, digital signal	
DBUSDA	DBUS clock	J414	0 -1.8V, digital signal	Controlled by DSP
DBUSCLK	DBUS data input/output	J413	0 -1.8V, 13 MHz digital clock signal	Controlled by DSP
DBUSEN1X	DBUS selection and enable	J415	1.8-0V, digital signal	Controlled by DSP
MBUSRX	MBUS from UEM to UPP	J410	1.8-0V, digital signal	
MBUSTX	MBUS from UPP to UEM	J409	1.8-0V, digital signal	

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Troubleshooting steps

The following hints help to find the problem if the circuitry seems to be faulty. The instructions are divided into following sections:

1. Phone is dead

2. Flash faults

3. Phone is jammed

4. Charging fault

5. Sim card fault

6. Audio faults

7. Display faults

8. Keypad fault

9. FM-radio faults

The first thing to do is to carry out a thorough visual check of the module. Ensure in particular that:

1. there is no any mechanical damages

2. soldered joints are OK

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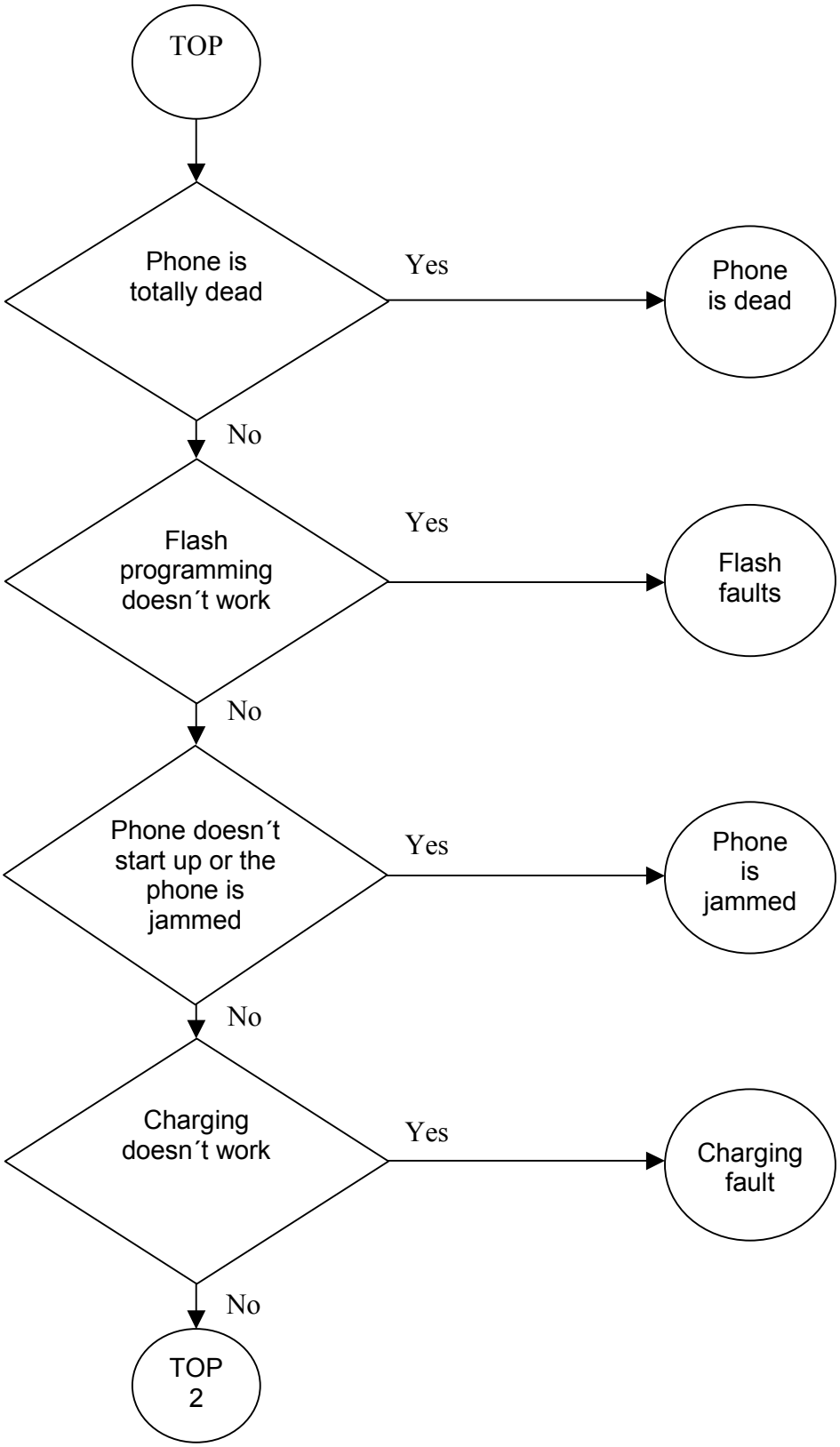
Main troubleshooting tree



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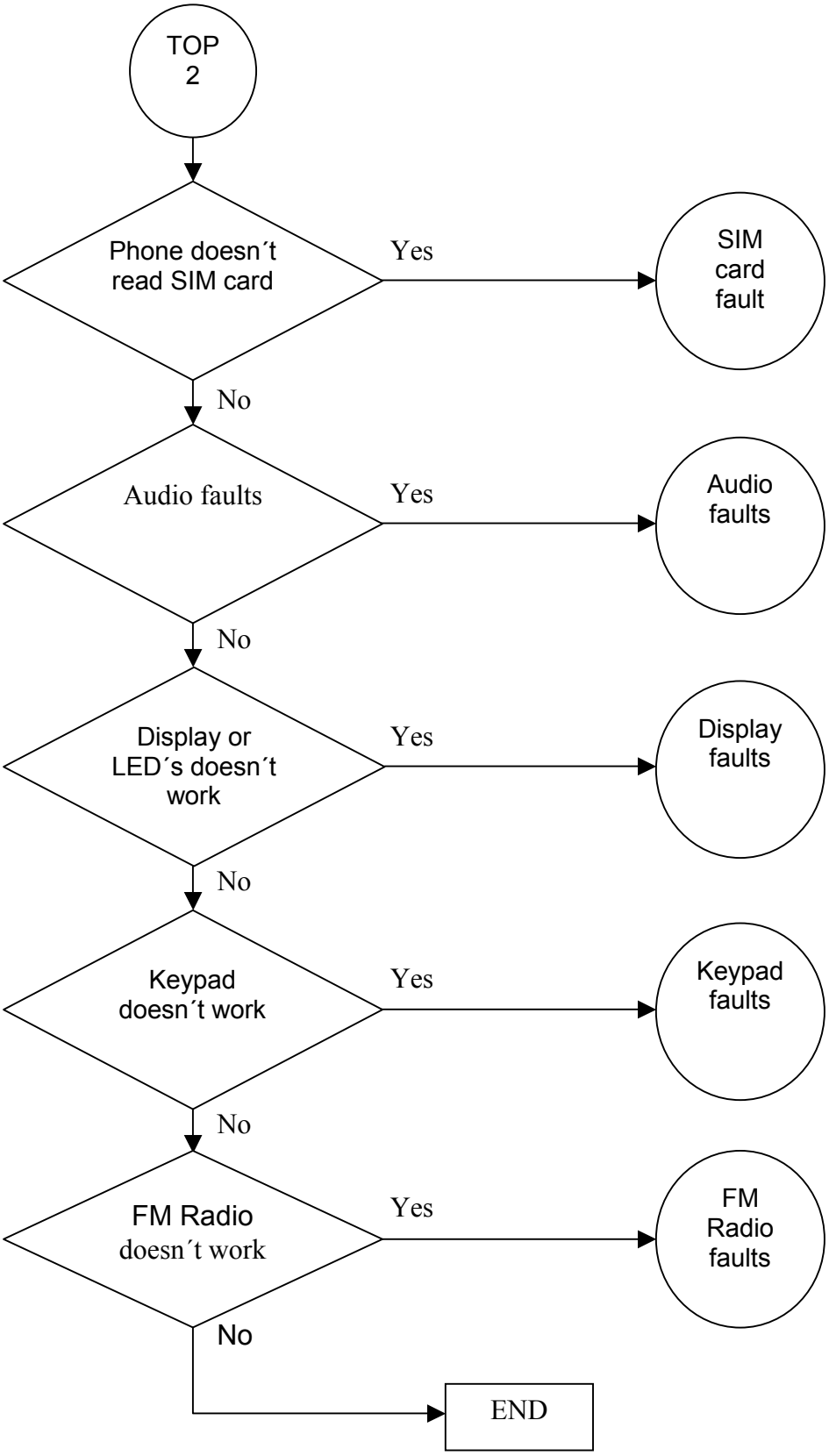

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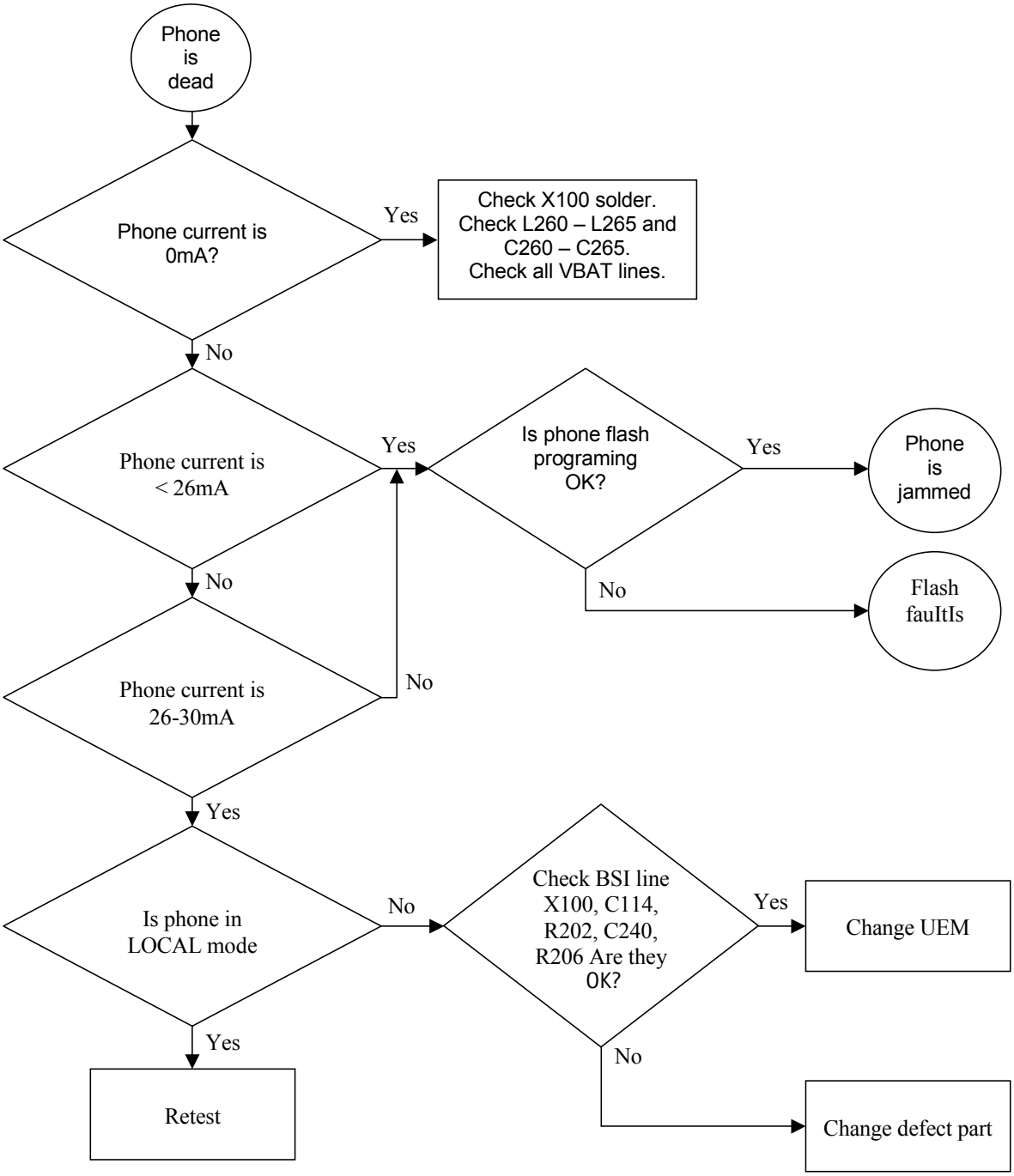
Phone is dead



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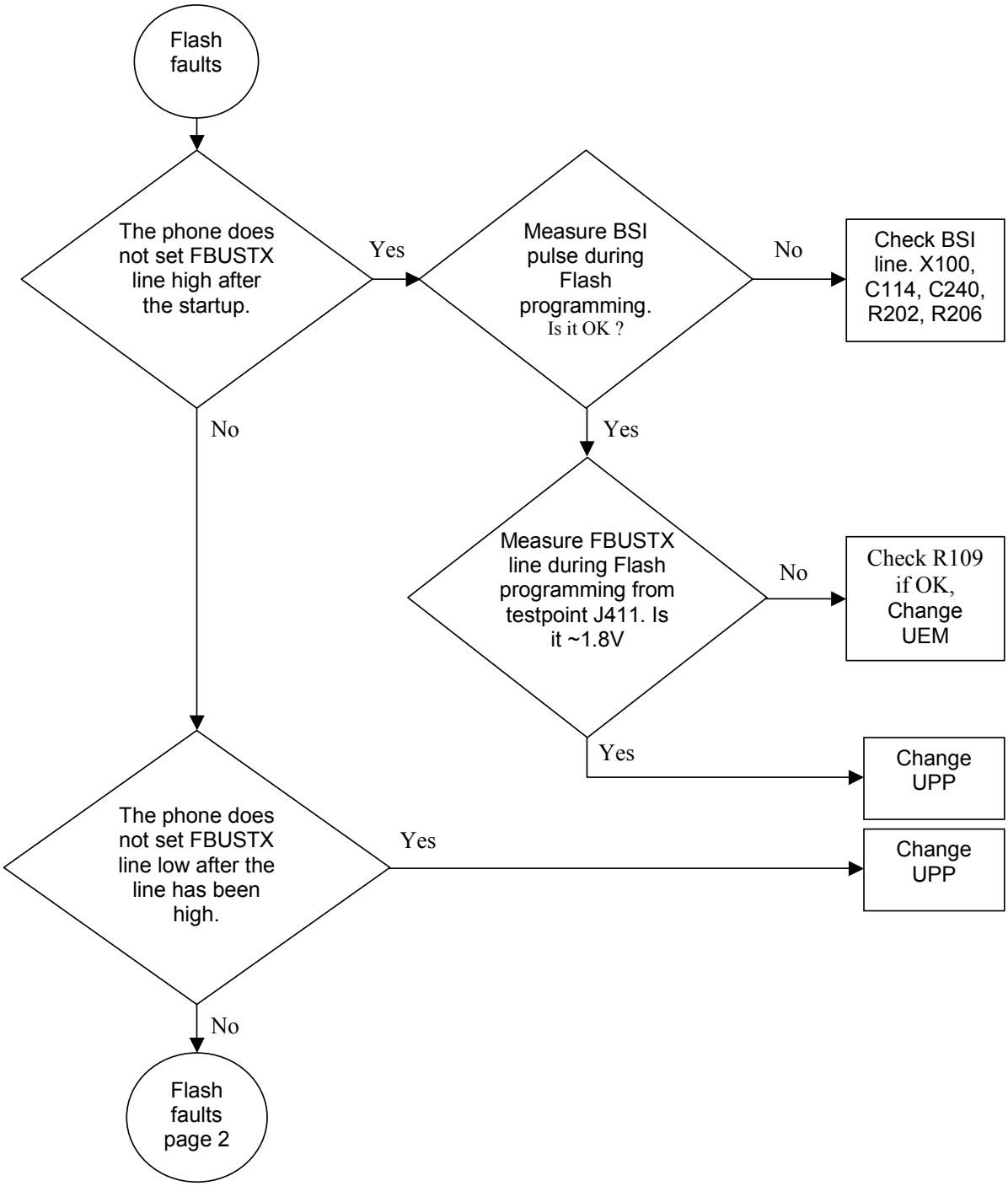
Flash faults


Flash faults
The phone does not set FBUSTX line high after the startup.
Yes
Measure BSI pulse during Flash programming. Is it OK ?
No
Check BSI line. X100, C114, C240, R202, R206
No
Yes
Measure FBUSTX line during Flash programming from testpoint J411. Is it ~1.8V
No
Check R109 if OK, Change UEM
Yes
Change UPP
The phone does not set FBUSTX line low after the line has been high.
Yes
Change UPP
No
Flash faults page 2

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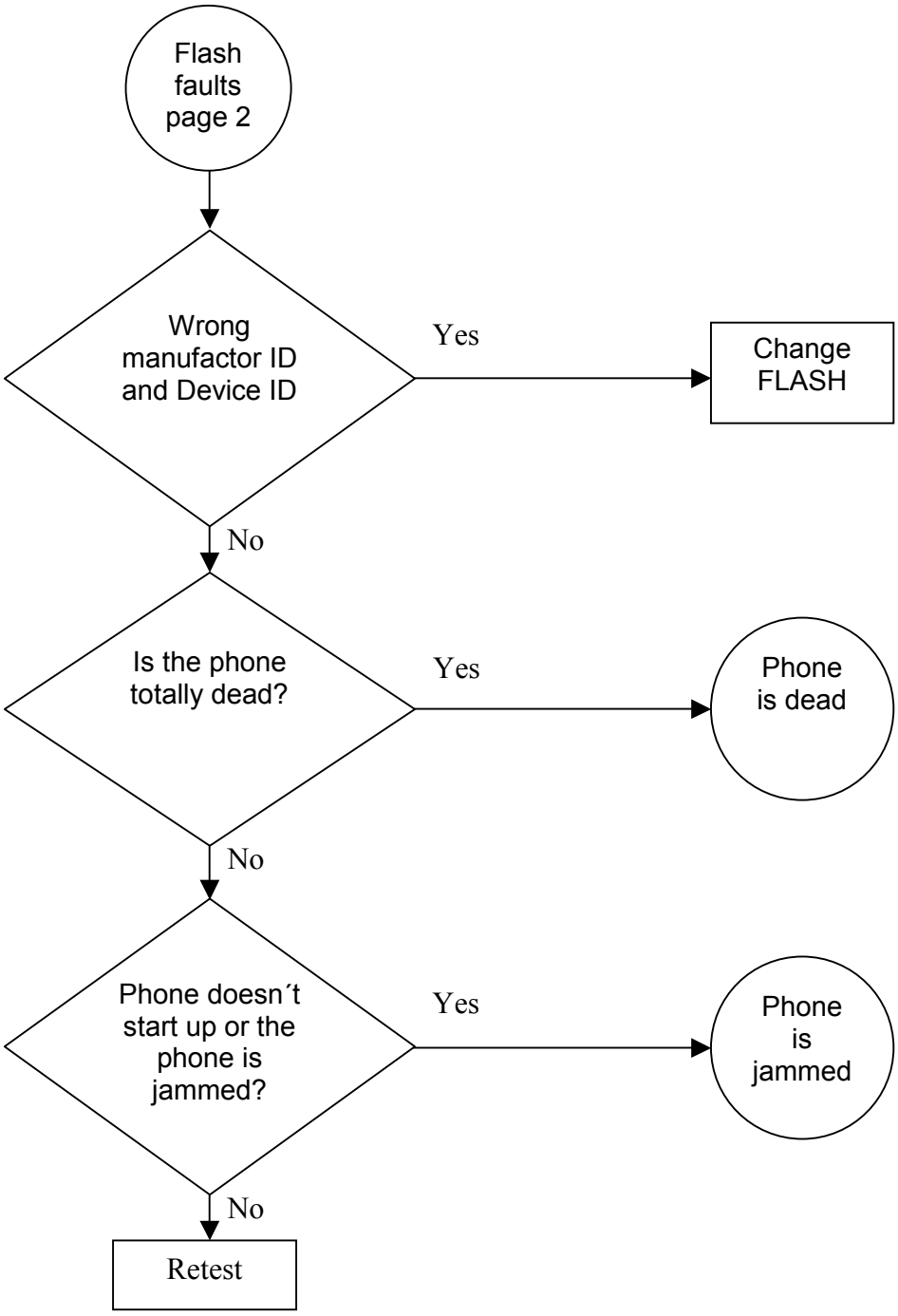

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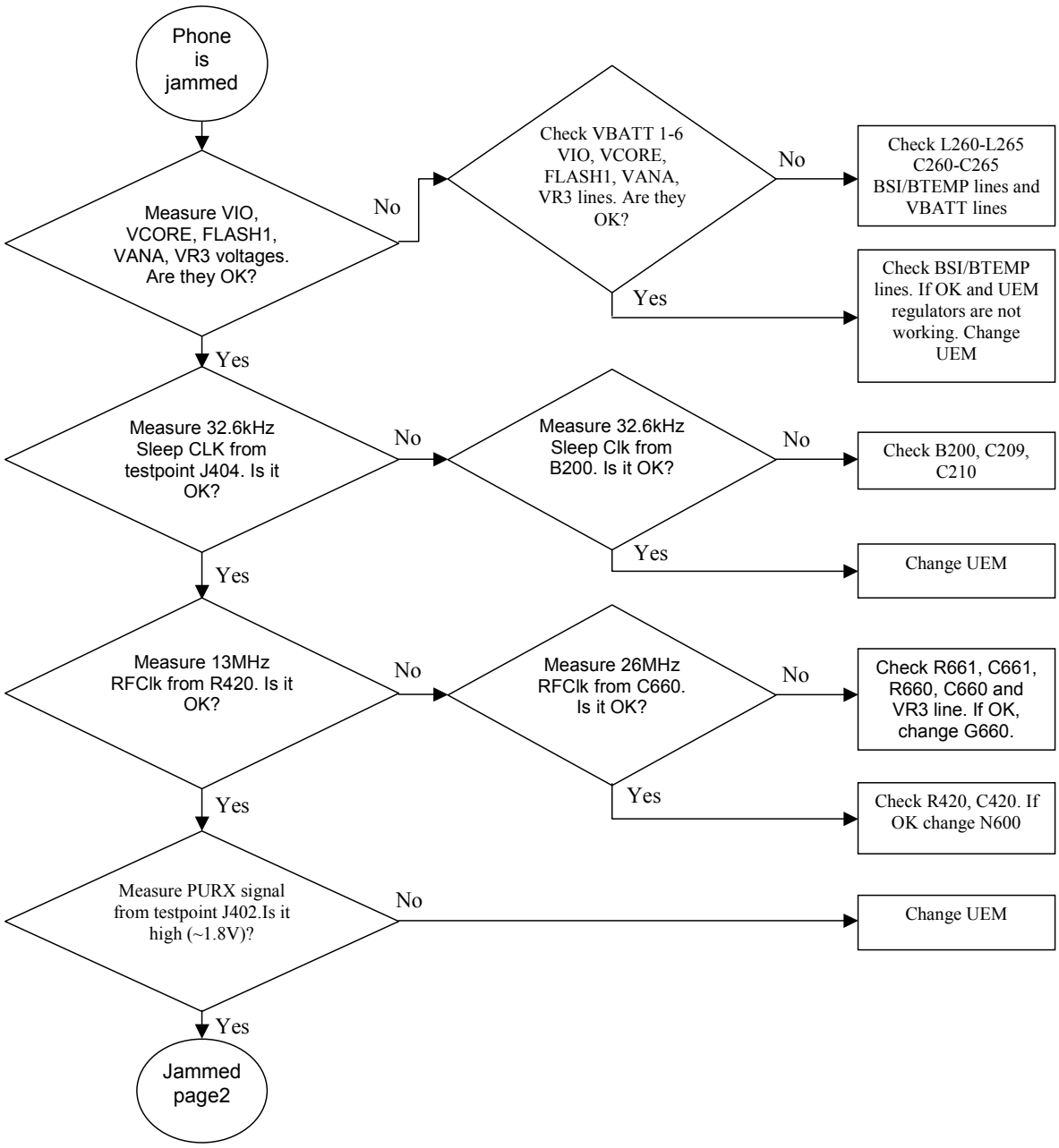
Phone is jammed


Phone is jammed
Measure VIO, VCORE, FLASH1, VANA, VR3 voltages. Are they OK?
No
Check VBATT 1-6 VIO, VCORE, FLASH1, VANA, VR3 lines. Are they OK?
No
Check L260-L265 C260-C265 BSI/BTEMP lines and VBATT lines
Yes
Check BSI/BTEMP lines. If OK and UEM regulators are not working. Change UEM
Yes
Measure 32.6kHz Sleep CLK from testpoint J404. Is it OK?
No
Measure 32.6kHz Sleep Clk from B200. Is it OK?
No
Check B200, C209, C210
Yes
Change UEM
Yes
Measure 13MHz RFClk from R420. Is it OK?
No
Measure 26MHz RFClk from C660. Is it OK?
No
Check R661, C661, R660, C660 and VR3 line. If OK, change G660.
Yes
Check R420, C420. If OK change N600
Yes
Measure PURX signal from testpoint J402.Is it high (~1.8V)?
No
Change UEM
Yes
Jammed page2

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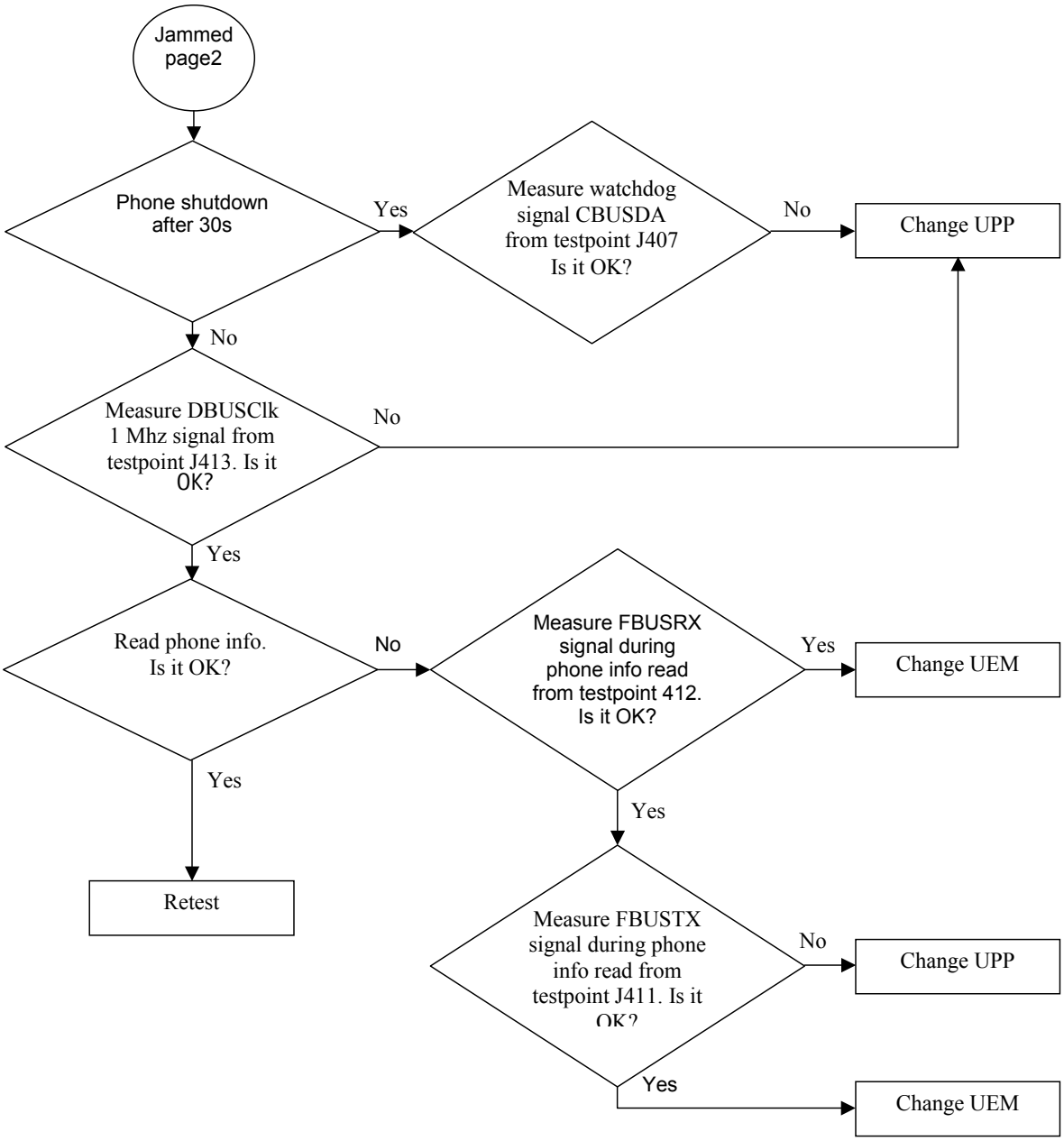

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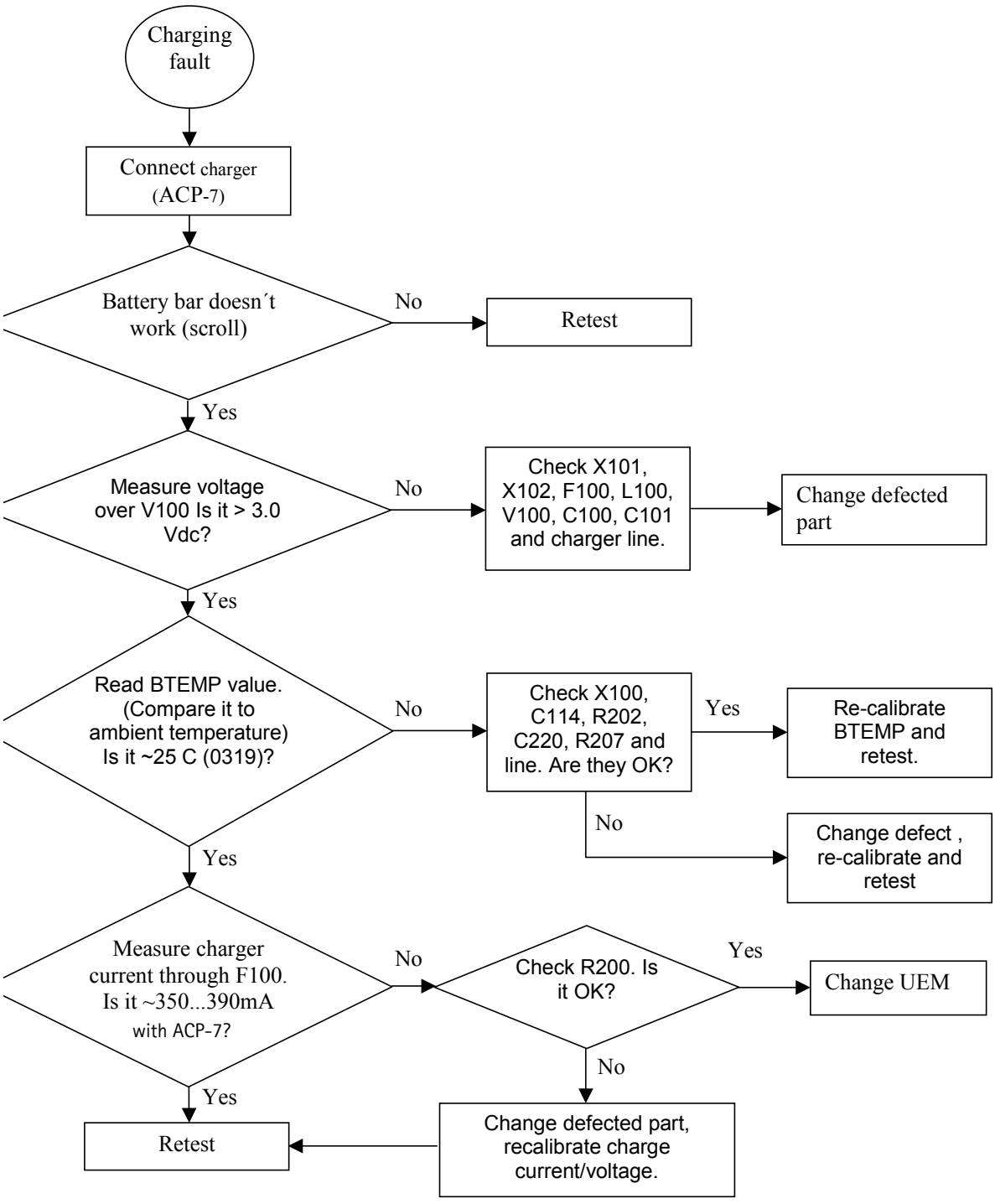
Charging fault



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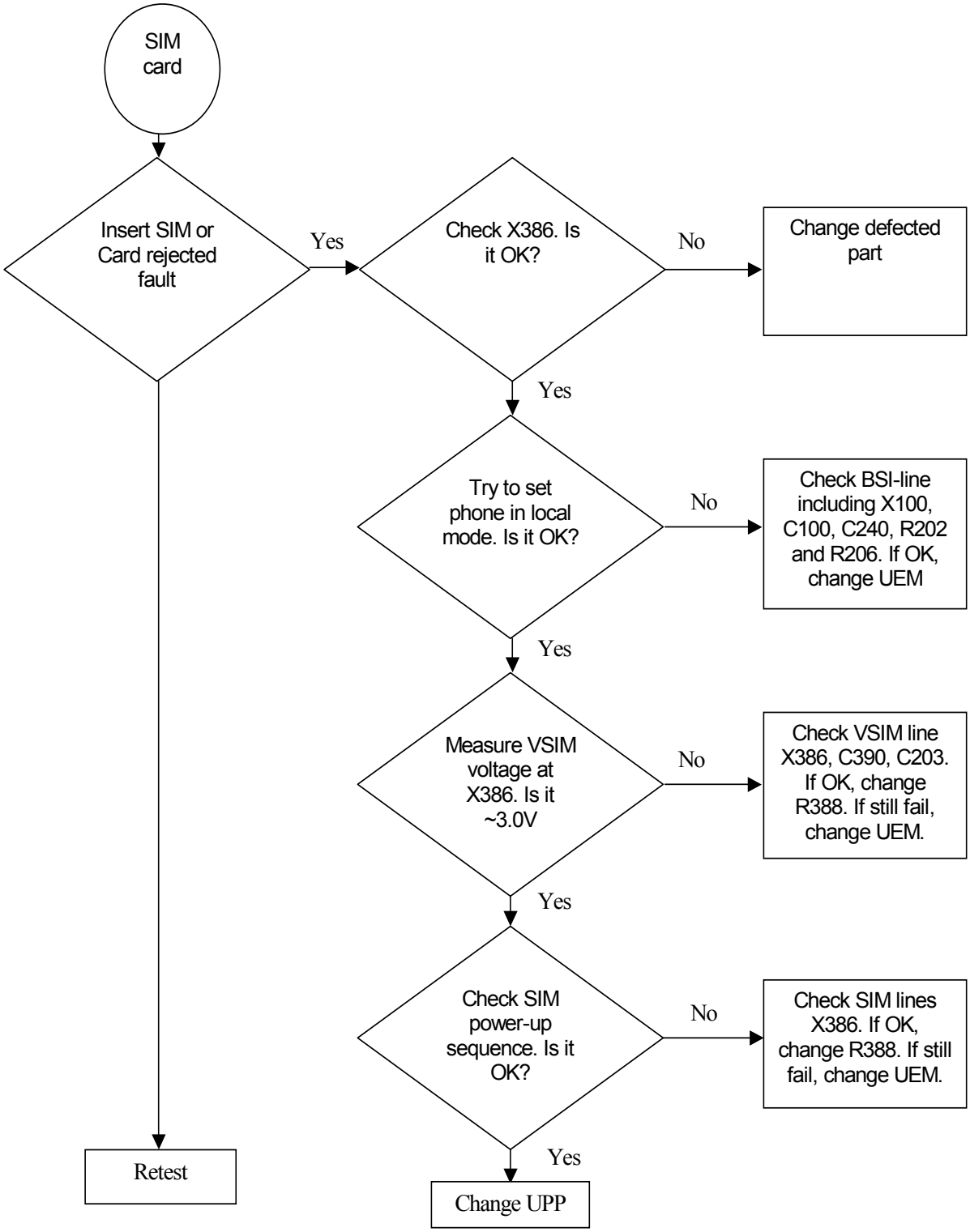
SIM card fault


SIM card
Insert SIM or Card rejected fault
Yes
Check X386. Is it OK?
No
Change defected part
Yes
Try to set phone in local mode. Is it OK?
No
Check BSI-line including X100, C100, C240, R202 and R206. If OK, change UEM
Yes
Measure VSIM voltage at X386. Is it ~3.0V
No
Check VSIM line X386, C390, C203. If OK, change R388. If still fail, change UEM.
Yes
Check SIM power-up sequence. Is it OK?
No
Check SIM lines X386. If OK, change R388. If still fail, change UEM.
Yes
Change UPP
Retest

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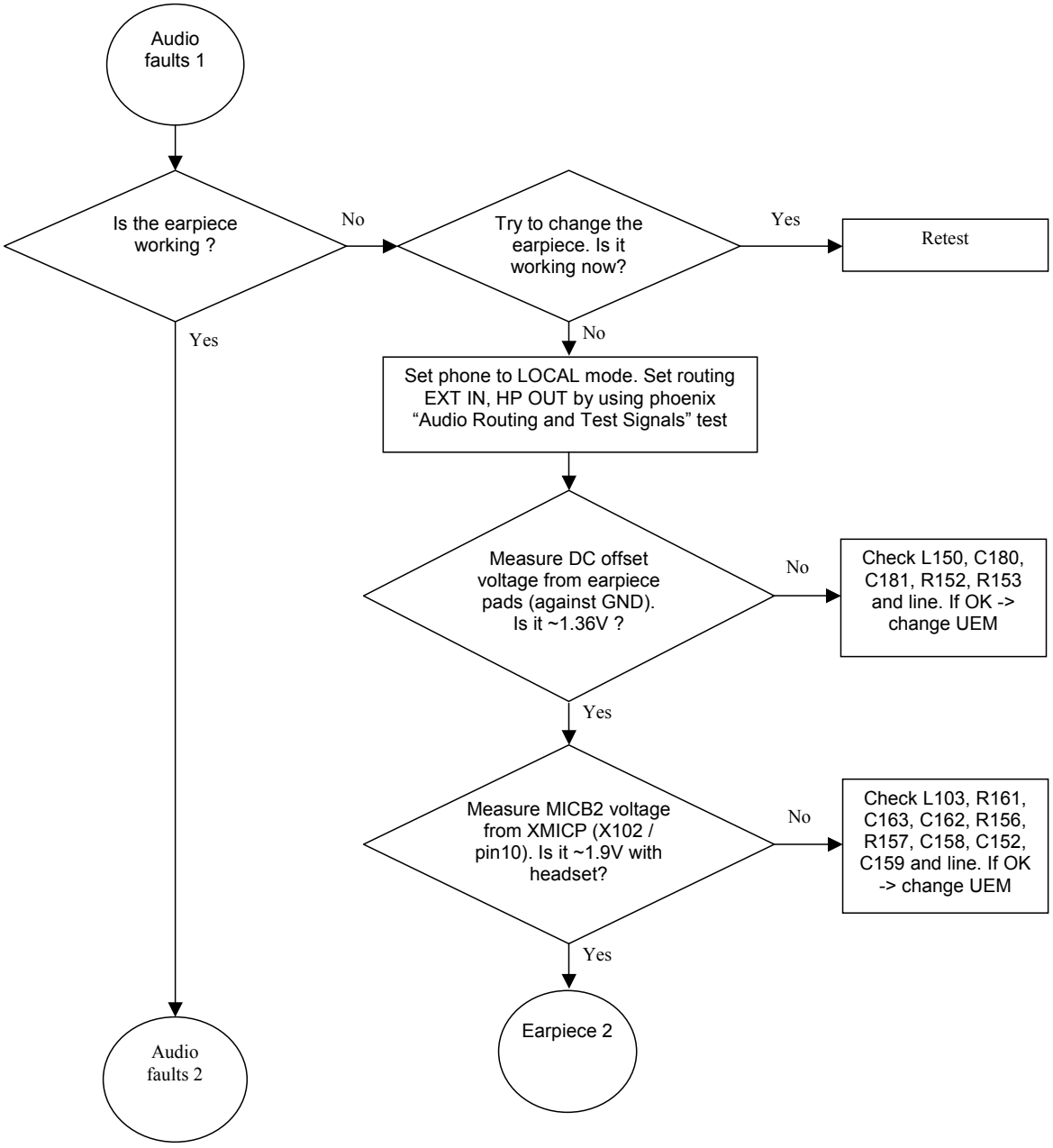
Audio faults


Audio faults 1
Is the earpiece working ?
No
Try to change the earpiece. Is it working now?
Yes
Retest
Yes
No
Set phone to LOCAL mode. Set routing EXT IN, HP OUT by using phoenix "Audio Routing and Test Signals" test
Measure DC offset voltage from earpiece pads (against GND). Is it ~1.36V ?
No
Check L150, C180, C181, R152, R153 and line. If OK -> change UEM
Yes
Measure MICB2 voltage from XMICP (X102 / pin10). Is it ~1.9V with headset?
No
Check L103, R161, C163, C162, R156, R157, C158, C152, C159 and line. If OK -> change UEM
Yes
Earpiece 2
Audio faults 2

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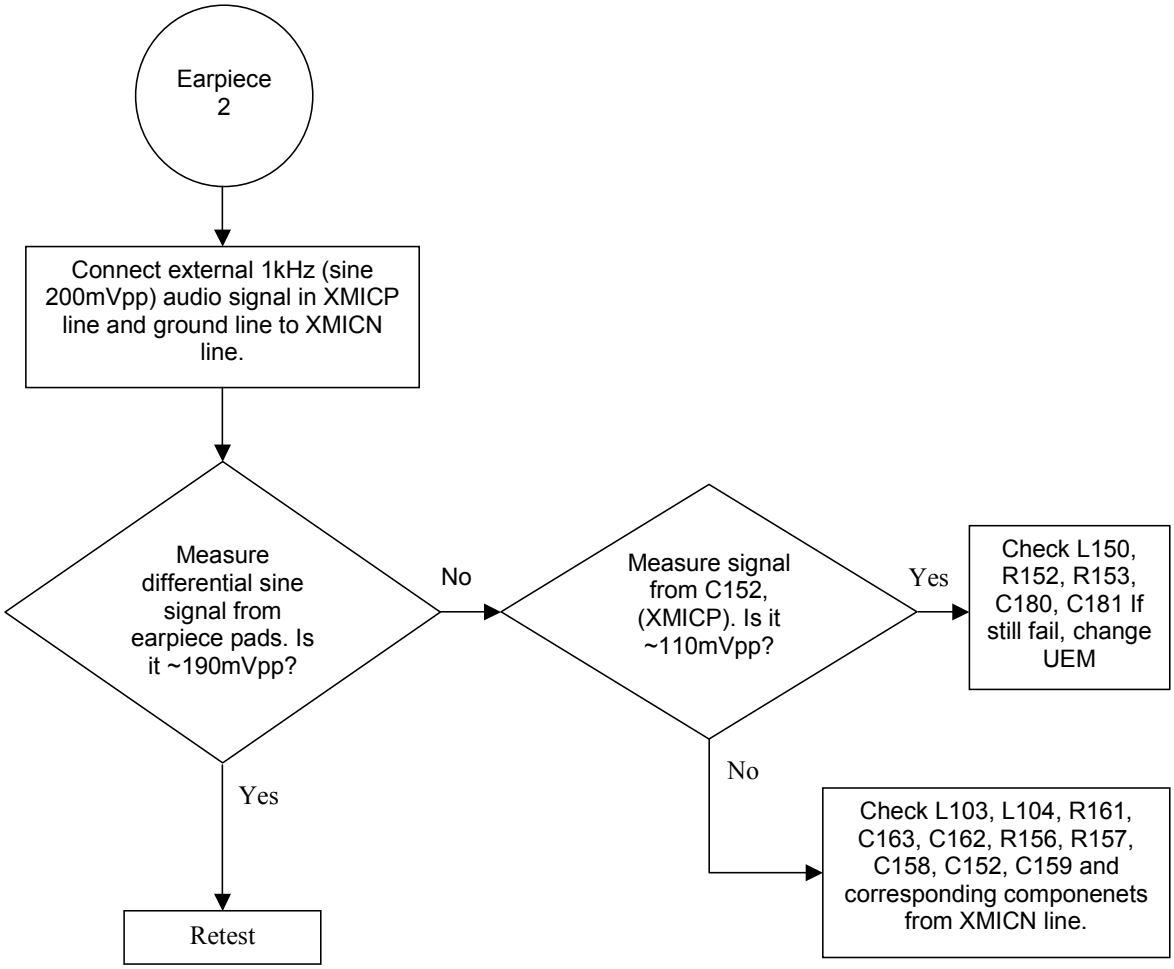
Earpiece 2
Connect external 1kHz (sine 200mVpp) audio signal in XMICP line and ground line to XMICN line.
Measure differential sine signal from earpiece pads. Is it ~190mVpp?
No
Measure signal from C152, (XMICP). Is it ~110mVpp?
Yes
Check L150, R152, R153, C180, C181 If still fail, change UEM
No
Check L103, L104, R161, C163, C162, R156, R157, C158, C152, C159 and corresponding componenets from XMICN line.
Yes
Retest

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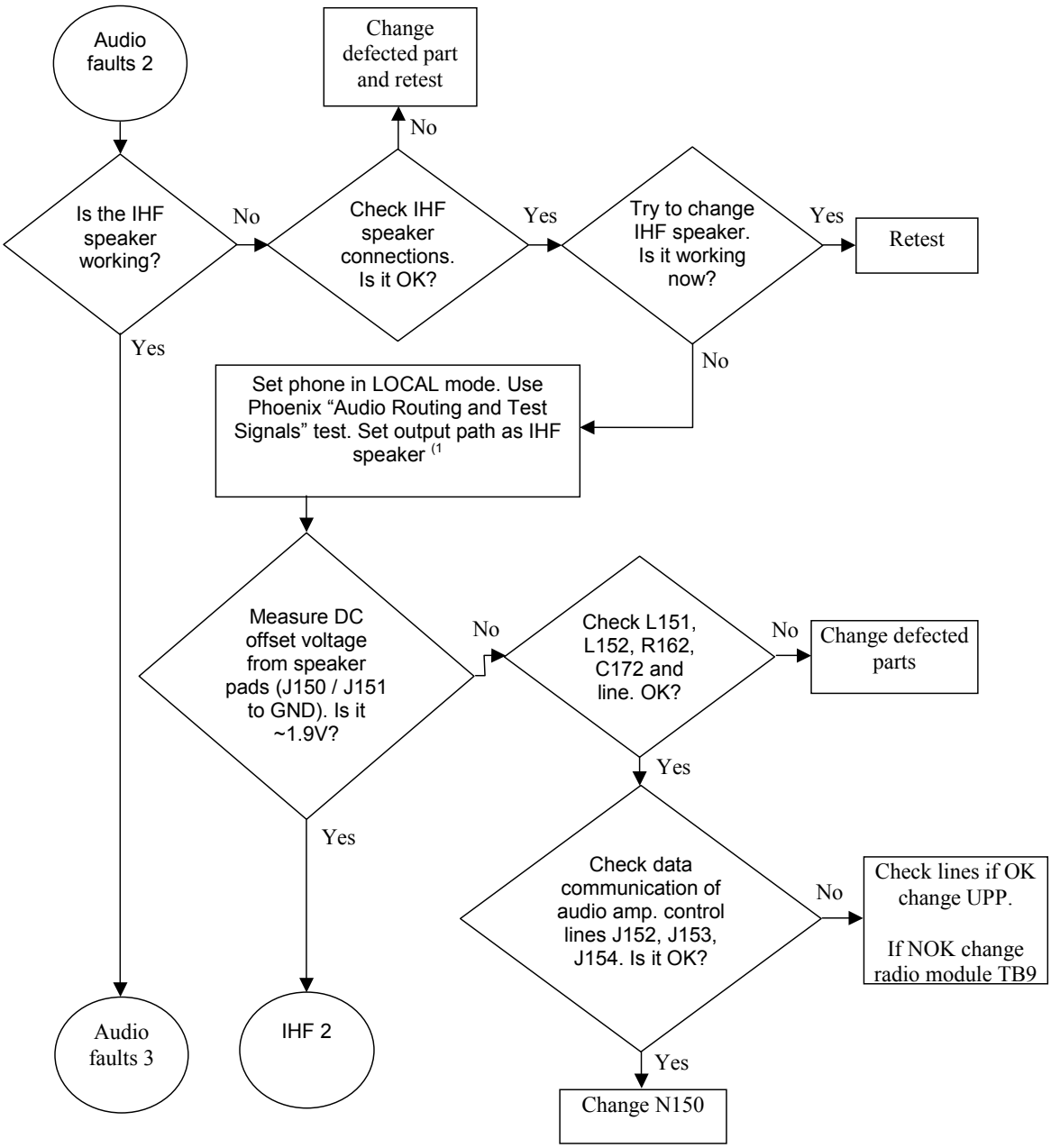
Audio faults 2
Change defected part and retest
No
Is the IHF speaker working?
No
Check IHF speaker connections. Is it OK?
Yes
Try to change IHF speaker. Is it working now?
Yes
Retest
Yes
No
Set phone in LOCAL mode. Use Phoenix "Audio Routing and Test Signals" test. Set output path as IHF speaker (1
Measure DC offset voltage from speaker pads (J150 / J151 to GND). Is it ~1.9V?
No
Check L151, L152, R162, C172 and line. OK?
No
Change defected parts
Yes
Yes
Check data communication of audio amp. control lines J152, J153, J154. Is it OK?
No
Check lines if OK change UPP.
If NOK change radio module TB9
Yes
Change N150
Audio faults 3
IHF 2

1) If not working set first "All outputs off" and after that "IHF speaker"

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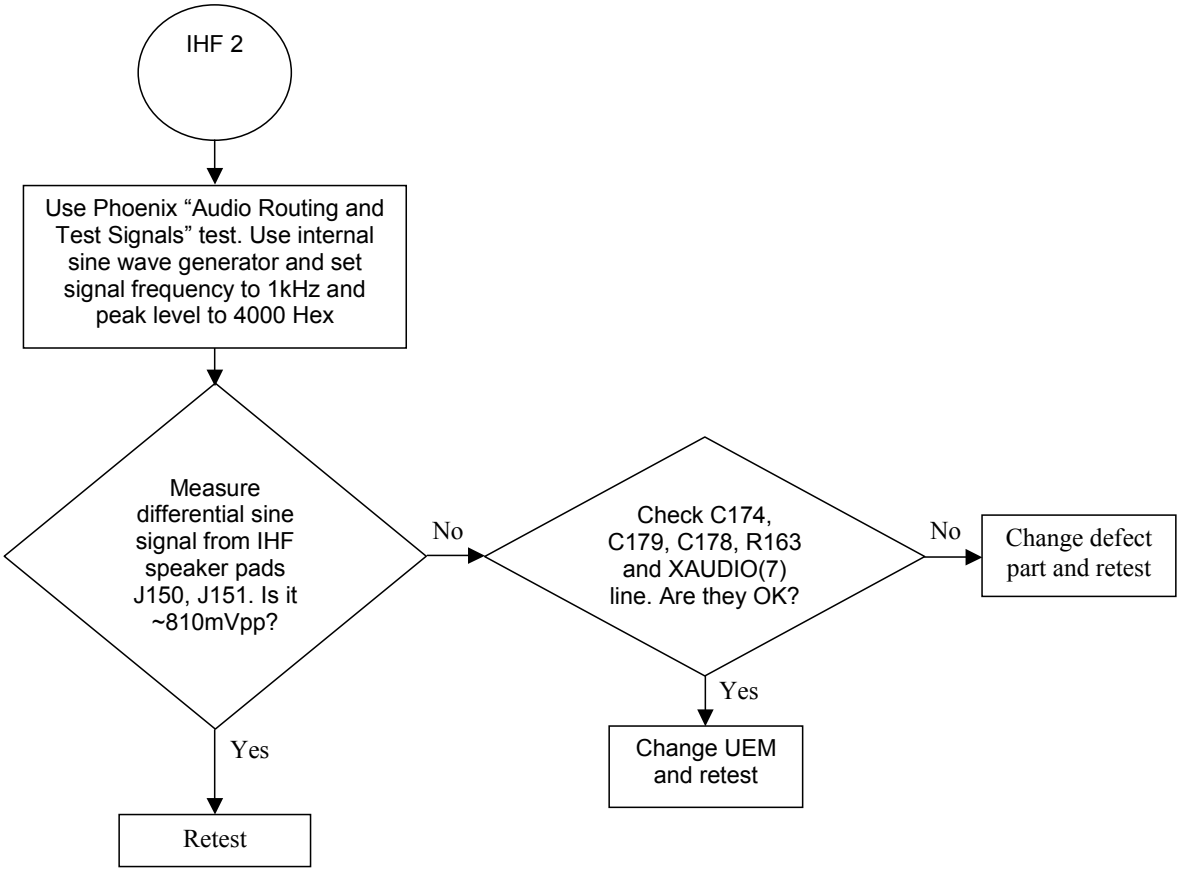
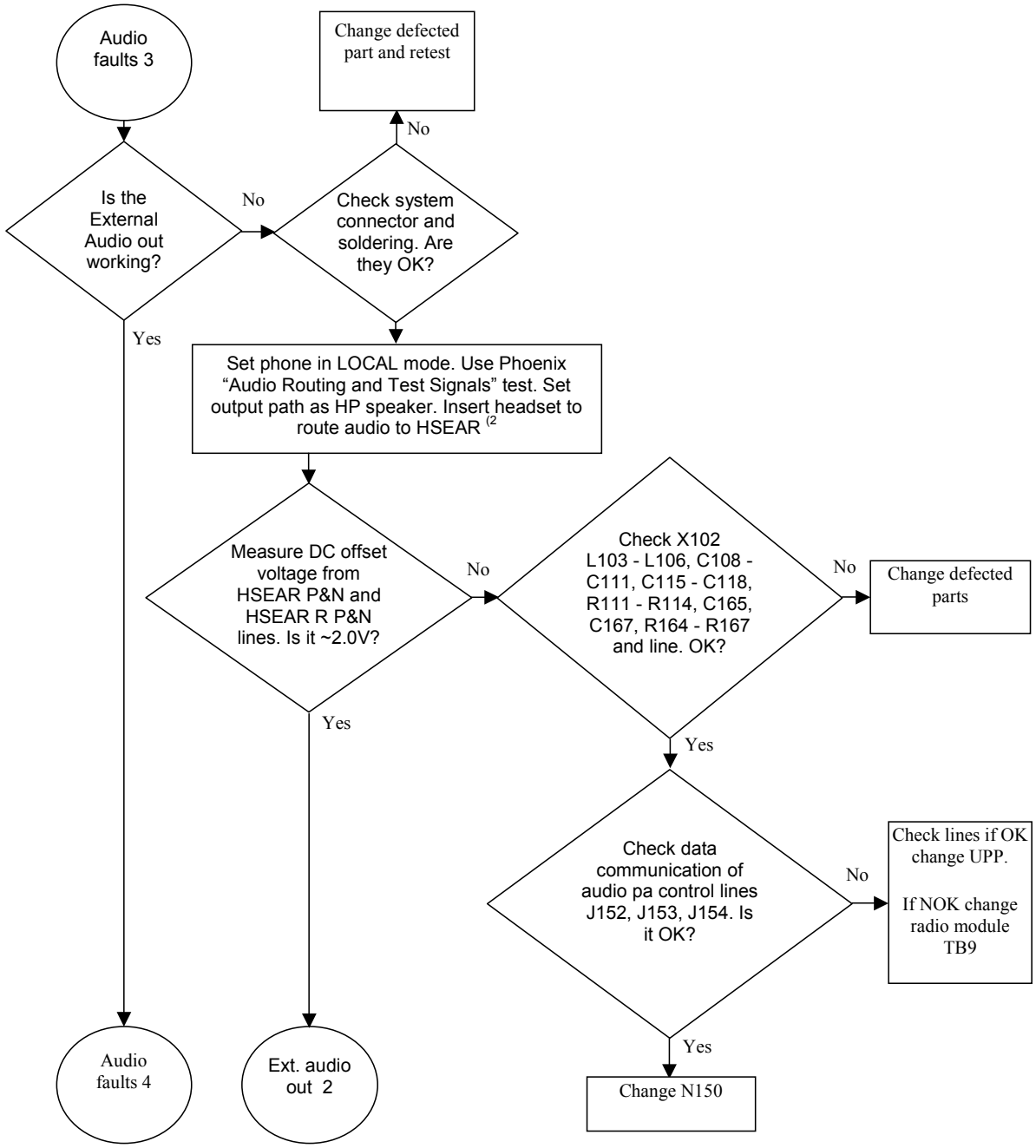

IHF 2
Use Phoenix “Audio Routing and Test Signals” test. Use internal sine wave generator and set signal frequency to 1kHz and peak level to 4000 Hex
Measure differential sine signal from IHF speaker pads J150, J151. Is it ~810mVpp?
No
Check C174, C179, C178, R163 and XAUDIO(7) line. Are they OK?
No
Change defect part and retest
Yes
Change UEM and retest
Yes
Retest


Audio faults 3
Change defected part and retest
No
Is the External Audio out working?
No
Check system connector and soldering. Are they OK?
Yes
Set phone in LOCAL mode. Use Phoenix "Audio Routing and Test Signals" test. Set output path as HP speaker. Insert headset to route audio to HSEAR (2
Measure DC offset voltage from HSEAR P&N and HSEAR R P&N lines. Is it ~2.0V?
No
Check X102 L103 - L106, C108 - C111, C115 - C118, R111 - R114, C165, C167, R164 - R167 and line. OK?
No
Change defected parts
Yes
Yes
Check data communication of audio pa control lines J152, J153, J154. Is it OK?
No
Check lines if OK change UPP.
If NOK change radio module TB9
Yes
Change N150
Audio faults 4
Ext. audio out 2

2) If not working set first "All outputs off" and after that "HP speaker", after that insert headset again

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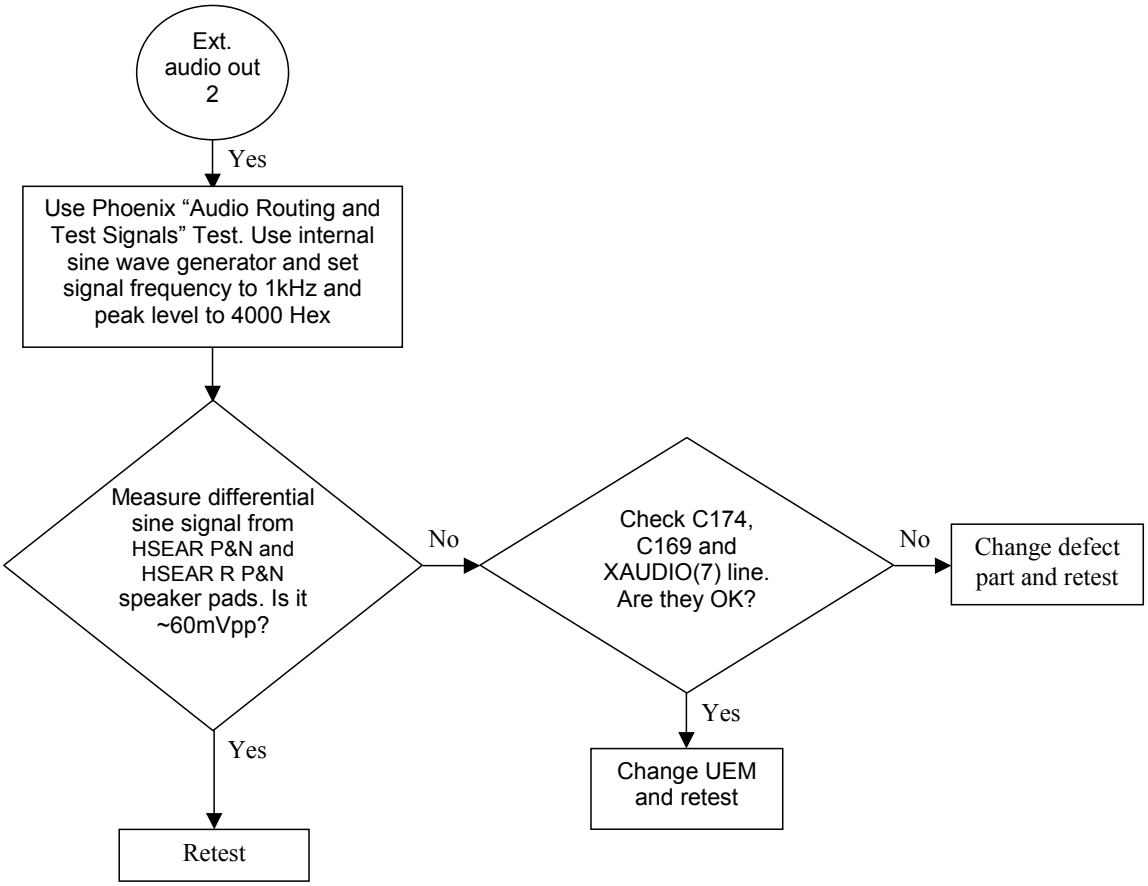
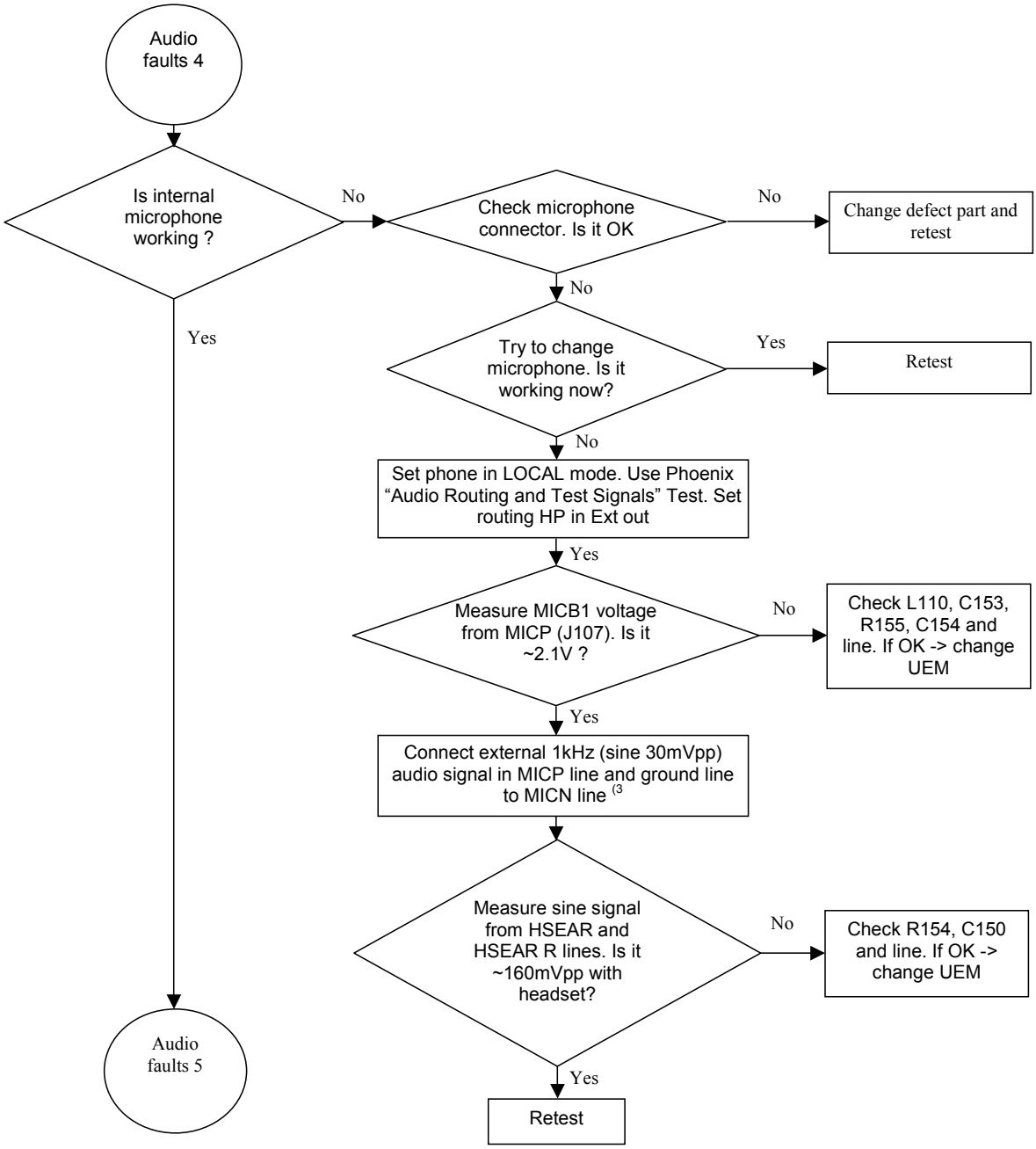
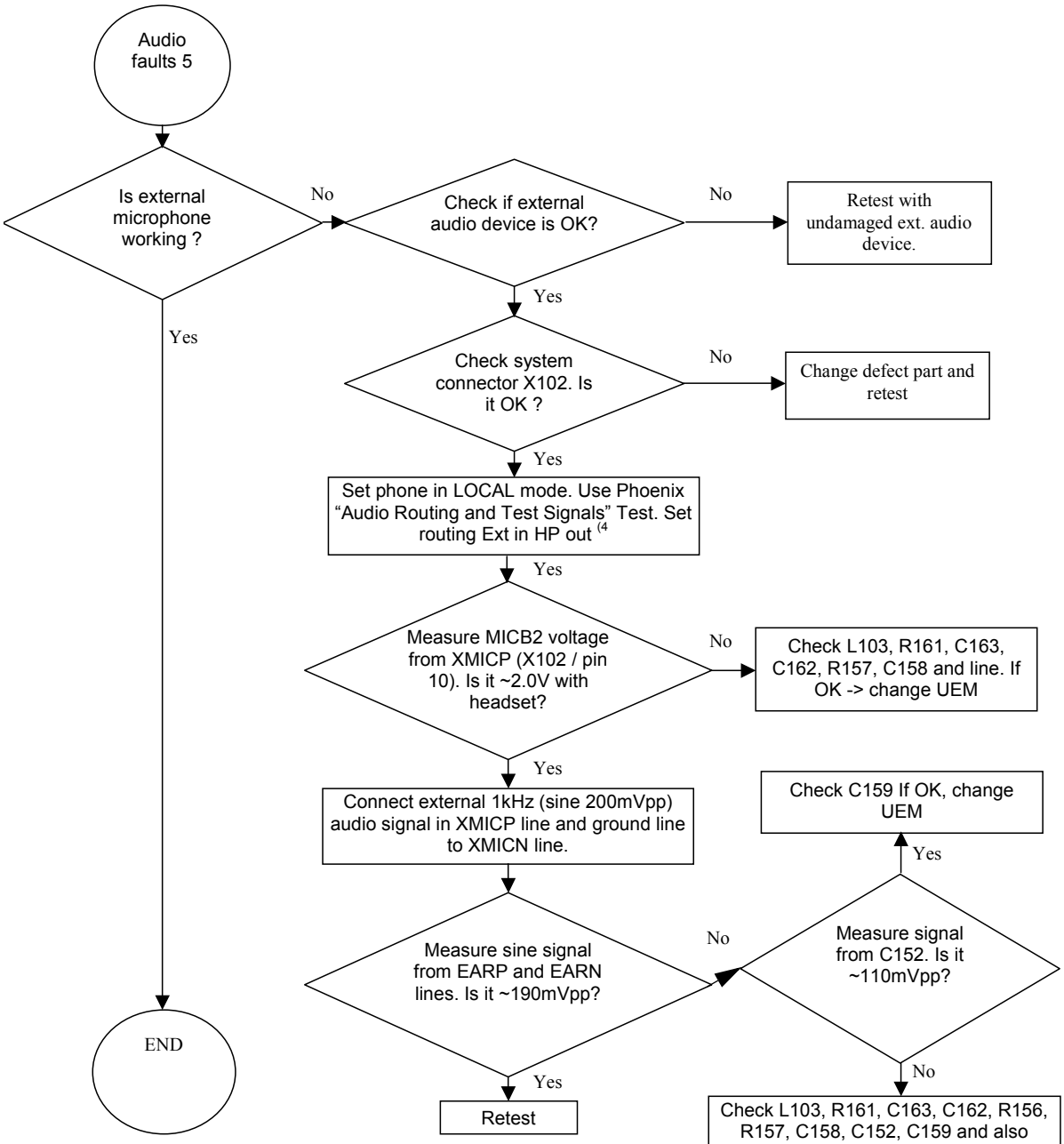

Ext.
audio out
2
Yes
Use Phoenix “Audio Routing and Test Signals” Test. Use internal sine wave generator and set signal frequency to 1kHz and peak level to 4000 Hex
Measure differential sine signal from HSEAR P&N and HSEAR R P&N speaker pads. Is it ~60mVpp?
No
Check C174, C169 and XAUDIO(7) line. Are they OK?
No
Change defect part and retest
Yes
Change UEM and retest
Yes
Retest

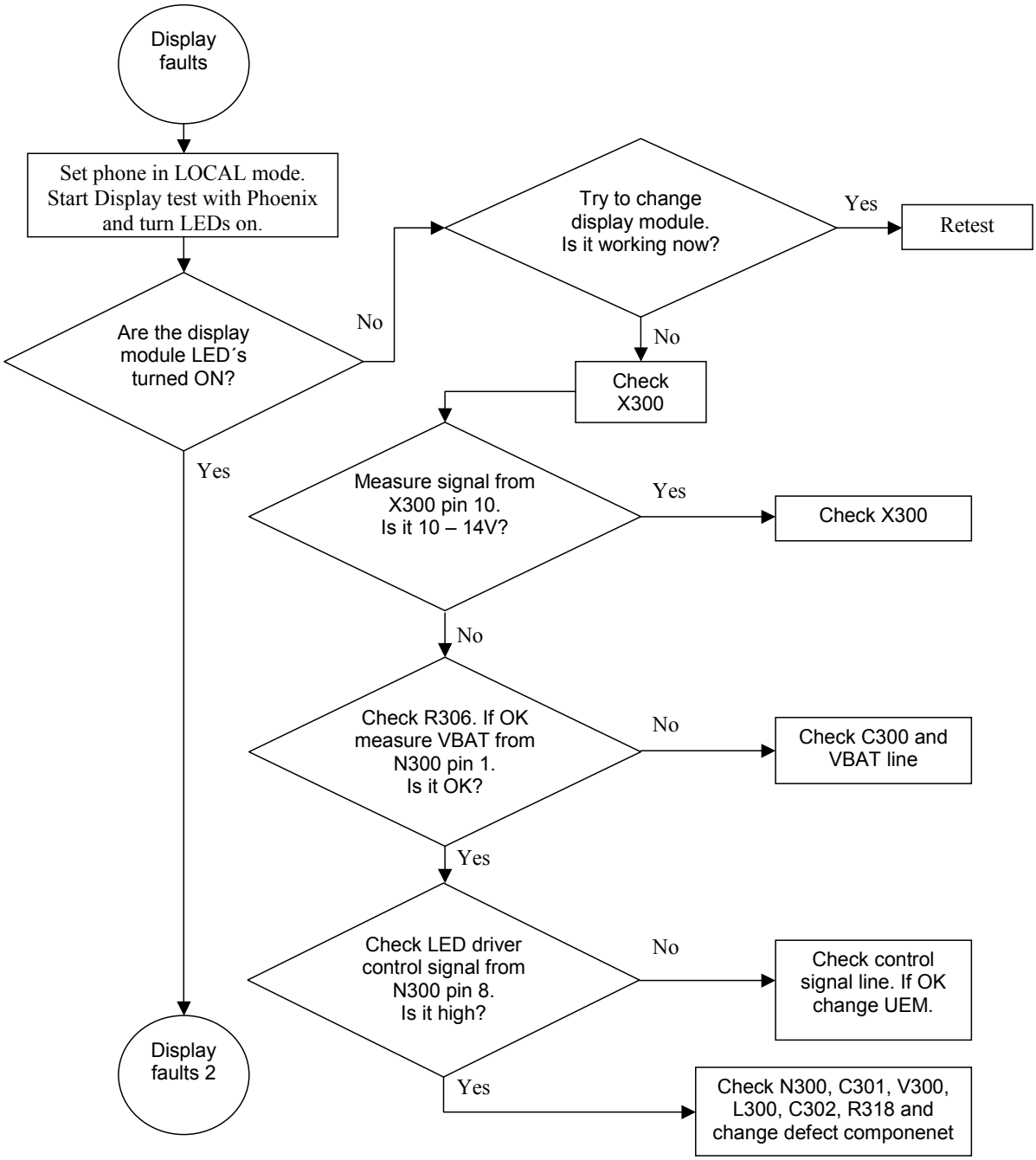

Audio faults 4
Is internal microphone working ?
No
Check microphone connector. Is it OK
No
Change defect part and retest
No
Try to change microphone. Is it working now?
Yes
Retest
No
Yes
Set phone in LOCAL mode. Use Phoenix "Audio Routing and Test Signals" Test. Set routing HP in Ext out
Yes
Measure MICB1 voltage from MICP (J107). Is it ~2.1V ?
No
Check L110, C153, R155, C154 and line. If OK -> change UEM
Yes
Connect external 1kHz (sine 30mVpp) audio signal in MICP line and ground line to MICN line (3
Measure sine signal from HSEAR and HSEAR R lines. Is it ~160mVpp with headset?
No
Check R154, C150 and line. If OK -> change UEM
Yes
Retest
Yes
Audio faults 5

3) If you don't get such a small signal out from signal generator, use resistor network to attenuate signal


Audio faults 5
Is external microphone working ?
No
Check if external audio device is OK?
No
Retest with undamaged ext. audio device.
Yes
Yes
Check system connector X102. Is it OK ?
No
Change defect part and retest
Yes
Set phone in LOCAL mode. Use Phoenix "Audio Routing and Test Signals" Test. Set routing Ext in HP out (4
Yes
Measure MICB2 voltage from XMICP (X102 / pin 10). Is it ~2.0V with headset?
No
Check L103, R161, C163, C162, R157, C158 and line. If OK -> change UEM
Yes
Connect external 1kHz (sine 200mVpp) audio signal in XMICP line and ground line to XMICN line.
Check C159 If OK, change UEM
Yes
Measure sine signal from EARP and EARN lines. Is it ~190mVpp?
No
Measure signal from C152. Is it ~110mVpp?
END
Yes
Retest
No
Check L103, R161, C163, C162, R156, R157, C158, C152, C159 and also corresponding componenets from XMICN line line. Change defect part.

4) If not working set "Loops Off" and after that "Ext in HP out" again

Display faults


Display faults
Set phone in LOCAL mode. Start Display test with Phoenix and turn LEDs on.
Are the display module LED´s turned ON?
No
Try to change display module. Is it working now?
Yes
Retest
No
Check X300
Yes
Measure signal from X300 pin 10. Is it 10 – 14V?
Yes
Check X300
No
Check R306. If OK measure VBAT from N300 pin 1. Is it OK?
No
Check C300 and VBAT line
Yes
Check LED driver control signal from N300 pin 8. Is it high?
No
Check control signal line. If OK change UEM.
Yes
Check N300, C301, V300, L300, C302, R318 and change defect componenet
Display faults 2

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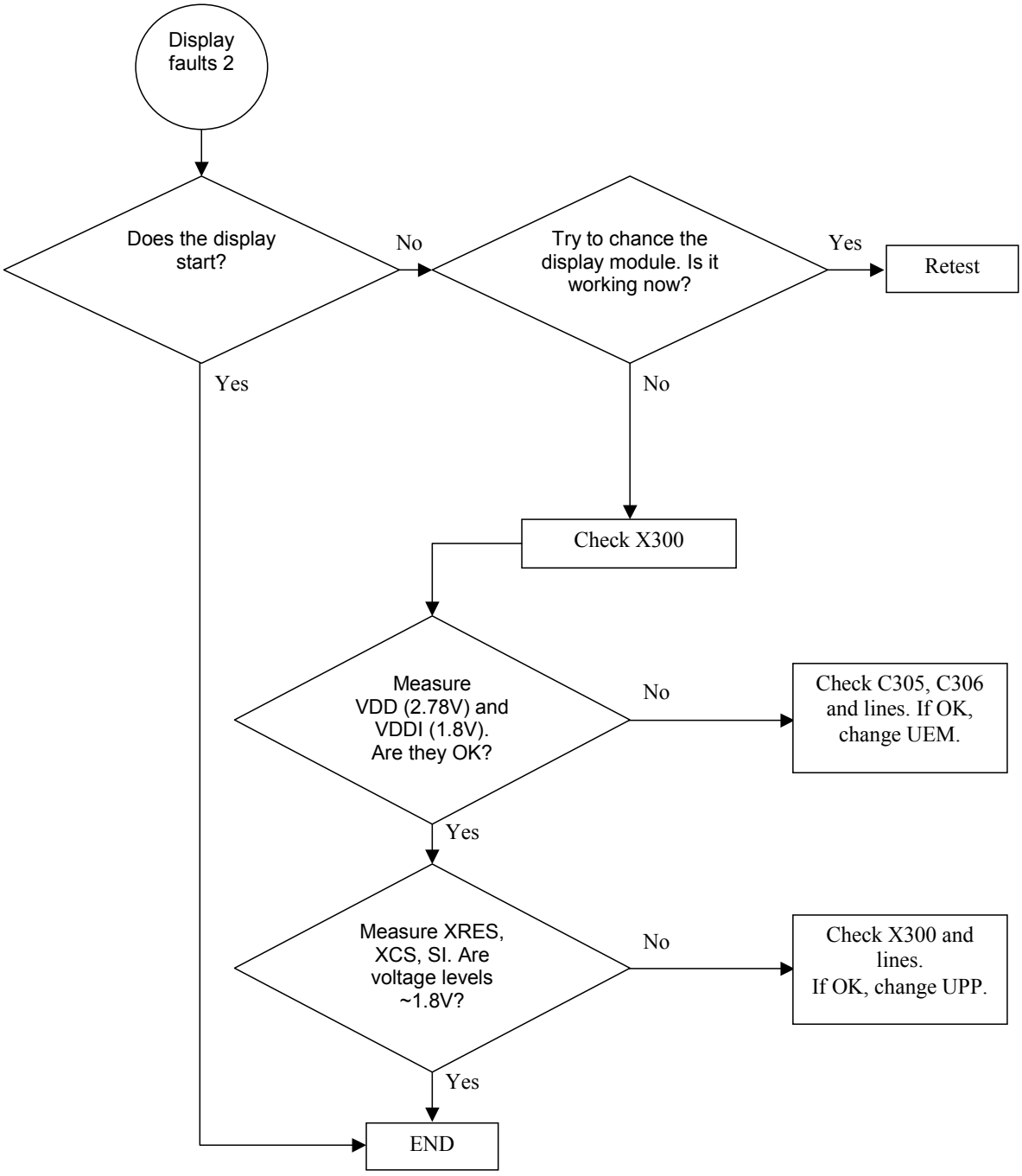

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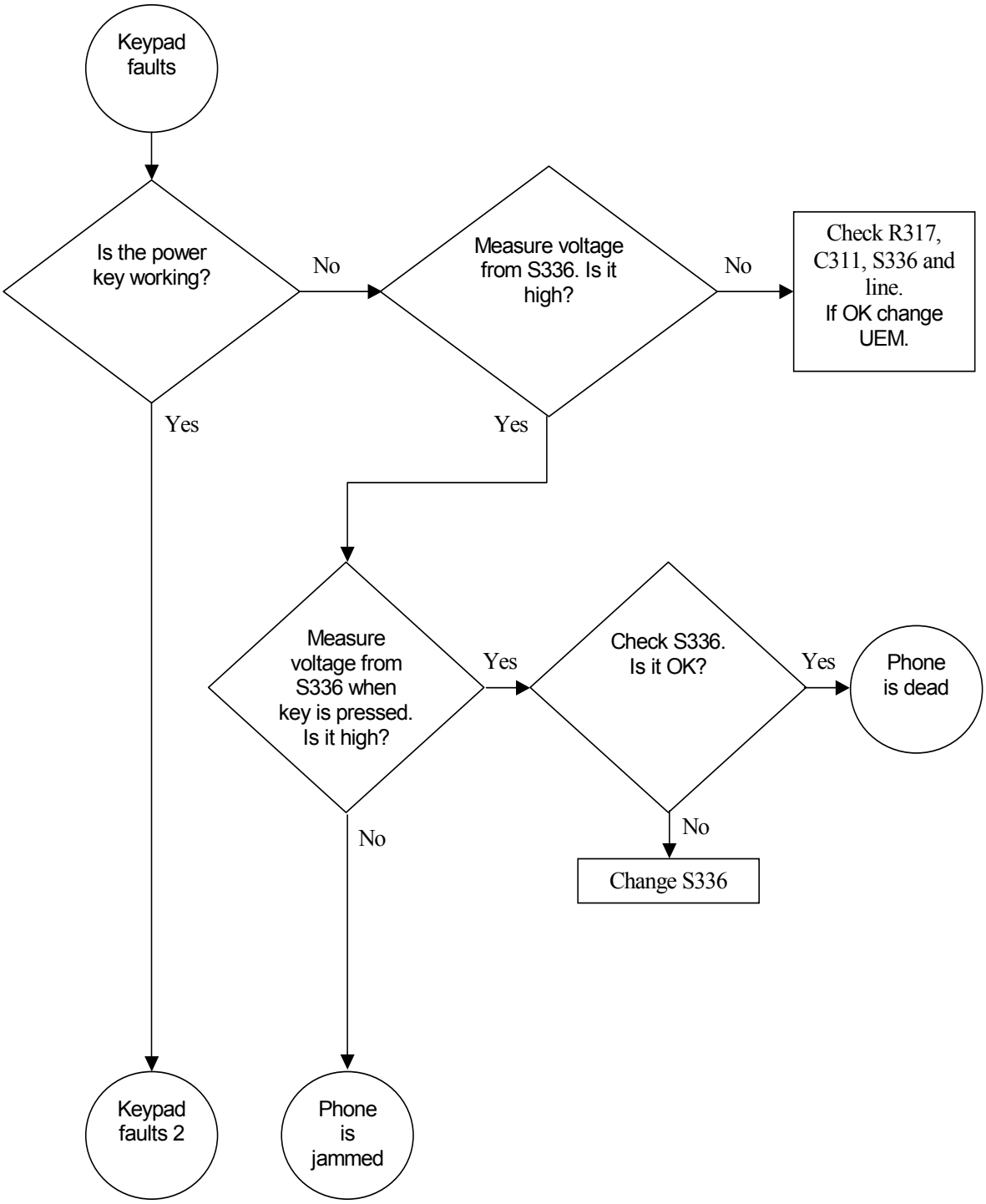
Keypad faults



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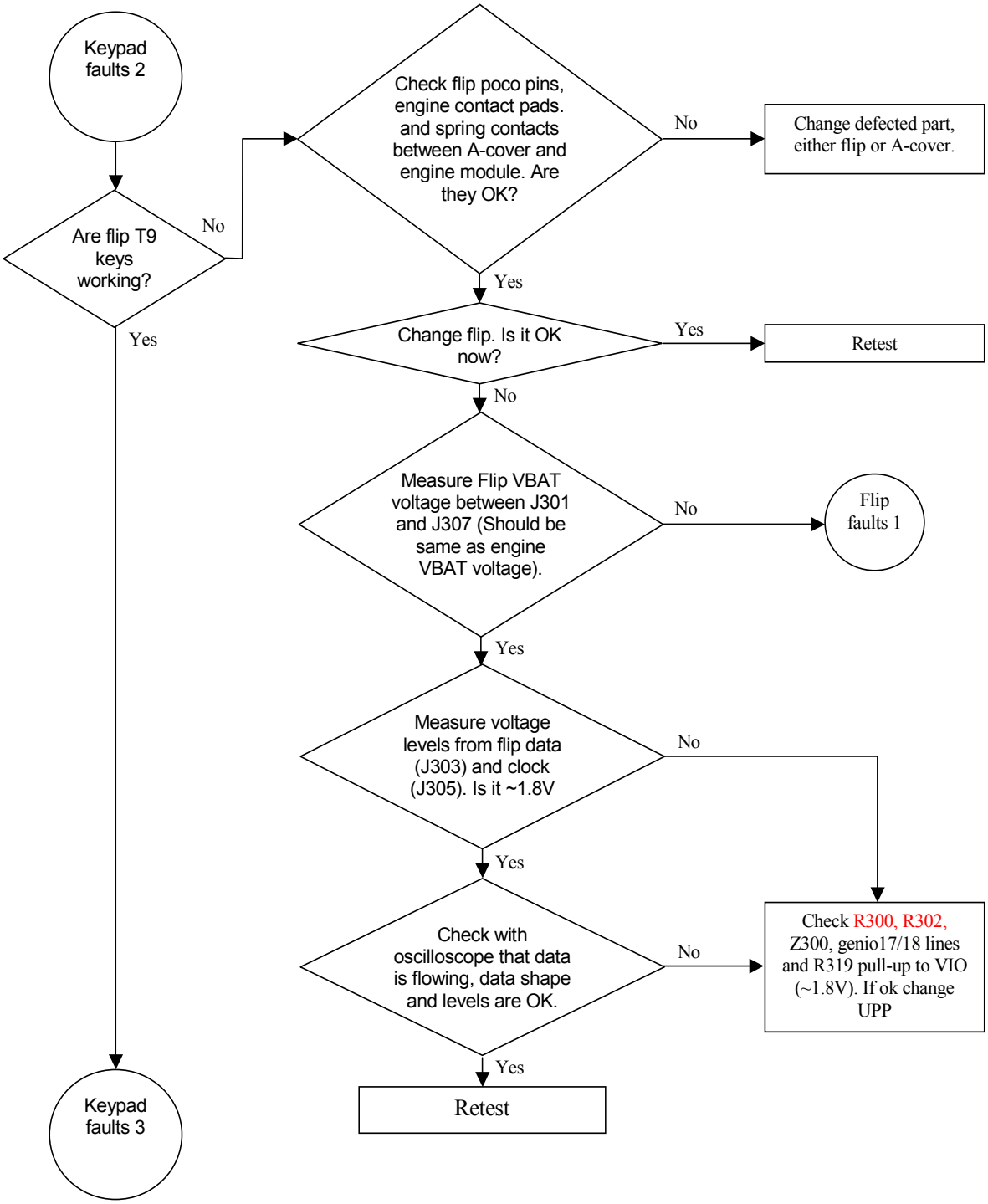
Keypad faults 2
Are flip T9 keys working?
No
Yes
Check flip poco pins, engine contact pads. and spring contacts between A-cover and engine module. Are they OK?
No
Change defected part, either flip or A-cover.
Yes
Change flip. Is it OK now?
Yes
Retest
No
Measure Flip VBAT voltage between J301 and J307 (Should be same as engine VBAT voltage).
No
Flip faults 1
Yes
Measure voltage levels from flip data (J303) and clock (J305). Is it ~1.8V
No
Yes
Check with oscilloscope that data is flowing, data shape and levels are OK.
No
Check R300, R302, Z300, genio17/18 lines and R319 pull-up to VIO (~1.8V). If ok change UPP
Yes
Retest
Keypad faults 3

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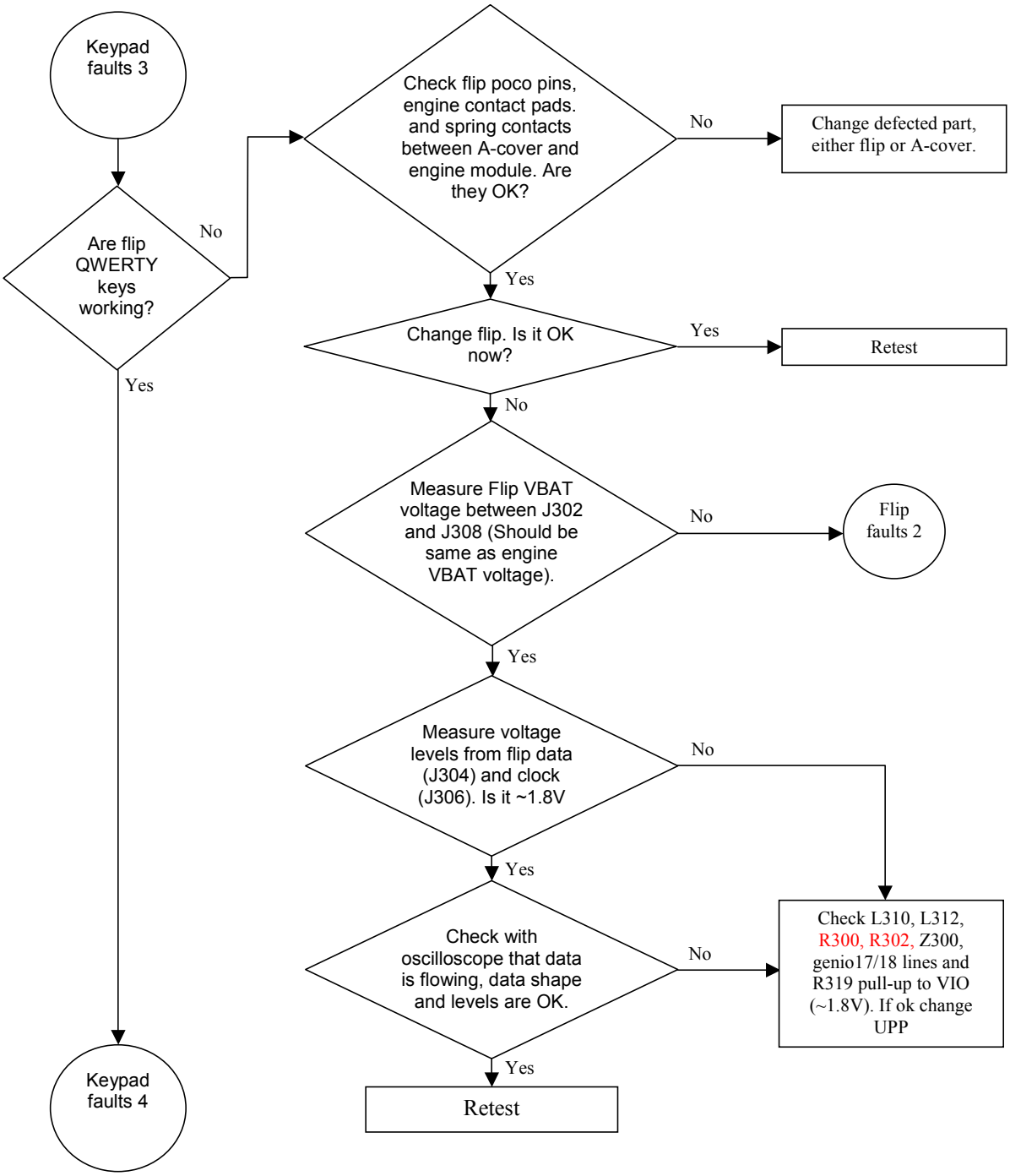
Keypad faults 3
Are flip QWERTY keys working?
No
Yes
Check flip poco pins, engine contact pads. and spring contacts between A-cover and engine module. Are they OK?
No
Change defected part, either flip or A-cover.
Yes
Change flip. Is it OK now?
Yes
Retest
No
Measure Flip VBAT voltage between J302 and J308 (Should be same as engine VBAT voltage).
No
Flip faults 2
Yes
Measure voltage levels from flip data (J304) and clock (J306). Is it ~1.8V
No
Yes
Check with oscilloscope that data is flowing, data shape and levels are OK.
No
Check L310, L312, R300, R302, Z300, genio17/18 lines and R319 pull-up to VIO (~1.8V). If ok change UPP
Yes
Retest
Keypad faults 4

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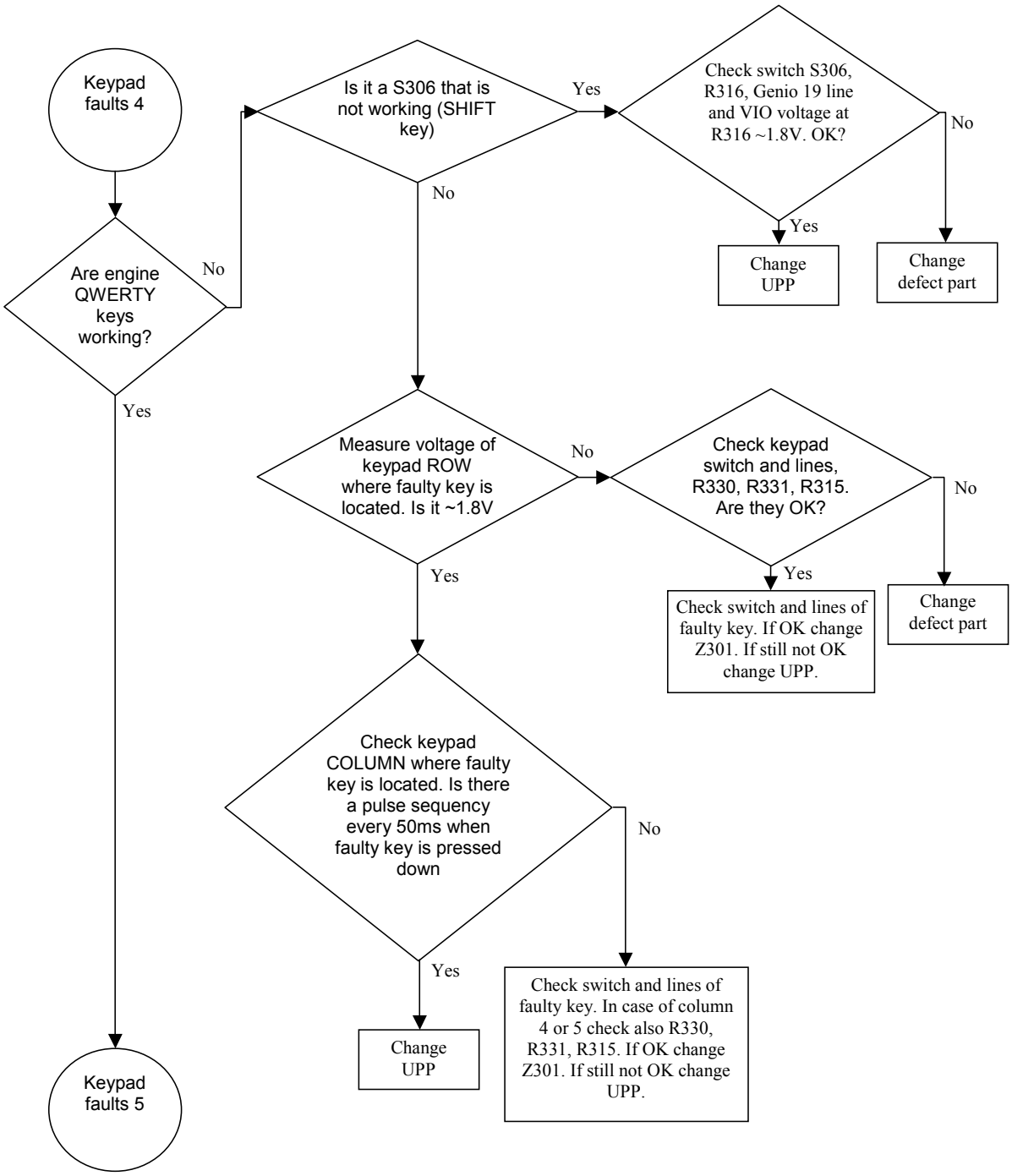
Keypad faults 4
Are engine QWERTY keys working?
No
Yes
Is it a S306 that is not working (SHIFT key)
Yes
No
Check switch S306, R316, Genio 19 line and VIO voltage at R316 ~1.8V. OK?
Yes
No
Change UPP
Change defect part
Measure voltage of keypad ROW where faulty key is located. Is it ~1.8V
No
Yes
Check keypad switch and lines, R330, R331, R315. Are they OK?
Yes
No
Check switch and lines of faulty key. If OK change Z301. If still not OK change UPP.
Change defect part
Check keypad COLUMN where faulty key is located. Is there a pulse sequency every 50ms when faulty key is pressed down
Yes
No
Change UPP
Check switch and lines of faulty key. In case of column 4 or 5 check also R330, R331, R315. If OK change Z301. If still not OK change UPP.
Keypad faults 5

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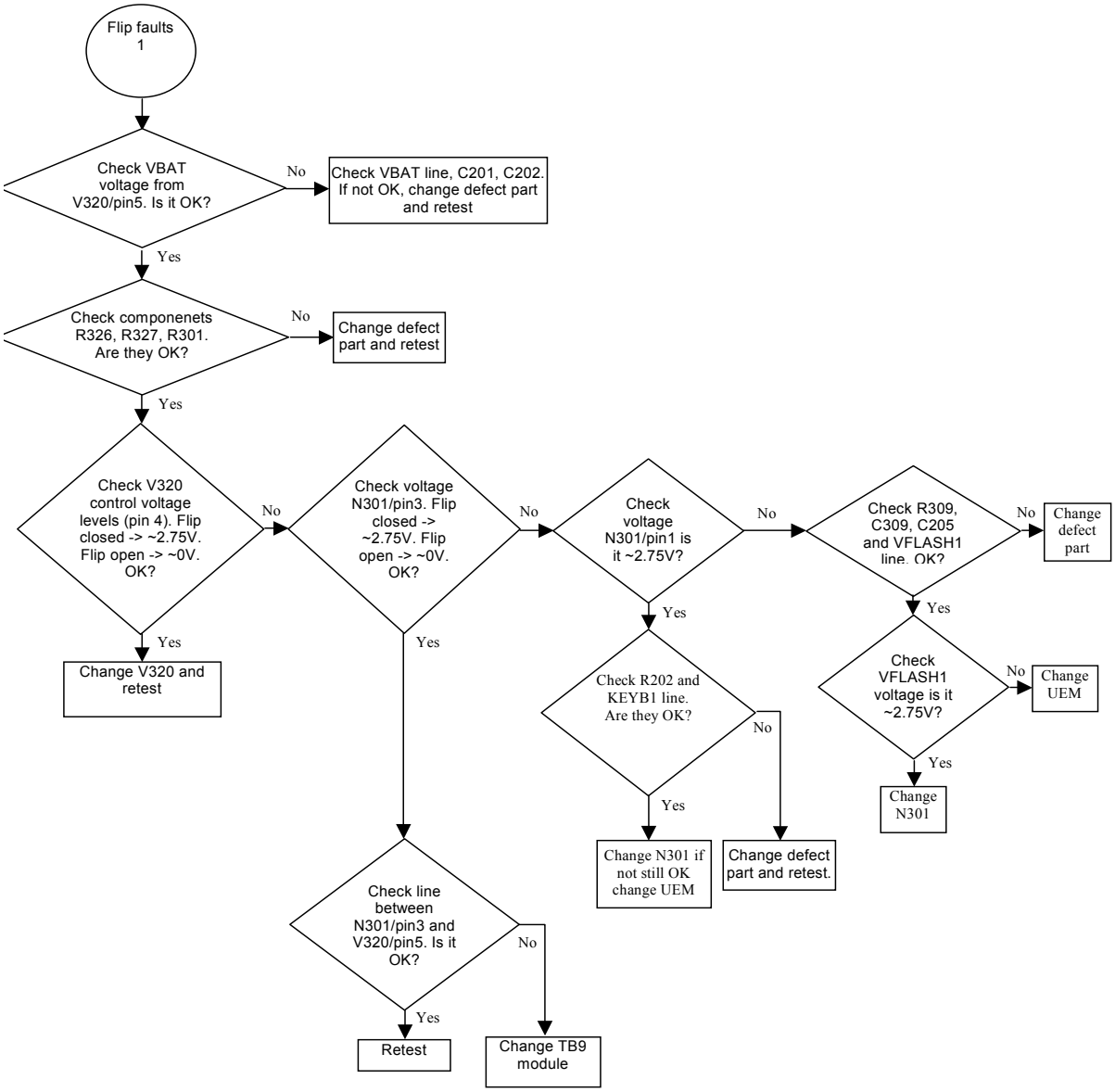
Flip faults



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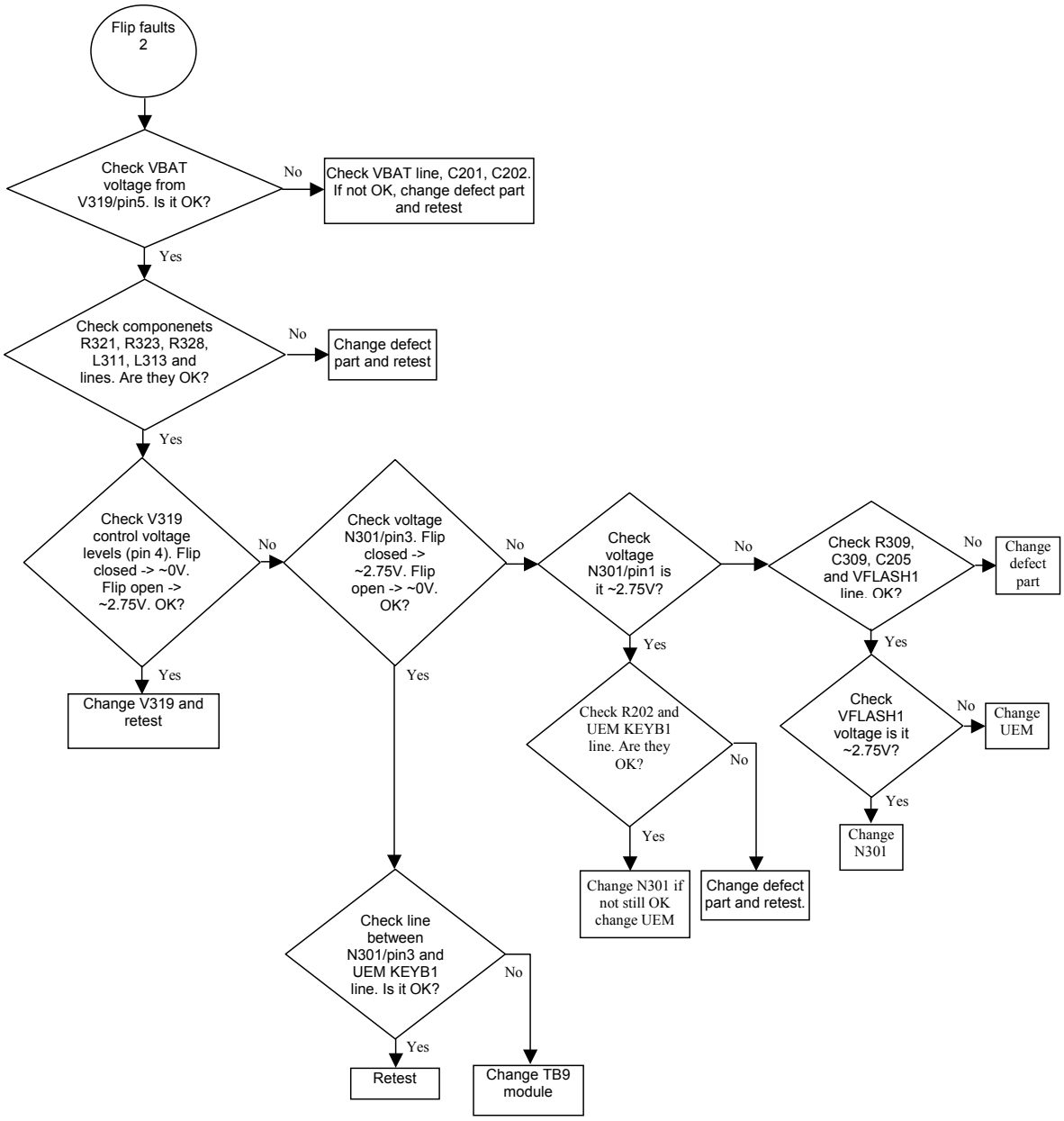
Flip faults 2
Check VBAT voltage from V319/pin5. Is it OK?
No
Check VBAT line, C201, C202. If not OK, change defect part and retest
Yes
Check componenets R321, R323, R328, L311, L313 and lines. Are they OK?
No
Change defect part and retest
Yes
Check V319 control voltage levels (pin 4). Flip closed -> ~0V. Flip open -> ~2.75V. OK?
No
Yes
Change V319 and retest
Check voltage N301/pin3. Flip closed -> ~2.75V. Flip open -> ~0V. OK?
No
Yes
Check voltage N301/pin1 is it ~2.75V?
No
Yes
Check R202 and UEM KEYB1 line. Are they OK?
No
Yes
Change N301 if not still OK change UEM
Change defect part and retest.
Check R309, C309, C205 and VFLASH1 line. OK?
No
Change defect part
Yes
Check VFLASH1 voltage is it ~2.75V?
No
Change UEM
Yes
Change N301
Check line between N301/pin3 and UEM KEYB1 line. Is it OK?
No
Yes
Retest
Change TB9 module

FM Radio doesn't work

See page 35, FM Radio troubleshooting.

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